

COMMUNITIES SCRUTINY COMMITTEE

TUESDAY 28 SEPTEMBER 2021

7.00 PM

Engine Shed, Sand Martin House, Bittern Way, Peterborough, PE2 8TY

AGENDA

Page No

1. **Apologies for Absence**
2. **Declarations of Interest and Whipping Declarations**
At this point Members must declare whether they have a disclosable pecuniary interest, or other interest, in any of the items on the agenda, unless it is already entered in the register of members' interests or is a "pending notification " that has been disclosed to the Solicitor to the Council. Members must also declare if they are subject to their party group whip in relation to any items under consideration.
3. **Minutes of the Communities Scrutiny Committee meeting held on 5 July 2021** 3 - 10
4. **Call In of any Cabinet, Cabinet Member or Key Officer Decisions**
The decision notice for each decision will bear the date on which it is published and will specify that the decision may then be implemented on the expiry of 3 working days after the publication of the decision (not including the date of publication), unless a request for call-in of the decision is received from any three Members of any Scrutiny Committee. If a request for call-in of a decision is received, implementation of the decision remains suspended for consideration by the relevant Scrutiny Committee.
5. **Peterborough Cultural Strategy 2021 to 2030** 11 - 46
6. **Homelessness and Rough Sleeping Strategy 2021 - 2026** 47 - 82
7. **Domestic Abuse Safe Accommodation Strategy** 83 - 120
8. **Monitoring Scrutiny Recommendations** 121 - 126
9. **Forward Plan of Executive Decisions** 127 – 164
10. **Work Programme 2021/22** 165 - 172
11. **Date of Next Meeting**

2 November 2021 – Communities Scrutiny Committee

17 November 2021 – Joint Scrutiny of the Budget

Committee Members:

Councillors: G Casey (Chair), J. Allen, C. Fenner, John Fox, M. Haseeb, A. Iqbal, K. Knight, O. Sainsbury (Vice Chair), N. Sandford, B. Tyler and I. Yasin

Co-opted Member: Parish Councillor Neil Boyce

Substitutes: Councillors: S. Bond, J. Howell, N. Moyo and H. Skibsted

Further information about this meeting can be obtained from David Beauchamp on telephone 01733 384628 or by email – david.beauchamp@peterborough.gov.uk

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**MINUTES OF THE COMMUNITIES SCRUTINY COMMITTEE MEETING
HELD AT 7PM, ON
MONDAY, 5 JULY 2021
VIRTUAL MEETING VIA ZOOM**

Committee Members Present: Councillors G. Casey. (Chair), J. Allen, C. Fenner, J. Fox, M. Haseeb, A. Iqbal, K. Knight, O. Sainsbury, B. Tyler and I. Yasin
Co-opted Members: Parish Councillors Neil Boyce and James Hayes

Officers Present: Adrian Chapman – Service Director, Communities and Partnerships
Matt Oliver – Head of Think Communities
Tom Barden – Head of Business Intelligence
Jo Bezant – Prevention and Enforcement Service Manager, Housing
David Beauchamp – Democratic Services Officer

Also Present: Councillor Steve Allen – Deputy Leader and Cabinet Member for Housing, Culture and Communities
Councillor John Howard – Cabinet Advisor for Housing, Culture and Communities

1. APOLOGIES FOR ABSENCE

Apologies were received from Councillor N. Sandford.

2. DECLARATIONS OF INTEREST AND WHIPPING DECLARATIONS

No declarations of interest or whipping declarations were received.

3. MINUTES OF THE ADULTS AND COMMUNITIES SCRUTINY COMMITTEE MEETING HELD ON 2 MARCH 2021

The minutes of the Adults and Communities Scrutiny Committee meeting held on 2 March 2021 were agreed as a true and accurate record.

4. CALL IN OF ANY CABINET, CABINET MEMBER OR KEY OFFICER DECISIONS

There were no requests for call in to consider.

5. APPOINTMENT OF CO-OPTED MEMBERS

The Communities Scrutiny Committee received a report in relation to the appointment of a Co-opted Member in accordance with the Council's Constitution Part 3, Section 4 – Overview and Scrutiny Functions.

The purpose of the report was to seek approval from the Committee to appoint Parish Councillor Neil Boyce as a non-voting Co-opted Member to represent the rural communities for the municipal year 2021/2022. The Committee was also asked to consider appointing

Parish Councillor James Hayes as a second co-opted member representing the rural area or as a substitute for Neil Boyce.

The Democratic Services Officer introduced the report and explained that the Parish Council Co-opted Member had been put forward by the Parish Council Liaison Committee via the Liaison Chair and Think Communities Team and that the appointment would be reviewed annually.

Councillor Fox, seconded by Councillor Iqbal, proposed that Parish Councillors Neil Boyce and James Hayes both be appointed as non-voting Co-opted Members for the municipal year 2021/22. This was UNANIMOUSLY agreed. The Chairman invited Parish Councillors Neil Boyce and James Hayes to join the meeting.

ACTIONS AGREED:

The Communities Scrutiny Committee **RESOLVED** to:

1. Appoint Parish Councillor Neil Boyce as a non-voting Co-opted Member to represent the rural area for the municipal year 2021/2022. Appointment to be reviewed annually at the beginning of the next municipal year.
2. Appoint Parish Councillor James Hayes as a second non-voting Co-opted Member to represent the rural area for the municipal year 2021/2022. Appointment to be reviewed annually at the beginning of the next municipal year.

6 SELECTIVE LICENSING

The report was introduced by the Cabinet Member for Housing, Culture and Communities accompanied by the Head of Business Intelligence and the Prevention and Enforcement Service Manager, Housing. The report set out some of the achievements of the scheme and outlined the next steps for its continuation.

The Communities Scrutiny Committee debated the report and in summary, key points raised and responses to questions included:

- There was an Enforcement Team who checked that all properties that required a licence had applied for one and asked the landlord to apply for one at a higher fee if they had not already done so. Approximately 15 landlords had been taken to court after refusing to become licenced although the majority would apply after being contacted in the first instance by the Enforcement Team. 180 landlords were currently under investigation.
- Members asked for an update on the redeployment of the Housing Enforcement Team to COVID-19 Hub work and the associated reduction in inspections and enforcement work. Officers responded that most of the team had been redeployed with 3 remaining in post to manage incoming cases. Landlords were compliant, there had been no instances of illegal evictions and the majority of liaison with landlords and agents took place over the phone. Good working relationships with agents had been established. The pandemic did create a backlog of HMO cases with a few hundred remaining.
- Members noted that levels of anti-social behaviour had increased in areas where selective licencing was in force. Officers responded that selective licencing could only be introduced in areas that met the conditions in section 4.2 of the report, including high levels of crime.
- Members suggested that the details of landlords could be posted on the doors of their properties. Officers responded that landlords would not be enthusiastic about this and that this information could already be looked up.

- It would be beneficial to identify areas that met multiple government criteria when deciding upon areas of the city to expand selective licencing to. These areas would particularly benefit from the scheme.
- Noting that 102 licences had been revoked, members asked for more information on this process. Officers responded that if they planned to refuse a licence, they would work with the landlord in the first instance to find a solution. Licences were sometimes revoked if a person was no longer the owner or if they no longer required a licence.
- Members stated that there was concern among some landlords about the fees required to license a property.
- The appropriate fee levels would be determined in each area although they would likely be similar to those charged at present.
- The Selective Licencing scheme has resulted in an increase in professionalism with many landlords now using letting agents and educating themselves on their legal responsibilities. There has been an associated fall in prosecutions with landlords understanding the correct legal process to follow for evictions. There were also examples of entire property portfolios been upgraded to meet the required standards.
- It was the landlord's responsibility to conduct the appropriate checks on potential tenants. If there were complaints of anti-social behaviour by a tenant, these would be dealt with by the Council in collaboration with other bodies and could be escalated to the courts if necessary.
- Lessons had been learned from implementing the Selective Licencing scheme in Peterborough, e.g., changes being required to the I.T. system and learning that it could be expensive for landlords to apply for licences for all their properties in a single tranche. Appropriate changes would continue to be made as part of the consultation.
- The main reason for legal proceedings being initiated against non-compliant landlords was that they simply did not believe the Council would follow through and commence enforcement action via civil penalties or the courts. Sufficient support was available to help landlords through the licensing process.
- Officers encouraged Members to promote the scheme in their communities. There was currently no register of rental properties and the more people reported properties to the Council, the more effective the enforcement team could be.
- There was currently no feedback form for landlords to complete. Landlords' feedback would be gathered as part of the consultation.
- Councillors had an important role to play in monitoring housing in their communities and should report any issues to the Prevention and Enforcement Service Manager, Housing.

ACTIONS AGREED:

The Communities Scrutiny Committee considered the report and **RESOLVED** to

1. Note the progress made in addressing poor quality housing and associated conditions as a result of the Selective Licensing scheme.
2. Receive a further report outlining the full details of a proposed new Selective Licensing scheme as part of the public consultation, should such an application be justified.

7. PETERBOROUGH CULTURAL STRATEGY

The report was introduced by the Cabinet Member for Housing, Culture and Communities and the Service Director, Communities and Partnerships. The report provided the latest opportunity for the Committee to help shape the strategy, ahead of it being presented in its full and final draft at the September meeting.

The Communities Scrutiny Committee debated the report and in summary, key points raised and responses to questions included:

- Officers agreed with Members' comments that young people should be at the heart of the Cultural Strategy. This would take place via workshops in the cultural education sector and among employers. Appendix 2 contained early recommendations regarding their engagement and quotes and films from young people would be included in the Strategy.
- Members asked if the Peterborough Youth Council would be involved in the development of the Strategy. Officers praised the Youth Council and noted that they were very engaged. It was proposed that there would be an independent Cultural Board which would include multiple stakeholders; potentially including young people.
- Officers agreed with Members' comments that the views of elderly people needed to be taken into account as part of the Strategy's aim to incorporate the best of the City's diversity. The five key themes of the strategy were mission, connections, money, places and people. It was hoped that the Strategy presented to the Committee in September would be all-encompassing.
- While engagement had been a challenge during the COVID-19 pandemic, it had also enabled the Council to become more creative, e.g. through the use of large Zoom calls which had given a platform for people who had not previously engaged with the Council. The end of lockdown provided opportunities to present to audiences again.
- The new University would be a key part of the Strategy. It would have links with the new Vine centre in the former TK Maxx building which would be a cultural hub for the High Street. There would be press coverage for the Levelling Up fund.
- Officers would be engaging with parishes via the Parish Forum but would also be happy to visit individual parish councils.
- Members requested that the Community Champions be added to the consultee list. The Service Director, Communities and Partnerships agreed to take this forward.
- Members requested that the Service Director, Communities and Partnerships investigate Members' concerns regarding a perceived lack of interest from the Council in the work of artists of the Peterborough Artists' open studio.
- Members commented that communities would benefit from schools being available for community use outside teaching hours. Officers agreed and commented that schools were 'anchor buildings' alongside GPs and Libraries that could be safe, neutral spaces for cultural use.
- Members enquired about the potential cost of the Cultural Strategy. Officers responded that the City was ripe for investment and meetings had taken place between the Arts Council and the Leader and Deputy Leader. While the Arts Council, like many funders, had limited resources it was felt that Peterborough was considered a priority. The Levelling Up and Towns Funds had diverted money to culture alongside Growth funding and the Council's own significant investment. The Cultural Strategy would unlock new funding opportunities.
- Members commented that the City had boasted a range of events, e.g. Diwali and the Italian Festival and it was unfair to suggest there was nothing to do in Peterborough. It was important to restart these events as part of the pandemic recovery and show people that the City was thriving. Officers agreed and stated their ambition to bring back these events in a bigger and better form than before. The City had always had regular festivals but they had never before been incorporated into a single plan to encourage their support, sponsorship and promotion.
- Members requested that a register of cultural groups be included in the Cultural Strategy, citing the success of similar project at parish level which highlighted

groups that were not previously known. It was agreed that the Service Director, Communities and Partnerships would take this forward.

- Members commented that despite the changes to peoples' behaviour prompted by the COVID-19 pandemic such as online shopping, people still wanted to go visit the City Centre and Culture and Arts could play a key role in encouraging this.

ACTIONS AGREED:

The Communities Scrutiny Committee considered the report and **RESOLVED** to:

1. Note and comment on the overall approach being taken to the development of, and the significance of, the new Culture Strategy for Peterborough
2. Scrutinise the Vision and Values document
3. Scrutinise the emerging recommendations
4. Request that the Community Champions be added to the consultee list
5. Request that the Service Director, Communities and Partnerships investigates Members' concerns regarding a perceived lack of interest from the Council in the work of artists of the Peterborough Artists' open studios
6. Request that a register of cultural groups be included in the Cultural Strategy

8. TAKING A THINK COMMUNITIES APPROACH TO MITIGATE THE IMPACT OF COVID-19, INCLUDING ON ECONOMIC, HEALTH AND WELLBEING FACTORS AND TO REDUCE INEQUALITY

The report was introduced by the Cabinet Advisor for Housing, Culture and Communities accompanied by the Cabinet Member for Housing, Culture and Communities and the Head of Think Communities. The report briefed Members on the approach to addressing the impacts of the pandemic on our communities, by adopting a Think Communities approach.

The Communities Scrutiny Committee debated the report and in summary, key points raised and responses to questions included:

- Members praised the achievements of the COVID Coordination hub and hoped that its work could continue in the future.
- There was a communication campaign planned regarding the housing needs service and evictions. This had been identified as an example of hub work that needed to continue. The Cabinet Member added that he took part in a weekly housing meeting and evictions had not proved to be a significant issue so far.
- In response to a Member's question regarding the Council's readiness for a possible increase in the number of people requiring mental health support, officers responded that the Council liaised with 50 community organisations and had contacts with health partners to support people with their mental health. The Council was always pursuing innovative ways to help people.
- Members commented that the people most susceptible to poor mental health were often the least visible. It was therefore important to build an environment where they felt confident enough to seek support. Officers agreed and stated that this was covered in section 4.8 of the report. Community litter picking was an example of an activity that could benefit people's mental health, despite not being directly related to it.
- Officers commented that a fact sheet was available on mental health and domestic abuse concerns.
- Members commented that Armed Forces veterans often experienced poor mental health. Members also referred to the work of the Garden House in supporting military personnel via links with the armed forces and a specialist NHS service.
- It was noted that Tommy Kelly had been appointed as an armed forces outreach officer.

- Members requested that the Service Director, Communities and Partnerships checked if there were plans for the Council to develop an armed forces support programme for the Garden House, commenting that veterans had unique needs.
- The Cabinet Advisor promoted the website 'How are you Peterborough?' as a means of helping people become comfortable going out again after the COVID-19 pandemic. This had been operational for a while and was part of the mental health exemplar. Officers were not sure how many people were using the site but people had been engaged in as many activities as possible.
- Members commented that the election campaign had highlighted the mental health difficulties people had experienced as a result of the pandemic. An initiative to 'Limber away lockdown blues' had been beneficial in getting people out the house. This scheme had good engagement with people via social media.
- Members requested that the Head of Think Communities and the Democratic Services Officer review the training offered to Councillors and circulate details of the 'Mental Health First Aid' course. Officers agreed that councillor training was important as they were often expected to know about many different fields.
- Work to engage with young people had been challenging. Online services had been a lifeline for many young people who faced restrictions even after lockdown. Engagement and communications work would need to be tailored towards them. Members requested that the Head of Think Communities evaluates and provides data on the success of Youth Inspired's online activities and outreach; referenced in section 4.8.3 of the report.
- Members raised concerns that some people suffering with dementia would not be diagnosed due to spending so much time at home due the pandemic and asked what was being done to address this. The Cabinet Advisor acknowledged this concern and expressed a desire to make dementia awareness part of officer training. More needed to be done after the pandemic.
- The Cabinet Advisor stated he was happy to investigate a Member's proposal to increase dementia awareness among businesses via signage.
- Members requested that the Service Director, Communities and Partnerships and the Democratic Services Officer share information with Members from the Peterborough Information Network regarding Dementia.
- Officers added that Council services did operate in a dementia friendly way and the Leader was keen to promote Peterborough as a dementia-friendly city.
- Members suggested that the training for councillors could be improved, citing courses offered to Navy and Police personnel as examples of good practice. 'Advanced counselling' and 'conflict resolution' were noted as good courses. It was hoped that All Party Policy meetings could recommence to offer this sort of training.
- Members praised the work of Living Sport and commented that the Dementia Alliance Network should be engaged with if they were still in operation.
- Members commented that they had organised trips abroad for Peterborough Veterans and a similar project might be comforting for those with dementia. Support schemes need not be expensive.
- Members requested that Belinda Child – Head of Housing, Prevention and Wellbeing and the Peterborough Council for Voluntary Services (PCVS) circulates details of 'Eyes and Ears' training to members
- Members asked what was being done to support the families of people with dementia. Officers responded that support had been given throughout the pandemic. The Little Miracles Charity had been supported by the 90-strong network.
- Members requested that the Head of Service – Housing Needs and the Head of Think Communities provides members with a briefing note containing more information on plans for a mortgage rescue scheme referenced in section 4.6.6 of the report.

- The Cabinet Member made reference to the website 'How are you Peterborough?' and highlighted the importance of the Council listening to the response of residents to that question.
- The Cabinet Member commented that the Think Communities philosophy was about what you could do for your community, not what your community could do for you.

ACTIONS AGREED:

The Communities Scrutiny Committee considered the report and **RESOLVED** to

1. Note and comment on the contribution of the Think Communities approach to tackling the impacts of Covid-19
2. Note and comment on the work preparations in place to deal with projected issues of evictions and equality
3. Consider how the Think Communities approach can support the wider needs of individuals and communities
4. Request that the Service Director, Communities and Partnerships checks if there were plans for the Council to develop an armed forces support programme for the Garden House.
5. Request that the Head of Think Communities and the Democratic Services Officer review the training offered to Councillors and circulate details of the 'Mental Health First Aid' course.
6. Request that the Head of Think Communities evaluates and provides data on the success of Youth Inspired's online activities and outreach; referenced in section 4.8.3 of the report.
7. Request that the Service Director, Communities and Partnerships and the Democratic Services Officer share information with Members from the Peterborough Information Network regarding Dementia.
8. Request that Belinda Child – Head of Housing, Prevention and Wellbeing and the Peterborough Council for Voluntary Services (PCVS) circulate details of 'Eyes and Ears' training to members
9. Request that the Head of Service – Housing Needs and the Head of Think Communities provides members with a briefing note containing more information on plans for a mortgage rescue scheme referenced in section 4.6.6 of the report.

9. REVIEW OF 2020/21 AND WORK PROGRAMME FOR 2021/22

The Democratic Services Officer introduced the report which enabled the Committee to consider the 2020/21 year in review for the former Adults and Communities Scrutiny Committee and consider at the work programme for the Communities Scrutiny Committee for the new municipal year 2021/22 to determine its priorities. The report also asked the Committee to consider if further monitoring of recommendations made during 2020/21 was required.

Members made the following comments:

- The opportunity for the Committee to contribute to the Cultural Strategy was welcomed by Members.
- Members requested that the Committee be given the opportunity to discuss community issues. It was agreed that this could be proposed at the Group Representatives meeting.

ACTIONS AGREED:

The Communities Scrutiny Committee considered the report and **RESOLVED** to:

1. Consider items presented to the former Adults and Communities Scrutiny Committee during 2020/21 and make recommendations on the future monitoring of these items where necessary.
2. Determine its priorities and approve the draft work programme for 2021/2022 attached at Appendix 1.
3. Note the Recommendations Monitoring Report attached at Appendix 2 and consider if further monitoring of the recommendations made during the 2020/2021 municipal year is required.
4. Note the Terms of Reference for this Committee as set out in Part 3, Section 4, Overview and Scrutiny Functions and in particular paragraph 2.1 item 2, Communities Scrutiny Committee and paragraph 3.4 Crime and Disorder as attached at Appendix 3.

36. FORWARD PLAN OF EXECUTIVE DECISIONS

The Chairman introduced the report which invited members to consider the most recent version of the Forward Plan of Executive Decisions and identify any relevant items for inclusion within the Committee's work programme or to request further information.

There were no further comments from Members.

ACTIONS AGREED:

The Communities Scrutiny Committee **RESOLVED** to consider the current Forward Plan of Executive Decisions.

38. DATE OF NEXT MEETING

28 September 2021 – Communities Scrutiny Committee

CHAIRMAN

7pm – 8.49pm

COMMUNITIES SCRUTINY COMMITTEE	AGENDA ITEM No. 5.
28 SEPTEMBER 2021	PUBLIC REPORT

Report of:	Adrian Chapman, Service Director – Communities and Partnerships	
Cabinet Member responsible:	Cllr Steve Allen, Cabinet Member for Housing, Culture and Communities	
Contact Officer:	Jamie Fenton – Partnership Manager – Culture, Sport and Leisure	07976 382756

PETERBOROUGH CULTURAL STRATEGY 2021 TO 2030

RECOMMENDATIONS	
FROM: <i>Service Director – Communities and Partnerships</i>	Deadline date: <i>15 November 2021</i>
<p>It is recommended that the Communities Scrutiny Committee:</p> <ul style="list-style-type: none"> a) consider and comment on the recommendations of the new Cultural Strategy for Peterborough b) recommend the Strategy, as described in this report, to Cabinet for approval and onward presentation to Full Council 	

1. ORIGIN OF REPORT

1.1 This report is presented at the request of the Committee, following a long process of consultation and research commissioned in 2019, and the presentation of two previous reports to this Committee. Updates on specific points raised by the Scrutiny Committee previously are included at paragraph 4.13.

2. PURPOSE AND REASON FOR REPORT

2.1 A new Cultural Strategy for Peterborough, developed with partners, is needed to assist growth plans, encourage investment and promote community and economic development. This report describes the process and recommendations of the Strategy for the Committee to review before consideration by Cabinet and Council.

2.2 This report is for the Communities Scrutiny Committee to consider under its Terms of Reference No. 2.1, Functions determined by the Council:

- 4. Libraries, Arts and Museums
- 5. Tourism, Culture and Recreation

2.3 *How does this report link to the Corporate Priorities?*

The new Corporate Priorities adopted by Cabinet and currently in consultation are as follows, with the connection to this report:

Pride in our communities, our places and our environment

Feeling proud of Peterborough has been a constant theme in the consultation. Delivering a vision of vibrant, connected, creative places will be an exciting way to promote the area, both to residents and beyond. In particular, bringing communities together through creativity, celebrating diverse histories and addressing the climate emergency are key parts of the strategy.

First rate futures for our children & young people, quality support for our adults and elderly
 Young people (under 25) have been identified as a particular priority for the Cultural Strategy and the project has and continues to work with this group specifically about their aspirations for culture, creativity and careers in the sector. The relationship between cultural activities and wellbeing has also been a continuous theme, and is already being reflected in new cultural projects and commissions.

Better jobs, good homes and improved opportunities for all
 An economy strong in creativity and innovation is more productive and prosperous: growth in capacity, job opportunities and transferable skills is a benefit of a robust and resilient cultural sector, in addition to the benefits of a more robust tourism offer. The Strategy has been closely aligned with preparation for future growth and investment.

2.4 *How does this report link to the Children in care Pledge?*

The Cultural Strategy has identified young people under 25 as a particular priority and has sought, throughout the consultation, to abide by the principles of honesty and not making undeliverable promises. A core objective of the Strategy is the engagement of young people in future decision making.

3. TIMESCALES

Is this a Major Policy Item/Statutory Plan?	YES	If yes, date for Cabinet meeting	15/11/21
Date for relevant Council meeting if applicable	8/12/21	Date for submission to Government Dept.	N/A

4. BACKGROUND AND KEY ISSUES

4.1 The last Cultural Strategy adopted by the Council was due to expire in 2020. In 2019 the Council commissioned work towards a successor Strategy, especially mindful of the role of cultural activity in building new communities and given the level of growth envisaged for the area through the 2020's. This work was effectively halted by the pandemic. The cultural ecology of Peterborough was radically affected by coronavirus: venues closed, creative practitioners were forced to look elsewhere for work, audiences were in lockdown. In August 2020, Vivacity's contract with the Council ended. The Museum, Key Theatre, Flag Fen and Libraries were taken over by the newly formed City Culture Peterborough and responsibility for cultural strategic development sits with the Service Director for Communities and Partnerships.

4.2 In September 2020 the Cultural Strategy Group was reformed, with the intention of taking this work forward. This group (CSG) is a task-and-finish body and the recommendations specifically cover creating permanent and resilient leadership for cultural activities in the area. Memberships has been:

- Peterborough City Council; the Director has been a member throughout
- City Culture Peterborough, via its Chief Executive
- Nene Park Trust Chief Executive
- Metal Peterborough
- Jumped Up Theatre, Director (also convening the Cultural Forum)
- Norfolk & Norwich Festival Bridge
- Arts Council England; the key partner for Peterborough has been a constant member

The group appointed Sarah Tanburn Associates to carry out the work. Sarah Tanburn has been Critical Friend to Peterborough Presents since its inception in 2013 and already knows the area well.

- 4.3 There are three important points of definition to note:
- ‘Culture’ in this context has been taken to mean both *arts* across all creative disciplines, and *heritage* in both tangible and intangible form.
 - Culture has an important economic dimension: a creative and knowledge-rich economy has higher economic output. Peterborough’s Creative and Cultural (CCI) Sector is smaller than it could be, with many creative professionals leaving the area to pursue their careers. Culture is also a key tourism driver, particularly heritage. While the area has a rich and varied heritage (and sufficient bed-space capacity), it underperforms on leisure tourism.
 - Culture is a key element of community development and cohesion: the experience of the pandemic has emphasised the importance of creativity, communal experience, shared storytelling and opportunities to make memories together.

These elements are explicit in the Vision and Values Statement agreed last December. This statement is online, the link is at <https://peterboroughculturalstrategy.org.uk/process/>. The first slide of this statement emphasises the importance of connection, openness, the mixed and diverse nature of Peterborough, and the unique excitements of the area’s cultural offer. These values are reflected throughout the subsequent Strategy recommendations.

- 4.4 It became clear early on that rather than produce another document that sat on shelves, it would be important to both ‘show the working’ as consultation progressed, and to provide a transparent record of the strategic commitments which emerged. Therefore, rather than a single printed document that serves as our strategy, outcomes, video-logs, artists work and other elements have all been published on www.peterboroughculturalstrategy.org.uk, which will serve as a permanent record and source of monitoring for the work. In addition, there are these reports to the Council, important as the CSG is mindful of the problems of relying too heavily on digital-only dissemination and has therefore sought to ensure members attend networks and keep reporting back on the outcomes.

- 4.5 Work has been undertaken in 3 main phases:
- Phase 1 – developing a Vision and Values Statement, together with members of this Council and the Cultural Forum. This is attached at Annexe 1. It has been used to guide the work throughout. In particular the emphasis on both economic and community benefit has been reflected.
 - Phase 2 – wide consultation through an online survey which had about 600 responses plus discussions with about 60 different individuals involved in culture, heritage, education, community development and open spaces in Peterborough (see list at paragraph 5). Also, meetings with several important networks that helped inform specific issues relating to culture.
 - Phase 3 - from the consultation in Phase 2, CSG pulled together some of the complicated questions, and also considered any gaps in the consultation and information.

Paragraph 5 sets out this consultation in more detail, especially the groups and networks involved.

- 4.6 While there has been some areas of discussion and potential disagreement, a striking feature of the process has been broad agreement on key elements:
- Visible, multi-sector, inclusive and resilient leadership is needed for the sector, to promote investment and collaboration
 - Marketing and communications both need to be joined-up and professional; the area currently undersells itself, with resulting economic and community loss
 - Nature, the outdoors and growing things are integral to Peterborough’s own sense of creativity and heritage, intertwined with commitments to environmental sustainability

- Heritage assets need to be brought together to work strategically on promotion and investment
- Anywhere is or can be a venue; different audiences/markets and producers will use and enliven all sorts of spaces, indoors and out; growing participation and the cultural offer requires going where people are, not relying on bringing them into sometimes unwelcoming places for special occasions
- Resources need to be focused on growing capacity, encouraging audiences and practitioners and skills; there are buildings which need investment but the core requirement is not for new things but more investment in people
- Young people, minority communities and rural communities are particularly disadvantaged in multiple ways within Peterborough's cultural life; these groups are therefore seen as central in promoting culture in the future
- Bidding for City of Culture in 2029 is a good ambition if the right partnerships can be developed now
- Many people, especially young people, want to see action now – whether in terms of changed programming, additional commissions, participation in events and making work, access to heritage venues and seeing themselves reflected therein. People are hungry for cultural connection.

4.7 There are two other key elements of the Strategy:

- Researching audience data: this has proved difficult given the impact of covid and the limited data available from several key sources, notably Vivacity and the Broadway Theatre (as they both were in 2019). Audience data, including postcode information and some demographic segmentation, has been made available by partners, particularly Peterborough Presents but has not been relied on for detailed consideration. The broad picture has been clear: many people in Peterborough still have limited cultural engagement, though the situation has improved since 2013; there are specific genres which are popular (Polish rap, Lithuanian film, tribute bands); markets are reluctant to pay for tickets they perceive as too expensive but enjoy being surprised when new opportunities arise. Given the impossibility of collecting data in 2020 and 2021, and the paucity of information for previous years, no separate data report has been prepared
- A resource analysis attached at Annexe Two and on the website.

4.8 A timeline to 2030 is being prepared. The key spine will be the projections emerging from the Stronger Towns Fund and other growth proposals. Any timeline will be shaped by several near-future events:

- The Combined Authority decision on whether or not it wishes to promote a bid for a County of Culture in 2029 (anticipated in November)
- The publication and implementation of key Arts Council England strategies regarding funding and national portfolio organisations (later this year and early next)
- The opening of the new University

4.9 In July, the CSG published a series of Emerging Recommendations for the Strategy which can be found on the website. These have been further refined in discussion with key stakeholders and are set out at paragraphs 4.10 to 4.12 below. (Performance Indicators are considered under the impact section in paragraph 6.)

4.10 The **Vision** for Peterborough in 2030 is a transformed Cultural Scene, renowned for:

- Its **collective ambition** to make Peterborough a better place for everyone living working or visiting, with culture at its heart
- The breadth and **diversity of its cultural life**, driven by an inspiring range of communities and a young and engaged population
- Boundless **creative energy** and innovation that is supporting the city's growth
- Peterborough people **working together** and doing great things
- Its outward-looking and **impressive range** of cultural activities
- An **astounding heritage** accessible to everyone
- People who **make and learn** throughout their lives

- People loving **the environment** and embedding nature in their way of life

4.11 To achieve this vision, the **Core Objective** of the Cultural Strategy is to foster and promote a vibrant culture in Peterborough which:

- *Drives EXCELLENT ART and CELEBRATION OF HERITAGE*
- *CONNECTS, REFLECTS and INCLUDES Peterborough's many diverse communities*
- *Is ENVIRONMENTALLY SENSITIVE and celebrates how people in Peterborough love and work with their environment*
- *Is an ECONOMIC DRIVER for creative industries, for tourism and for inward investment*
- *Promotes and grows Peterborough as a CULTURAL DESTINATION welcoming visitors, businesses and communities*

4.12 **Recommendations of the Cultural Strategy:**

1. **Grow the cultural activities** of all partners to:

- Enable everyone to have opportunities to make, enjoy or celebrate culture, whether based around their locality, or around their affinities and identities, and people coming together in peace and health
- Create and enhance culture which transforms lives and underpins cohesion, quality of life and prosperity in Peterborough
- Celebrate and reflect diversity of communities in practical ways including programming, marketing, allocation of spaces, festival access etc
- Celebrate Peterborough's open spaces and beautiful buildings, reaching net zero by 2030 and building environmental impact into everything we do - from good practice in venue management to programmes celebrating and protecting our landscape; and
- Growing confidence, skills and capacity to make amazing work here in the city through residencies, business start-ups, workspace and other support.

2. **Bid for City of Culture** for 2029, building on the preliminary work started in 2021.

Accelerate the growth of outward looking and rich relationships, supporting the repositioning of Peterborough regionally, nationally and internationally, in collaboration and competition with other medium sized cities, as a destination and site for culture. Develop a robust programme which accelerates participation and activities across Peterborough.

3. **Create resilient, effective and inclusive cultural leadership:**

- Establish a body for culture (arts and heritage), provisionally named the Peterborough Cultural Alliance (PCA), to be owned and governed as set out in leadership paper (Annexe 3)
- Ensure cultural leadership is reflective of the whole city so it can be effective in delivering the Strategy, through inclusive recruitment, membership and other processes
- Commission new artwork and work in response to or celebrating our heritage, working with local and visiting practitioners, in a range of venues and ensure it is widely known about and accessible
- Promote systems and processes which support practitioners and organisations to do better work and collaborate and innovate together
- Report publicly once a year on progress against this Strategy, with an in-depth review in the second half of 2026, and renewal of the Strategy overall in 2031

4. **Maximise investment in culture** in Peterborough, with cultural organisations working with all the other important elements of Peterborough's development, for the future; building resilience so culture supports and enables people at all stages of their lives. The strategic approach will include:

- Developing and sustaining cultural investment for the long term in Peterborough, through leverage and growing capacity, reflecting the growth plans for the area; recognising the Government's strategy for Levelling Up and the Arts Council

England shift to a place-based agenda as well as the impact of culture in attracting private-sector inward investment

- A Peterborough-wide collaborative approach to bidding for future funds, whether commercial investment, philanthropic, or public support to asset development and improvement
- A funding stream between the Council, Arts Council England, and other investors that secures resources for the proposed Alliance for three years, which includes capacity to lever other investment streams over the longer term, as part of a shared programme of collaborative interventions, including developing a heritage community capacity, a programme for the mini-Vine and support for post-COVID resilience and growth across the sector
- Include a wider definition of culture in the next Infrastructure Funding Statement on the use of Community Infrastructure Levy resources (date to be confirmed), enabling use of funds to grow capacity as envisaged in this Strategy, both through the Council itself and in partnership with communities and Parish Councils
- Supporting and enhancing the delivery of inward investment objectives as in the Stronger Towns Fund and other regeneration and growth programmes

5. **Build stronger partnerships** within and beyond the cultural sector, especially:

- Ensure joined-up marketing and promotion for the cultural life of Peterborough, whether events, heritage assets, festivals, open buildings and so on. Build collaboration both for front-end content and data-sharing to build stronger markets for culture
- Work with young people (under 25) to formulate their best way to interact with the Alliance and hold it to account, and ensure their input into programming, curation, participation and delivery; undertake this work in a creative, artist-led manner which reflects the work to date in being outcome focused, creating new art and connected to their immediate concerns. Implement the outcomes of this project
- (Re)create a network of heritage attractions to work together on promotion and marketing, to include a proactive approach to intangible and oral heritage. Ensure a strong relationship between arts (contemporary practice) and heritage assets and activities. This network to embed a robust approach to profiling and collecting heritage assets from newer and more diverse communities, and working with those communities to build audiences
- Work with festivals to encourage participation and co-production across cultures and communities and increase awareness and joy in the diversity of Peterborough
- Work with partners in health, care and education to maximise the benefits offered by cultural activity, from volunteering with a Friends group to performing professionally, reducing reliance on other medical or other expensive, unsustainable interventions

4.13 Scrutiny Committee has considered the development of the Cultural Strategy at two previous meetings and made the following points:

- *Community champions to be on the consultee list:* this has been actioned and community champions invited to comment. Some have done so through various channels
- *Investigate members' concerns regarding a perceived lack of interest from the Council towards the Peterborough Artists' Open Studios:* officers have not been sure of the origin of this concern; however, the comment has been an opportunity to remind members of the many cultural opportunities which exist in Peterborough (see the asset base) and the value of members' ongoing interest. So many cultural activities, including the Studios, have been reduced or suspended during the pandemic; from now and going into 2022, it is planned that members are more aware of opportunities – and that promoters, organisations and practitioners ensure members receive relevant material
- *Include a list or register of cultural groups in the Strategy:* the asset base at Annexe one provides such a list, categorised by type. Such a register is always only a snapshot in time; features of the register at this point in time are both that it is large, but that it could be even bigger as more cultural groups are being formed

4.14 Subject to Scrutiny Committee’s recommendations, Cabinet and Council will be asked to consider these recommendations in the coming cycle. These proposals are very much those of partners and following the wide consultation. The Strategy does not belong to the Council alone but to all those stakeholders. However, the Council, together with Arts Council England and other investors are crucial to the success of this Strategy and the opportunities it offers.

5. CONSULTATION

5.1 The Cultural Strategy Group has approached consultation as an ongoing conversation, rather than a set task. The open conversations set out in Phase 2 have both continued until now, as new groups are formed or get interested, as well as the structured explorations of Phase 3. It is now time to move to specific recommendations, but the conversation about how people want Peterborough’s creative ecology and rich heritage to flourish are far from over.

As set out at para 4.4 the consultation has deliberately been very open. The process asked broad questions and tried to get in touch with a wide range of people who might want to comment. Many conversations are still going on; the CSG has been clear that this is a continuing journey of engagement and debate.

5.2 Nearly every element of consultation was conducted remotely via video-links and telephones and for almost the entirety of Phases 1 and 2 Peterborough was in Covid Tier 3, 4 or English lockdown. This created some challenges, but we made the best range of contacts possible in the circumstances. Indeed, some discussions were easier because of the situation: people were happy to discuss matters via Zoom because no travel time was involved, and it was often easier to participate in network discussions. Digital poverty and inability to access cyber-resources remains a significant concern but the experience of the consultation has also shown up new avenues for discussion and inclusion.

5.3 CSG has been particularly helped by people who organised network meetings or invited CSG members to their events. This meant many more people were involved:

- Community champions networks
- Connect Group Peterborough
- Consequences Drawing Project
- The Culture Forum (three specific discussions)
- Digital People in Peterborough
- Disability Peterborough
- PHACE Peterborough Cultural Partnership for Children and Young People (four meetings with teachers and managing the targeted consultation with young people)
- Historic England
- Metal Emerging Artists Network
- Peterborough Citizens UK
- Peterborough Presents (using the material from the 4 Big Discussions)
- Peterborough Youth Voice

5.4 The following table sets out the people and organisations consulted, including a weblink where available. Members of the Cultural Steering Group are listed first, so people can see who they are. Other organisations involved are listed in alphabetical order. This table is available on the website, and new consultees are added as they participate.

Organisation	URL
Arts Council England	https://www.artscouncil.org.uk
Jumped Up Theatre	https://jumpeduptheatre.com/culture-forum
Metal	http://www.metalculture.com/about-us/peterborough/
Nene Park Trust	https://www.nenepark.org.uk
Peterborough City Council	https://www.peterborough.gov.uk
Peterborough City Culture	For background see https://www.peterboroughtoday.co.uk/news/politics/new-

	body-set-run-arts-and-culture-services-peterborough-3013895
PHACE Peterborough Cultural Partnership for Children and Young People	http://www.phace.co.uk/
62 Gladstone Street	https://62gladstonestreet.co.uk
Anglia Ruskin University Peterborough	https://bit.ly/3sYiQJA
City College Peterborough	https://www.citycollegepeterborough.ac.uk
Community Champions	
Connect Group Peterborough	
Cresset Theatre	https://www.cresset.co.uk
Digital People in Peterborough	https://mydpi.com
Disability Peterborough	https://www.disabilitypeterborough.org
Djiboart	http://www.djiboart.co.uk
Eastern Angles	https://easternangles.co.uk
Flag Fen and Must Farm Advisory Board	https://dev.peterborougharchaeology.org/peterborough-archaeological-sites/must-farm/
Hindu Community Association	https://bharathindusamaj.co.uk/
Historic England	https://historicengland.org.uk
John Clare Countryside Project	http://langdyke.org.uk/projects/john-clare-vision/
Kindred Drama	https://www.kindreddrama.com
Living Well	https://bit.ly/3c4obZf
Met Lounge	https://www.facebook.com/TheMetLounge/
New Theatre	https://www.newtheatre-peterborough.com
Opportunity Peterborough	https://www.opportunitypeterborough.co.uk
Peterborough Cathedral	https://www.peterborough-cathedral.org.uk
Peterborough Citizens UK	https://www.citizensuk.org/chapters/peterborough/
Peterborough College	https://www.peterborough.ac.uk
Peterborough Lithuanian Community Švyturys (Lighthouse)	https://www.facebook.com/Svyturys-Peterborough-736054243170796
Peterborough Music Hub	https://peterboroughmusichub.org.uk/
Peterborough Positive (leading the Business Improvement District BID)	http://www.peterboroughpositive.co.uk
Peterborough Presents	https://www.peterboroughpresents.org
Peterborough Youth Voice	https://bit.ly/3bobfOR
Queensgate Shopping Centre	https://www.queensgate-shopping.co.uk
Thorpe Hall	https://www.sueryder.org/how-we-can-help/sue-ryder-thorpe-hall-hospice
Tricolor Associates	https://tricolorassociates.co.uk/profile/nicola-power/
Visitor Information Centre (PCC)	https://www.visitpeterborough.com
YMCA Trinity Group	https://ymcatrinitygroup.org.uk

5.5 From May onwards, as the results of Phase 2 were analysed, CSG focused on a range of specific questions and communities to understand more details. The Group undertook the following additional consultation:

- Targeted creative consultation, led by a spoken word artist and a cultural education specialist, with young people on their visions for culture
- 5 artists commissions enabling more creative and reflective engagement with specific communities around questions of heritage, celebration and priorities. These practitioners, led by artist Kate Genever, have worked with young people, South Asian

women, rural communities, and networks in Black and Lithuanian communities. Topics have included bereavement, heritage, walking, exclusion, representation, connection, language. The commissions have been presented to CSG and will be further publicised via a window exhibition in the new centre at the Vine

- Emerging work on Visit Peterborough and a model of creating further content from cultural partners
- Developing work with heritage networks to seek a new set of connections
- The business and practitioner networks developed as the steering group for the Café Culture Street Animation Programme (funded with Welcome Back money), which is both informing the recommendations and is informed by work so far (and the intense phase of work on the proposed Expression of Interest for County of Culture)
- Further research on other places, especially around cultural leadership models

These elements, especially the commissions and the enhanced networking on Café Culture, have put into practice many of the values expressed in the slide deck that came from Phase 1. The website showcases the outcomes of the commissions and will publish the final results of the targeted consultation with young people.

5.6 The Steering Group has also reflected on lessons learnt during this process. These are reflected in the recommendations. Those relating specifically to consultation can be summarised as:

- Partnerships have grown in the pandemic and the new University will be a key player. Stakeholders want to work together on production, marketing and investment
- The Council is seen as a key partner but not always clear how it wishes to work with others; the journey facilitated by this process has been hugely useful in developing new forms of creative partnership
- Peterborough's leadership is often not diverse (being largely white and over 40). The people who can make decisions and are 'paid to be in the room' by their institutions fit that profile. Multiplying leadership requires payment whether to freelancers, students, or people who are unemployed. The Steering Group has committed to that principle, creating more diverse work e.g., on the Animation Steering Group and in the strategic consultation
- Consultation during lockdown has both advantages and challenges. The Group will aim to keep the benefits in the future, especially the flexibility of timing and opportunistic use of pre-existing networks (e.g., Disability Peterborough, Digital People). It made many conversations and follow-ups much easier. However, there is a real digital divide in the area and hybrid models are needed for future work
- Socially engaged artists produce focused work which encourages much deeper examination of possibilities, e.g., with rural communities or how artists can work with those who are recently bereaved. Such artists must also be well supported not to take the problems they identify as theirs to solve
- Many Peterborough people care passionately about the environment, offering both opportunities and outcomes
- Peterborough has a fantastic heritage offer, and many good creative practitioners. They need nurturing, network building and promotion, rather than having to leave to grow their careers

5.7 A major policy area such as this can always benefit from more consultation, although it can be seen that there has been a great deal of engagement. As stated above, it is time to move to delivery, and indeed many conversations have focused on the importance of visible change in programming, inclusion and leadership. The key recommendations facilitate ongoing commissioning and discussion about the role and nature of cultural development in Peterborough.

6. ANTICIPATED OUTCOMES OR IMPACT

6.1 A suite of performance indicators has been developed for the Cultural Strategy. It should be noted that these are not simply measures for the proposed Alliance. They are for the cultural

ecology of Peterborough, intended to measure progress by the entire area towards the objectives and vision set out in this Cultural Strategy. (It is recommended that the new Alliance will set out specific indicators of their success – just as other partners will be expected by funders to show how their KPIs sit within this overall Strategy.)

A number of points about performance monitoring have been made by many participants:

- Keep it light touch – what do we really want/need to know?
- Don't make it a burden on stretched institutions and individuals
- Where bodies or practitioners are funded by the same funder (e.g., Arts Council England) use the same measurements whenever possible

These points are reflected in the suite of eight indicators proposed. Further work is underway, particularly on baselines, relationship to the emerging timetables and developing a strong Cultural Alliance to support collaboration.

Outcome	Performance Indicators	How measured	Frequency
Growing the cultural offer in Peterborough	Diversity in artists and events; range of types of activity offered; increased collaboration between organisations and individuals.	Existing material collated by PCA.	Annual review
Growing and diversifying audiences/markets for cultural activities in Peterborough	Intelligence, experience and data (quantitative and qualitative) from venues and production companies. Structured learning between partners about the information.	Existing material collated by PCA. Consider wider use of Audience Finder questions/data.	Annual review
Prepare a robust bid for City of Culture 2029	Shortlisted and win the title	Delivery (in line with any Business Plan agreed by the Combined Authority)	Annual review of progress. Big review 2026
Create resilient, effective, inclusive leadership for culture in Peterborough	Establish a Cultural Alliance able to deliver this Strategy and be that leadership	Establishment of Alliance. Inclusive Board. Trusted by stakeholders and funders.	Big review 2026 and 2031
Reputation of Peterborough internally and externally changes to fit the Vision 2030	Press coverage, visitor footfall at attractions, venues and hospitality, and views of residents	Improved quality and quantity of coverage	Big review 2026 and 2031
A diverse and resilient creative practitioner base in the city	More productions/exhibitions /events; greater investment in creative and heritage activities; range of people involved	Use of resources created in Asset Strategy and ongoing case studies	Big review 2026 and 2031
Align the cultural vision with environmental commitment to promote and respond to the need for sustainability and innovation	Peterborough meets UK ambitions for environmentally conscious cultural production.	Frequency and profile of specific events and commissions; quality of environmental management of cultural assets and cultural opportunities in open spaces.	Big review 2026 and 2031
Continued and improved investment in culture in the city	Income from all sources: commercial, private investment, philanthropic and public, across capital and revenue. Partnerships across sectors.	Known investment and commercial income where possible	Annual review, enabling ongoing transparency and strategic alignment

7. REASON FOR THE RECOMMENDATION

7.1 The recommendations are made following intensive consultation, discussions with investors and research with both practitioners and audiences. The stated objectives of the Strategy are closely linked to Peterborough’s ambitions for growth and quality of life.

8. ALTERNATIVE OPTIONS CONSIDERED

8.1 Three alternative options have been considered:

<i>Option</i>	<i>Comment</i>
Do nothing	Peterborough’s growth and the impact of the pandemic both promote and give rise to community and strategic priorities for culture. Doing nothing is obviously one option: much cultural activity is not a statutory duty. However, there are many committed and active partners who not only wish to see a higher profile but see creative and heritage activity as a way to addressing key challenges, from mental wellbeing to attracting investment.
Focus council attention only on statutory functions	From the authority’s position the only statutory cultural function is the library service (though not the provision of any specific buildings). In theory it would be possible to close all heritage and theatre activity and step away from participation in cultural partnership activity. This would sacrifice the opportunities both for partnership and associated investment, but the opportunities for cultural solutions to complex problems as typified by the Peterborough Presents Loneliness Project or the Festival of Thanks programmed for Nene Park next year.
Council only leadership of strategic activity and decision-making	This is sometimes seen as the default model, where the Council has the democratic legitimacy and a significant proportion of the major strategic assets. In Peterborough, a young, fast-growing and diverse area, this is seen as inadequate to reach the real potential of culture to enhance people’s lives economically, socially and culturally. Peterborough enjoys a wealth of voluntary cultural activity but lacks a clear infrastructure to grow the professional and economic benefits. No local authority alone can deliver those opportunities or investment and so resilient and inclusive partnership has been seen as the main way forward. The Alliance is a direct response to these conclusions from the Strategy consultation and research.

9. IMPLICATIONS

Financial Implications

9.1 The report sets out a range of potential financial implications, including direct implications (e.g., the potential need for investment into cultural activity and infrastructure), as well as indirect implications (e.g., the widespread economic benefits to Peterborough to be realised through this strategy).

Potential investments required throughout the life of the strategy will be subject to individual business cases.

Legal Implications

9.2 There are no perceived direct legal implications from this report.

Equalities Implications

9.3.1 The process has put significant effort into both considering equalities priorities for the consultation and reviewing the outcomes. At the start of the process two groups sharing

protected characteristics were identified as particular priorities for consideration: people from ethnic minority communities and young people (those under 25).

9.3.2 CSG recognised that Peterborough is a very diverse area, with over 35% of pupils speaking a language other than English and a wide range of communities who have settled since the second world war with the growth of the New Town. However, the leadership of many cultural organisations (including those on the CSG) is visibly almost exclusively white and there are few people from ethnic minorities involved in programming or curation. The tangible heritage assets, from pictures on the museum's walls to the Cathedral, are focused on particular periods and communities and there is little collection or profile for oral or other intangible heritage of the newer communities.

The pandemic has had a disproportionate effect on many ethnic minorities, in both health and economic outcomes. During this period, the murder of George Floyd in the United States and the consequent world-wide movements for racial justice highlighted the need for more inclusive approaches. These issues are reflected throughout the process including:

- The design of consultation, especially in Phase 3
- The approach to a new leadership body, and the efforts to ensure more diversity in emerging groups such as the Animation Steering Group
- The recommendation to value time by paying freelancers/students/volunteers for their participation; without this approach inclusion can only ever remain possible for those already paid to be 'in the room'
- Exploring more responsive and inclusive programming and curation with venues, cultural producers and heritage attractions

9.3.3 Peterborough has long acknowledged a cultural deficit for young people. There is no central arts centre, and that is not necessarily what people want. However, it is clear that young people do feel excluded from venues that exist, not seeing events or exhibitions which reflect their interests or concerns. In addition, there is strong evidence of the impact of the pandemic on young people: it has come at a crucial point in their lives and is therefore likely to adversely affect their prospects in the long term. Impacts are likely to last 10+ years, and the younger generation are disproportionately affected.

CSG has not looked separately at looked after children or care leavers as an important subset of young people. However, it is recognised that this group face specific challenges, e.g., around settling into adult life, and that cultural interventions can help, e.g., through creative work on managing finances or making career choices.

CSG has therefore made specific efforts to work with young people on their ambitions and visions for arts and heritage and the results of those discussions are reflected in the recommendations, including

- The recommendation to value time
- Inclusion of young people in the leadership arrangements
- Further work to develop a sounding board or programming panel
- Learning from the Fierce Talent project
- Strengthened relationships with educational institutions

9.3.4 Other protected characteristics have also been considered during the process. There has been particular recognition that the LGBTQ+ communities have often undergone specific harassment and discrimination. Many older people and people with disabilities, have experienced isolation and additional hardships through the pandemic. Women have seen significant challenges through this period: the rise in domestic violence, difficulties in pregnancy and maternity care, increased insecure work in risky situations and (possibly) long-Covid are having a disproportionate impact on this group. Religion and belief are important routes to cultural expression and particular efforts have been made to reach people through these communities.

The proposed Cultural Alliance will have a particular responsibility to foster inclusion and good relationships between communities. This should be reflected in the make-up of the Board, its commissioning and its work with partners to monitor audiences and participation.

9.4 Rural Implications

- 9.4.1 A key finding of the consultation process was that Peterborough residents living in rural parts of Unitary Authority felt strongly that they are ignored and discounted in the development of policy and the cultural services. The commission by Kate Genever highlighted this. This concern was also acknowledged during the intensive discussions concerning a bid for City of Culture 2024, when the experiences and contributions of rural areas were seen as central to success in the levelling up programmes.

This recognition is closely tied to the importance of environmental campaigning, behaviour change and responses to the climate crisis (see para 9.5), which featured in consultation responses. The rural parts of Peterborough are significantly affected by climate change and population development, and the agricultural economy is innovative in its responses. Recommendations include ensuring any City of Culture Bid reflects the heritage and future of the unique Fens landscape. Access to open spaces, support to village halls and partnering schools with Council farms are also being explored.

9.5 Carbon Impact Assessment

- 9.5.1 The assessment tool does not yield any direct, quantifiable impacts, positive or negative, for the Council's operations. However, there are a number of elements in the Strategy which promote better and good environmental practice. These include:

- Reviewing buildings, in any ownership, for their biodiversity and habitat benefit, as well as seeking ways to reduce their carbon footprint
- Working with Julie's Bicycle to assess the environmental impact of interventions
- Promoting and supporting events, such as the Festival of Thanks, with a strong environmental theme, and enhancing climate-related work through commissioning
- Working with partners on a City of Culture Bid to keep the fragile landscape of the Fens at the heart of the programme
- Using museum collections and other heritage assets to promote environmental awareness

Overall, it should be noted that the Peterborough audience has a strong tendency to travel for culture, to London, Stamford and Cambridge in particular. The Strategy therefore welcomes the express intention to promote West End theatre to a Peterborough audience from the New Theatre. All promotion which encourages the local audience to stay local will reduce their carbon footprint.

10. BACKGROUND DOCUMENTS

Used to prepare this report, in accordance with the Local Government (Access to Information) Act 1985

- 10.1 The documents and materials generated during the development of the Cultural Strategy are available at www.peterboroughculturalstrategy.org.uk

Other background documents are:

Agenda the New Cultural Leadership by Debbie Taylor, Mslexia Summer 2019
Cambridgeshire & Peterborough Independent Economic Review (CPIER) Final Report September 2018
Cultural Cities Enquiry: Enriching UK Cities by smart Investment in Culture
Cultural Cities Recovery
For the City's Sake: Young Black, Asian and minority Ethnic Voices from Peterborough
Levelling up our communities: proposals for a new social covenant: Danny Kruger MP, September 2020
Multiplying Leadership in Creative Communities by Mark Robinson for CPP 2019

Peterborough Cultural Strategy 2015-2020
Peterborough Heritage Service Audience Development Plan
Peterborough Investment Plan
Power to the Next Generation: Clore Leadership Emerging Futures 2020 Report

11. APPENDICES

11.1

Annexe 1: Cultural Resources and Infrastructure Analysis
Annexe 2: Proposal for a Cultural Alliance for Peterborough including remit and governance

**ANNEXE ONE:
CULTURAL RESOURCES AND INFRASTRUCTURE ANALYSIS
SEPTEMBER 2021**

This paper sets out an overview of Peterborough’s cultural assets – the area’s resources and infrastructure. When it is published on www.peterboroughculturalstrategy.org.uk people will be encouraged to add anything that has been overlooked. There will be a Google form to provide more details.

1. Context

1.1 The objective of this resources and infrastructure survey is to shape:

- *A gap analysis.* What, if anything, does Peterborough need to develop or acquire in the way of new assets over the next decade?
- *An investment plan:* are there key elements of the infrastructure which need significant investment (i.e., for new or existing assets). Have resources been identified or fundraising yet to begin? (E.g., both the Cresset and the Cathedral have pressing major requirements to the fabric of their buildings). Can the area work collaboratively to deliver such a plan, rather than competitively What is the role of the emerging culture board in enabling such delivery?
- *A measure of impact:* how far has the cultural asset base grown or been improved over 10 years given a baseline developed in 2021?

1.2 In this context, there are different ways we can define an asset, a resource or infrastructure. We have taken the two elements used in the London Mayoral Cultural Infrastructure Plan¹ and added a third leg reflecting the importance of improving resilience and the DIY culture of Peterborough:

- the buildings, structures and places where culture is *consumed* — experienced, exhibited, sold — museums, galleries, theatres, cinemas, libraries, music venues and historical cultural sites;
- places of cultural *production* by artists, performers, makers, manufacturers or digitally inducing creative workspaces, performing arts rehearsal spaces, venues in schools, music and broadcasting studios. This includes places of intangible heritage – communities telling their histories, but which are not yet so formally recorded or collected
- *Sites of collaboration*, training, leadership and opportunity: the cultural forum, the ‘board’; partnerships with HE, FE and schools

1.3 It should be emphasised that these are cultural resources – sites of production and heritage – rather than broader community assets, though some of those may in turn be places where culture happens. Therefore, this asset base as structured does not include (for example) the Lithuanian Švyturys or the Hindu Community Association. As the ‘Who’s Involved’ page on the microsite (and the Consultation element of Council reports) make clear, these and many other groups have been

¹ https://www.london.gov.uk/sites/default/files/cultural_infrastructure_plan_online.pdf

involved in developing the Strategy. They are also very important repositories of informal and intangible history: an important part of the strategic work for the future is uncovering and profiling those stories.

- 1.4 We also are aware that there are many community centres – such as the Millennium, Gladstone, Paston, St Mark’s and St John’s, which are deeply engaged with their communities. Consultation particularly highlighted village halls and other spaces in rural areas as much loved and used by local people. Such halls (rural or urban) are often poorly equipped and lack skills to set up specialist equipment, let alone the resources to hire/buy the kit. Despite these challenges, the dynamic people involved arrange events and exhibitions throughout the area. We have not included all of these although they are important potential venues.
- 1.5 Also, this is not a list of *practitioners* – whether visual artists, performers, curators or dancers. The collected mass of creative practitioners is itself an asset for Peterborough.
- 1.6 A fourth and crucial set of assets relates to the media and communications. Peterborough has reasonable range of media capacity, but it is somewhat fragmented and does not yet offer a comprehensive listings picture for residents or visitors. Better collaboration and promotion is a key strategic recommendation.
- 1.7 The overall identified list of Cultural Resources and Infrastructure *so far* follows the analysis.

2. **GAP ANALYSIS**

- 2.1 The most obvious point about this survey is how big it is. There is a great deal happening in Peterborough despite the area’s self-perception as somewhere with not enough going on.
- 2.2 It might also be suggested that a ‘Cultural Quarter’ is emerging, approximately from the New Theatre, south through Cathedral Square and the cathedral itself, the Lido and Key Theatre on to the Embankment. This area will be enhanced by the University developments and the new bridge. Support for such an approach would benefit the retail and business offer in the city centre, so challenged by the pandemic and structural changes in the sector, and (subject to the vote) the ambitions of the new Business Improvement District. It would fit with the ambition to promote Peterborough as an area with a vibrant cultural heart, and the aspirations for a stronger cultural and creative economy. Elements of this gap analysis should be seen in this context, especially considering potential uses of pop-up spaces, the need for workspaces and use or development of venues.
- 2.3 In the consultation and through amassing this list, five key gaps have emerged for further discussion. These are set out below along with preliminary approaches to addressing the issues:
 - *Specific youth arts provision*: it has commonly been argued that there should be a dedicated space for young people interested in the arts in Peterborough. However, it was not a strongly identified priority from the conversations with young people through this process. Instead, participants tended to say they wanted existing venues to be much more welcoming – from spray painted walls to very different programming. They said they liked the idea of pop-up venues, finding new spaces and new uses for older ones. They enjoy activities outside and want places to be safe for play and creativity. This suggests that it is not a new venue that is needed but a very different approach to programming and management of what already exists. Further work with young people will inform the development of Peterborough Cultural Alliance and enable more exploration of this matter.

- *Heritage buildings and events reflecting the diverse communities of Peterborough*: this shows up in three ways. The buildings and venues which exist do not represent or demonstrate the tides and shifts in the population, especially but not only since the war. The artists' commissions in Phase 3 highlighted this, though any visit to key heritage venues bears this out. Again: the material exists or could be commissioned. This issue is about how venues are curated and managed: for example, who is invited to put elements of the collections into the Museum –but it needs to happen. The Museum is already working towards a collaborative action plan, developed with local communities, which will form the basis of a bid in December for a large grant of up to 50k to enable more reflective exhibitions.

There are important buildings and places that are part of those communities: places of faith for example. These are rarely open to the public or attract little attention outside their local users. This is not only true of temples, mosques, gurdwaras and synagogues in the urban parts of Peterborough: many of the area's churches are in rural areas but are struggling to survive in the face of diminishing congregations and the secular nature of the population. And in this area, the landscape itself is a complex, made artefact, something it seems all too few people understand.

There is a great deal of intangible and oral heritage amongst the different communities (of interest, or geography). Models of the boats in which people came to this country. Treasured family mementoes or fading photographs. There are new works too, such as the Lithuanian voices and Indian embroidery made as part of this Strategy's development. How should these be shared, understood and preserved for the future? It is an important gap that there is no easy answer to this question.

It is proposed that the creation of a new heritage network or community be a collaborative project to be developed in late 2021 for delivery during 2022. This might sit alongside the Cultural Forum (which has a stronger focus on contemporary art practice and engagement) or become part of it.

- *A larger event venue, especially but not only for music*: Peterborough is well-endowed with performance spaces of many sizes, from the Undercroft to Kingsgate or the East of England arena. There are pop-up and surprise venues, whether in the Cathedral gardens, or village halls. Yet there is currently no specific space for large events. It is possible that the football stadium will fulfil this need: if this is considered the right solution, thought will be needed as to event requirements in its design and management.

While this would be welcomed by some, others have voiced caution, concerned that the area, even with its hinterland, cannot support a large, dedicated venue of this kind. Peterborough is not a big city, being the 37th largest in the UK and only the fourth biggest in the East of England²; promoters will usually see London, Birmingham or Nottingham as more attractive locations. The area does not need to create a large building which cannot be maintained without constant public subsidy, so a robust business case will be essential if this ambition is adopted.

- *Affordable workspace for creative sector start-ups and practitioners*: Peterborough, like many places, struggles to deliver affordable, flexible workspace for people developing creative and cultural sector enterprises. This was raised during consultation: the intense pressure on space at Chauffeur's Cottage highlights

² <https://www.thegeographer.com/uk-cities-population-1000/>. Luton, Norwich and Southend are all larger populations based on 2021 figures.

the demand³. A key opportunity for exhibition space exists in the new ‘mini-Vine’ opening in the City Centre and indeed in the pop-up potential of empty units. It is proposed that City Culture Peterborough, Metal and HackSpace collaborate on this issue, identifying needs and possibilities over the next 12 months of post-pandemic change.

- *Event, small venue and touring infrastructure*: this analysis shows that there are many smaller and pop-up venues: indeed, the whole Strategy illustrates the enormous range of potential sites for cultural production alongside the wealth of festivals held in Peterborough. The experience of development organisations such as Metal and Peterborough Presents have highlighted a key lack of equipment and kit to enable such sites and events to reach their potential. Lighting, seating, projection, sound equipment is all needed, together with skills in management and use. It is proposed that a collaborative project be run by Metal to work with venues, festival organisers and groups involved in touring (especially rural touring) to ascertain what is needed and the best, most sustainable route to delivery of a flexible, developmental equipment infrastructure.

2.3 This analysis highlights that the key gaps are primarily in how ***existing assets are managed, promoted, curated and funded***. This analysis reinforces the central message of the Strategy. There are some needs for additional resources as identified above. Nonetheless, subject to improving existing assets, the key investment need in Peterborough is in **people** rather than buildings.

3. **INVESTMENT PLAN**

- 3.1 Many of these assets have major investment requirements. In the next phase of this Strategy, we will be working with the buildings in particular to understand their long-term needs – whether for new roofs or rehousing key collections. This will create a clear, transparent investment plan for the cultural asset base of Peterborough.
- 3.2 The CSG and the Peterborough Cultural Alliance will need to consider whether it should encourage strategic investment planning across these resources, not least in response to the expectations of potential funders. Such an approach would require transparency and a relation to broader cultural planning across Peterborough.
- 3.2 In the spirit of collaboration which has informed this Strategy, we will encourage owners of these assets to work together strategically. This might include joint approaches to funders, for example, or sharing design and construction work to reduce costs. As a first stage, and measurable impact of this strategy, we hope that strategic and major bids will be considered by the ‘board’ or trust’ in the future. This will have two major benefits for everyone:
- Demonstrating how they sit within Peterborough’s strategic approach, adding weight to bids and proposals which otherwise will be asked (by funders) to show their contribution

³ Chauffeurs Cottage houses various small meeting rooms and office accommodation, a single rehearsal space, and small ‘dirty’ studio. It hosts Metal (5 people), Eastern Angles Theatre Company (3 people), Paper Rhino Productions (2 people), The Green Backyard (2 people), Area Co-ordinator for the Federation of City Farms (1), Area Coordinator for Arts Award (1), Project Manager for PHACE (Children and Young People’s Cultural Partnership (1). In addition, hot-desking opportunities support Peterborough Presents (CPP) commissioned artists and project managers; and NPO Pop Up Projects administratively use Chauffeurs as their hub. The building is at capacity, with a range of local groups and individuals wishing to use the space who cannot be accommodated.

- Making it easier for funders, of all kinds, to understand the marketing, audience development and related activities which underpin the work.

3.3 It is clear from discussions with potential funders that they will expect to see investment bids explicitly relate to the delivery of this Strategy, both in their outcomes and in the process of development. This too will require collaboration, openness to the ambitions of different communities and environmental awareness.

4. **IMPACT MEASUREMENT**

4.1 For these assets there are five main impact measures to be incorporated into the overall Strategy, and are closely related to the Performance Indicators set alongside the recommendations:

- Audience measures: both overall footfall and specific satisfaction
- Participation and feedback from diverse communities, particularly from minority and rural communities and from young people, that the programming and presentation is much more relevant to them
- Investment (from all sources) in the existing assets – in this context particularly in the physical estate
- Environmental impact from management decisions e.g., landscape conservation, planting for diversity or energy sourcing
- Decisions and implementation regarding both a dedicated youth arts centre and a large-scale event venue.

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4.2 It has proved difficult to establish robust baselines for audiences during this strategy. Where data exists, it is from 2019 and that has been reviewed, for example in the Tricolour Associates review of heritage audiences and the analysis shared by Peterborough Presents. Since that time, in addition to the pandemic, there have been important changes of ownership (Vivacity, the New Theatre) and new ambitions for representation for example through the Black Lives Matter movement and the Fierce Talen programme. The 2021 census will also be an important source of data as it emerges.

4.3 In considering Peterborough-wide measures of impact therefore, we are devising light touch measures which will enable us to assess audience and participation measures. Measuring investment income against targets will be dependent on developing trust between different partners as part of improving strategic relationships.

Towards a Cultural Resources and Infrastructure listing

Venues, attractions, sites and places - museums, galleries, theatres, cinemas, libraries, music venues and historical cultural sites			
Type	Asset	Ownership	Comment
Art Gallery	Art in the Heart	Private	Online sales gallery for many regional artists
Art Gallery	62 Gladstone Street	Private	Online and (pre Covid) IRL exhibition and event space showcasing the work of British South Asian artists, activists and writers from Muslim and non-Muslim backgrounds.
Art Gallery	Online Ceramic	Private	Online selling gallery
Annual Gallery/Studio trail	Peterborough Artists Open Studios	Private / self-organised	Regular event and important selling opportunity for artists.
Faith centre /architecture/ heritage	Cathedral	C of E	Central building, major symbol.
Faith centres	Other places of worship	Various	Often/occasionally used as venues for secular/public access arts-based displays events. A few (e.g., Kingsgate) operate venues and many host community groups
Gallery/training space	Djiboard	Roland Burt	
Gallery (online) / heritage	Peterborough Images	self-owned	
Heritage/ arts	Longthorpe Tower	EH own, NPT volunteers staff	Could more be made of this as an unusual venue/heritage trail etc?
Heritage.	Burghley House	self-owned	
Heritage	Fotheringhay		
Heritage	Thorpe Hall	Sue Ryder	Underappreciated; needs new business model
Heritage	Thorney Heritage Museum	self-owned	
Heritage	Whittlesey Museum	self-owned	
Heritage	Railworld Wildlife Haven	self-owned	
Heritage	Sacrewell Farm	self-owned	

Venues, attractions, sites and places - museums, galleries, theatres, cinemas, libraries, music venues and historical cultural sites			
Type	Asset	Ownership	Comment
Heritage	Ferry Park Miniature Railway	Voluntary group	NPT tenant
Heritage	Nene Valley Archaeological Trust	Self-owned	Second success to the Water Newton Excavation Committee set up in 1958 as a sub-committee of the Council for British Archaeology
Heritage	Nene Valley Railway	Self-owned	Based in Wansford, major steam attraction
Heritage/ literature & arts venue	Clare Cottage	John Clare Trust	Space for exhibitions. Gardens
Open space/ public art	Peterborough Sculpture Collection (including Sculpture Trail at Thorpe Meadows, Nene Park)	Nene Park Trust	Major collection of public sculpture augmented by e.g., Gormley works and potential future additions. NPT installing wayfinding at Sculpture trail. Many works need restoration and relocation and investment needed for engagement activities, relocation and new commissions. Funding being sought to develop <i>Collection Conversations</i> project to carry out restoration and consultation activities. Basis for a key strand of development
Open spaces/venues	Nene Park locations	Nene Park Trust	Several locations are managed by the Trust but are disaggregated to unpick opportunities. 697 hectares of meadows, lakes and woodland and extends for 10km west from Peterborough centre. Ferry Meadows Country Park: Includes visitor attractions inc. water sports centre, cafes <ul style="list-style-type: none"> • Venue for outdoor arts including outdoor theatre, residences, and exhibitions • Sculpture trail (see Peterborough Sculpture Collection above) • Creative/ Studio Space- Lynch Lake Community Hub • Meeting room – Lakeside meeting room • Classroom- Discovery den & outdoor classrooms Thorpe Meadows: <ul style="list-style-type: none"> • Sculpture Trail & Rowing Lake • Art banner exhibition site • Scope for exhibition/ event space under flyover Orton Meadows: Art banner exhibition site Orton Mere & Woodston Reach Rural Estate: rich heritage offer, new digital art trail autumn 2021
Open Space	Flag Fen	City Culture Peterborough/ Nene Park Trust	New opportunity to consider environmental heritage

Venues, attractions, sites and places - museums, galleries, theatres, cinemas, libraries, music venues and historical cultural sites			
Type	Asset	Ownership	Comment
Open Space	John Clare Countryside Project	John Clare Trust	
Open Space	The Green Backyard	Charity	
Oral historians	Oblique Arts	Oblique Arts	
Performance/exhibition pub or café space	Brewery Tap	Private	
Performance/exhibition pub or café space	Stoneworks	Private	
Performance/exhibition pub or café space	Lightbox	Private	
Performance/exhibition pub or café space	Bewicked	private	
Performance/exhibition pub or café space	Ostrich Inn	private	
Sport/arts	The Lido	PCC	Already home to poetry, also a venue for arts and performance
Theatre	New Theatre	Sellador Venues	Active programming already underway. Have shared some info with PCC.
Theatre	Cresset Theatre	YMCA Trinity Group (self-managing)	Important community history in Bretton.
Theatre	Undercroft	Eastern Angles /?	Community resource. Artist in residence
Venue	Libraries	PCC	Strong network across PBO. New ones planned for growth?
Venue	Central Library	PCC	Moving to Vine. Other assets in the same building?
Venue	Met Lounge	Steve Jason	
Venue	Key Theatre	PCC	Strategic opportunity?
Venue	East of England arena and showground	Private	
Venue	Kingsgate Conference Centre	Private	Event, exhibition, meeting and performance spaces

Venues, attractions, sites and places - museums, galleries, theatres, cinemas, libraries, music venues and historical cultural sites			
Type	Asset	Ownership	Comment
Venue	Town Hall	PCC	
Venue/architecture	Cathedral square	Public space	Proven venue but not everyone will come into the centre
Venue	Undercroft	Eastern Angles	
Venue/architecture	Old Customs House		
Venue/heritage	Central Art Gallery & Museum	PCC	Good footfall and has been ambitious in past. Central.
Venue/heritage	Flag Fen National Bronze Age Museum	PCC	Major new opportunity for profile, relationships, engagement and skills. Advisory Board itself an asset as a network.
Venue/other	Allia Business Centre	private	

Events and Production – festivals, creative workspaces, performing arts rehearsal spaces, venues in schools, music and broadcasting studios			
Type	Asset	Ownership	Comment
Festivals	Black History Month	n/a	Recommendations to encourage working together and strengthen infrastructure, to create shared calendar and to encourage much more mixing of food, music etc. Note these are testament to Peterborough's DIY approach to culture.
Festivals	Christmas	n/a	
Festivals	Diwali	n/a	
Festivals	Easter	n/a	
Festivals	Eid	n/a	
Festivals	Heritage	n/a	
Festival	Heritage Open Days		
Festivals	Italian	n/a	
Festivals	Lithuanian	n/a	
Festivals	Platform 8 Theatre Festival	Jumped Up	
Festivals	Portuguese	n/a	
Festivals	Pride	n/a	
Festivals	Syntax	n/a	
Incubator/maker space	Vine / enterprise hub to come	PCC / ?	If that is what it becomes
Independent arts charities/production companies	Jumped Up Theatre	Charity	
Independent arts charities/production companies	Eastern Angles	NPO	
Independent arts charities/production companies	Lamphouse	CIC	
Independent arts charities/production companies	Small Nose		

Events and Production – festivals, creative workspaces, performing arts rehearsal spaces, venues in schools, music and broadcasting studios			
Type	Asset	Ownership	Comment
Independent arts charities/production companies	Goldhay Arts	Charity	Works with adults with learning disabilities
Maker space and site for collaboration	Hack Space	Community space	Important access to equipment
Artists development, production and creative space	Metal @ Chauffeurs Cottage	Metal/PCC?	Key resource and space for provocation and development
Network	Consequences Drawing Project	Hosted at Metal	
Network	Metal Emerging Artists Network (MEAN)		National network with Peterborough membership
Network/delivery	Street Arts Hire		Works to connect artists with clients/customers as well as deliver
NPOs	Metal & Eastern Angles	Self-owned	Key to the profile and work in Peterborough. Should there be more NPOs in the city?
Others	Forty Years On Project/Peterborough Archives Service	National Archives	
Others	Peterborough City Council Archaeological Services	PCC	
Others	Tricolour Associates	Private	Good audience information on heritage
Voluntary Arts Group	City of Peterborough Youth Ensemble		
Voluntary Arts Group	City of Peterborough Symphony Orchestra (CPSO)		
Voluntary Arts Group	Club 73 Choir		
Voluntary Arts Group	Diverse Voices		
Voluntary Arts Group	Gildenburgh Choir		
Voluntary Arts Group	Handful of Harmonies		

Events and Production – festivals, creative workspaces, performing arts rehearsal spaces, venues in schools, music and broadcasting studios			
Type	Asset	Ownership	Comment
Voluntary Arts Group	Hereward Harmonies		
Voluntary Arts Group	Janus Theatre Group		
Voluntary Arts Group	Key Youth Theatre		
Voluntary Arts Group	Lucy's Pop Choir		
Voluntary Arts Group	Mask Theatre		
Voluntary Arts Group	Newborough Amateur Dramatic Society		
Voluntary Arts Group	Peterborough Big Band		
Voluntary Arts Group	Peterborough Chamber Choir		
Voluntary Arts Group	Peterborough Choral Society		
Voluntary Arts Group	Peterborough Community Gospel Choir		
Voluntary Arts Group	Peterborough Concert Band		
Voluntary Arts Group	Peterborough Community Orchestra		
Voluntary Arts Group	Peterborough Festival Chorus		
Voluntary Arts Group	Peterborough Gilbert & Sullivan Players		
Voluntary Arts Group	Peterborough Male Voice Choir		
Voluntary Arts Group	Peterborough Opera		
Voluntary Arts Group	Peterborough Operatic and Dramatic Society (PODS)		
Voluntary Arts Group	Peterborough Sings		

Events and Production – festivals, creative workspaces, performing arts rehearsal spaces, venues in schools, music and broadcasting studios			
Type	Asset	Ownership	Comment
Voluntary Arts Group	Peterborough Voices		
Voluntary Arts Group	Peterborough Young Singers		
Voluntary Arts Group	Recorders Galore		
Voluntary Arts Group	Revellers		
Voluntary Arts Group	Rhapsody		
Voluntary Arts Group	Soundabout		
Voluntary Arts Group	St Peters Singers		
Voluntary Arts Group	Singchronicity		
Voluntary Arts Group	Take Note		
Voluntary Arts Group	Westwood Musical Society		
Voluntary Arts Group	Whittlesey Concert Band		
Voluntary Arts Group	Yaxley Amateur Players		

Collaboration: the cultural forum, the 'board'; partnerships with HE, FE and schools			
Type	Asset	Ownership	Comment
Audience development & engagement programme	Peterborough Presents	Own consortium; hosted by NPT	The ACE Creative People and Place programme in Peterborough. PP is run by a consortium and represents a way of doing things which is a significant asset alongside its focus on growing audiences among communities with lower rates of participation in culture.
Education	Schools	Various	Some are also venues and production centres, e.g., Stanground, Queen Katharine and Hampton College. Further, updated analysis of facilities and access would be useful.
Education	City College Peterborough	themselves	NB Also important venue and production facilities available
Education	ARU Peterborough		
Education	University Centre Peterborough		
Education	Kindred Drama	Private business	
Education and training	Young Technicians Academy		Newly open in Yaxley
Funder and regulator	Arts Council England		
Network	Cultural Forum	n/a	Major way to consult cultural practitioners. Robust voice and source of support
Network	Peterborough Radical History Group	self-owned	
Network	Friends Groups		For the Museum and other attractions
Network	Music Hub		
Network	National Opera & Dramatic Association		National association supporting amateur theatre, headquartered in Peterborough
Network	New Geographies / East Contemporary Visual Arts Network	Wysing Arts Centre	Currently operating in region but no direct partner in Peterborough yet
Network	Creative Peterborough	Self-run	Facebook group and listings
Network	Peterborough Cultural Partnership for Children & Young People (PHACE)		

Collaboration: the cultural forum, the 'board'; partnerships with HE, FE and schools			
Type	Asset	Ownership	Comment
Network	Digital People in Peterborough	Self-organised	
Network	Opportunity Peterborough	Private	Key to achieving effective front-end collaboration and mature marketing
Network	The Civic Society	Self-organised	
Regulator and advisor	Historic England		

Media channels (noting that print magazines also have a strong online presence)

Type	Name
Magazine	Moment
Magazine	ESP
Newspaper	Peterborough Telegraph
Radio	Peterborough Community Radio
Online	We Love Peterborough
Online	Peterborough Matters
Radio	Salaam Radio
Online	Visit Peterborough

Glossary

ACE	Arts Council England
C of E	Church of England
CCP	City Culture Peterborough
EH	English Heritage
PCC	Peterborough City Council
NPO	National Portfolio Organisation (designated by ACE)
NPT	Nene Park Trust

ANNEXE TWO

A CULTURAL ALLIANCE FOR PETERBOROUGH

Towards resilient, inclusive and effective cultural leadership

1. Context

1.1 *Why do we need to formalise cultural leadership at all?*

Peterborough's cultural infrastructure has come a long way in the last decade. The Culture Forum, the DIY work of creative practitioners, the impact of Peterborough Presents, the audience loyalty for the theatres, music venues and heritage assets are all crucial. Now we need to build a stronger platform for the future: one which promotes the area, helps artists to grow, brings communities together and enables everyone to take part.

Collaboration and multiplying leadership will be at the heart of *attracting investment* in the future. Public funders expect to see organisations and practitioners working together. Philanthropic bodies want the maximum impact for their priorities. Private investors, patient or immediate, need results. Working together in a thriving cultural ecology needs robust leadership which can both speak to the area and for Peterborough's creative sectors nationally and internationally. At its plainest: Peterborough needs a collective voice to build investment.

Cultural leadership and life are fundamental to the drive to create better connections between people and place and *build inclusive communities* – whether part of new growth or established settlements – especially as pressure on services, infrastructure and resources looks set to intensify. Culture is at the heart of successful neighbourhoods, strengthening those informal and creative networks which bring people together in productive, non-confrontational ways whether to make art (e.g., singing) for its own sake, or to improve the quality of the environment or to build skills and economic capacity.

Involvement in heritage, creativity and culture can be ends in themselves but are also effective ways to *support other core outcomes* for Peterborough. We have seen in the pandemic how creative endeavour has been invaluable to people's mental health – whether making extraordinary gardens or drawing as a way to cope with loss. Peterborough undersells itself culturally, from its magnificent heritage offer to the diverse music or comedy audience – a significant opportunity to grow markets and the visitor economy.

1.2 *Learning lessons from the past*

'Culture' is taken to mean heritage attractions and intangible history, voluntary and professional arts and to range across all disciplines and artforms. We are deliberately using the term in this broad way, not restricted to specific buildings, particular organisations or artforms and we want to build everyone's cultural activity, whether as audiences, participants or professionals. Restricting 'culture' limits everyone's opportunities.

At the beginning of this Strategy, we recognised the importance of learning from experience. Peterborough has a mixed history in trying to achieve resilient, inclusive leadership for its cultural life; the area's infrastructure is weak and punches below its weight. We asked ourselves what needed to be different about this Strategy and a revised approach to leadership.

Recent Arts Council research emphasises the value and opportunities from cultural activity and organisations in reviving our town and city centres as experience-based destinations. Strong collaboration within the cultural sector and between that sector and other elements of Peterborough's life, offers ways to build back better using cost-effective interventions. We are therefore urging for a very small, very strategic approach to performance measurement, with a shared vision for the outcomes across all partners. And we would like to see all partners regularly asking themselves what they are contributing to Peterborough's culture

Building a 'cultural infrastructure' takes a long time and sometimes there will be missteps along the way. Just talking to 'the usual suspects' does not create diverse cultural leadership, whether in terms of race or age –

despite the young, diverse population of the city – and it is essential to find an approach which reflects that population.

It takes a city to make a culture: not putting one organisation/approach first, or conversely, putting all the cultural expectations into one box, allowing everyone else to ignore its importance while leaving the team with little or no support. While a team is needed, to guide the work and make the connections, achieving the vision for 2030 relies on partners working together, understanding there is room for all, and how everyone's work adds to the vision

1.3 *The proposed Alliance sits within the Cultural Strategy as a whole*

The approach set out here is based on the consultation, on research into the evolving models used elsewhere and the lessons from Peterborough's experience. Nearly everyone consulted said they wanted to see a strong voice for the sector in Peterborough, they wanted a way to build for the future and they saw strategic leadership as crucial to investment.

These discussions showed that many practitioners, venues, community leaders, politicians and investors recognise the need to move the cultural leadership beyond a few key individuals. We need arrangements which are more resilient (so not at risk if somebody moves on), more representative of the great diversity of Peterborough, and fully effective at attracting investment and marketing our cultural life.

As the lessons above demonstrate it is important that the Alliance is itself a learning organisation: that any structure and relationships create the opportunities to reflect on both high points and low, without waiting for crises to happen.

This proposal is a key part of the recommendations of the Cultural Strategy.

2. Objectives and ways of working

2.1 Our core criteria are that the leadership structure should

- Establish a credible and substantive organisation, capable of strong leadership, taking liabilities and adding real weight to any bidding process, public, philanthropic or private
- Have a resilient and creative approach
- Be well connected into other bodies and communities, especially those often under-represented in Peterborough's leadership structures, and
- Enable support to other strategic objectives for Peterborough while building long term support for our cultural life.

2.2 The leadership model has seven key objectives:

- overseeing delivery of the adopted strategy including its vision and values
- building partnerships within and creative, heritage, voluntary, professional, business, education and community bodies
- ensuring good communications around progress and between the different
- stakeholder groups
- being a focal point for discussions about culture in the area, including progress towards bidding for City or County of Culture;
- ensuring cultural investment meets the core values of the strategy around connection, excellence and environmental stewardship
- maximising cultural investment from all sources (e.g., by brokerage, partnerships and skills development)
- being ambassadors for cultural Peterborough

2.3 To achieve these objectives the leadership model will need clear **features**, some of which are in tension:

- *Effective*: it will have a job to do, and will need the resources, tools, capacity and gravitas to do it;
- *Transparent*: operate in ways people can see and understand;
- *Inclusive/listening/open/connected*: reflecting the core values that have informed the strategy;
- *Plugged in*: to the other leadership structures in Peterborough, including around climate emergency and economic development;
- *Resilient*: not dependent on one or two individuals, and be capable of adaptation and change;
- *Learning* building both on experiences in the past and what happens over the life of this Strategy

3. **PETERBOROUGH CULTURAL ALLIANCE: a set of relationships**

3.1 **A new Alliance**

CSG propose establishing a *Peterborough Cultural Alliance (PCA)*. This will begin life as a board entrusted with the remit of delivery of the Strategy, embedded in and accountable to a structure of consultation and inclusion. Those relationships are **as important** as the board.

As set out above, it is crucial that this Alliance learns from the past and does not repeat it. The objective is an effective, inclusive body which provides the structure to strengthen the broad cultural infrastructure of Peterborough and positions the area to maximise both financial input and the quality and range of its cultural life.

Building those relationships and the required trust across Peterborough will take time, patience and strategic vision: goodwill will also be an important condition for success. Where there are 'big projects' especially capital based, they should be run by organisations best equipped to do so. Conversely those organisations will need to be well linked into the network around the cultural leadership.

The Alliance needs to be supported by a team, albeit a very small one. CSG strongly recommends a Director role, with the capacity and experience to ensure the connections and vision built so far are maintained. This role should be supported by a recommended two FTE enabler/connecting roles to, for instance, convene the work needed to establish a shared approach to audience measurement, support strategic bidding or work with different communities to build a strong heritage voice.

Ultimately, we envisage the PCA developing into its own small, nimble body, which will continue to put emphasis and resources into relationships and be able to work across the wide range of stakeholders and partnerships. Those relationships will be codified into terms of reference and memberships, but most of all will rely on all the individuals working together to create the impact embedded in the future vision.

3.2 **The Peterborough Cultural Alliance Board**

The Alliance will need a Board which meets the criteria set out above and in particular one which can ensure inclusion, good partner relationships, strength in accessing funding, and expertise in creativity and sustainability.

The PCA Board would have terms of reference modelled on charity governance, so that

- Each member serves for not more than 3 years and not more than 2 or 3 terms
- Two members nominated by PCC
- Up to four other key institutional partners, e.g., ARU, the Cathedral, NPT, UCP nominate one each
- At least six and up to eight other members which are expected to include at least some members of the current CSG
- Potential observer status for major funders

The process of identifying members of the PCA Board, will begin through the Cultural Strategy Group:

- Asking for volunteers. Developing the Strategy has created a wide network of people and individuals involved in and committed to the vision and values;
- Asking key stakeholder groups (Cultural Forum, Citizens UK, Youth Voice) for nominations;

- Reviewing artists, community leaders and others who have engaged with the core issues of the Strategy and approaching those who may contribute against the core values of the work and the criteria below.

People identified through this process will be considered by a subgroup representing the named organisational members, the CSG and up to three other participants (not interested in being members of the Board) chosen to build inclusivity and competency into the process. They will review the suggested co-optees to create a Board which can ensure

The Strategy identifies three particular communities prioritised as missing out on the cultural life of Peterborough, particularly badly hit by the pandemic and often under-represented: young people under 25, people from black and minority ethnic communities, including those from Eastern Europe, and people living in rural areas. These priorities should be reflected in the Board's membership. (Also see below on young people's interaction with Alliance.)

The primary job of this body would be delivering this Strategy and in particular funding, creating and delivering the small team of creative enablers and deliverers envisaged.

The *Chair* of the Board will have a crucial role. The inaugural chair will be chosen for the first year by the same group identifying co-optees. In future years, the Chair will be elected by the Board, subject to removal by the Board if acting directly against the values of the Strategy (and for usual misconduct reasons). The Chair would not serve for more than 3 years out of any 6 (unless the Board itself agreed an exception).

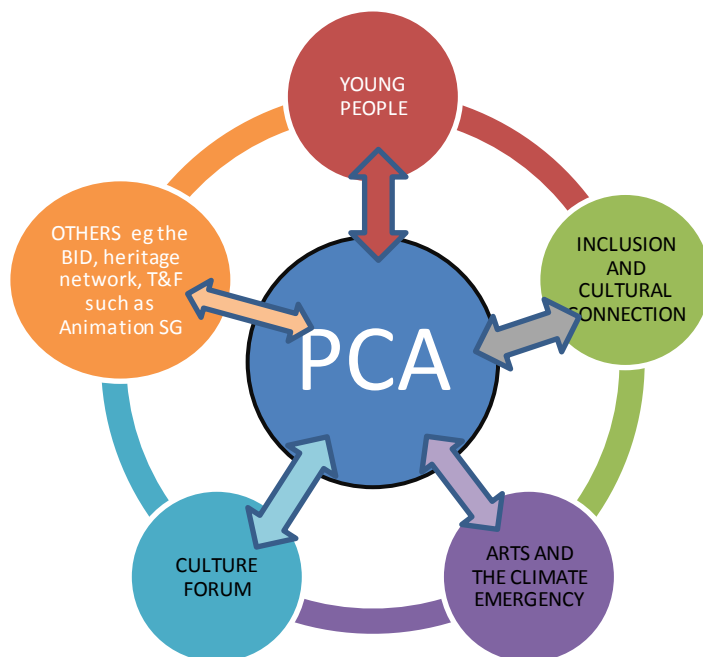
The Alliance will promote *transparency and accountability* through:

- Publishing its founding documents and an annual report alongside the Strategy impact monitoring
- Holding its meetings in public (unless specifically commercial or personal information involved)
- An annual general meeting which must be held in public
- Working with or establishing the forums through which to work with communities (of interest or geography)
- Ensuring its events and procedures operate in ways which don't shut people out through unnecessary formality and bureaucracy.

The *costs* to members will be important. Some will be paid to 'be in the room', particularly the institutional nominees. An important recommendation of the Strategy is that people's time and expertise are valued. People not paid in that way (including community volunteers, freelance practitioners and learners) will be paid an honorarium for the work, including time in meetings and preparation. This must be reflected in the budget.

Patrons and *Ambassadors* have an important role here, not embedded in day-to-day governance but speaking out for Peterborough and promoting the area's culture. Artists, singers, poets, entrepreneurs – many of whom may have come from Peterborough even if they no longer live here, are all potential assets and allies.

3.3 ***Relationships and networks***



The relationships and networks across the cultural life of the city are stronger in some areas than others. In particular, the Culture Forum continues to evolve as an invaluable network and voice/conduit with practitioners and community leaders engaging with culture.

Some elements of this network need more development:

- Youth Voice, PHACE and others offer strong voices from many young people. The targeted discussions show that young people want to be engaged with culture (arts and heritage) but want discussions to be around specifics and with immediate impact. CSG, with PHACE and Festival Bridge is designing a specific artist-led project to determine the best way to ensure young people’s voices are clear in these discussions over the whole life of the Strategy.
- There have been discussions about a heritage network or community to parallel or integrate with the Culture Forum. This would bring together both attractions and custodians of intangible heritage to build a much more cohesive and prominent offer as well as support bidding.
- There is growing commitment to environmentally engaged cultural practice in a city which prides itself on sustainability and is surrounded by climate-endangered agriculture. This was very clear in the consultation and artists’ commissions. CSG/PCA will work with PECT, Green Backyard and others to consider how this would look in practice for this arrangement.
- There is a strong range of community networks, where relationships have if anything been strengthened through the pandemic. Many have been part of developing this strategy. However, there is no single focus and so PCA will need the capacity to ensure those connections continue to grow.

A key task for the emerging PCA will be to build on the Strategy to map and nurture these relationships over the long term. We have chosen to move forward now, and make PCA part of those networks, rather than assume everything else must be perfect before the Alliance can be created.

It is part of the objectives of PCA that it works with the constellation of creative, heritage, voluntary, professional, business, education and community bodies to deliver on the values and vision of the strategy.

3.4 ***Peterborough Community Alliance – becoming formalised***

The CSG recommends that the Alliance should become a formal incorporated body: funders need to see evidence of legal status and it makes for more required transparency in the long run. A detailed proposal for such a body is currently being developed.

It is not envisaged that such a body should ever be a major delivery vehicle, though it should have capacity to employ staff and own assets should that be needed in the future. Its core objective is strategic leadership and to develop collaborative capacity for culture in Peterborough. A formal body will take a while to be properly established so this should not stop the Board being set up as described above.

4. Budget and funding

CSG is developing its thinking about potential financial opportunities and requirements. We have identified two aspects to this recommendation for leadership:

- (1) The core elements of a board, a legal structure and small staff capacity to take the work forward
- (2) Collaborative projects which demonstrate the principles of this Strategy

The first of these will need to consider staffing, governance, set-up and leverage budgets.

The second would take the reflections above, the experience of the café Culture Animation Steering Group and the new ACE Investment Principles to create a suite of demonstrator and learning projects to build towards strategic delivery and further develop Peterborough's practice in cultural activity and multiplying leadership.

Particular possibilities already identified include (but are not limited to):

- Programming the mini-Vine in an inclusive, exciting way
- A community heritage approach which brings together arts and heritage in sustainable ways
- Creating an equipment bank which can be used by venues and festivals to support their activities

These projects would be explicitly linked to the delivery of the Strategy and shared learning for all those involved

Proposals for both elements will be brought before Cabinet and full Council.

4.3 Next Steps

Assuming agreement, the next steps would be

- Agreeing a 'host organisation' for the interim
- Identifying the new board for PCA using method above
- Convening directors
- Putting funding in place
- Advertising the Director role
- Creating the formal body for future activities

COMMUNITIES SCRUTINY COMMITTEE	AGENDA ITEM No. 6
28 SEPTEMBER 2021	PUBLIC REPORT

Report of:	Michael Kelleher, Assistant Director for Housing	
Cabinet Member(s) responsible:	Cllr Steve Allen, Cabinet Member for Housing, Culture and Communities	
Contact Officer(s):	Sean Evans, Head of Service - Housing Needs Sarah Hebblethwaite – Housing Needs Operations Manager	Tel. 01733 864083

HOMELESSNESS & ROUGH SLEEPING STRATEGY 2021 - 2026

RECOMMENDATIONS	
FROM: The Head of Housing Needs	Deadline date: 15/11/2021
<p>It is recommended that the Communities Scrutiny Committee:</p> <ol style="list-style-type: none"> 1. Note the contents and scrutinise the report and the accompanying Homelessness Strategy and Action Plan. 2. Endorse the Strategy and Action Plan to be taken forward to Cabinet for approval. 	

1. ORIGIN OF REPORT

1.1 The Homelessness strategy is a key document the Council has a statutory duty to produce every five years, which lays out how it will tackle homelessness and rough sleeping over the period.

2. PURPOSE AND REASON FOR REPORT

2.1 Being a key document the strategy requires scrutiny and agreement from Committee, Cabinet and Full Council.

2.2 This report is for the Communities Scrutiny Committee to consider under its Terms of Reference No. 2.1, Functions determined by the Council:

1. Housing need (including homelessness, housing options and selective licensing)
2.4 *How does this report link to the Corporate Priorities?*

Priority outcome 1: pride in our communities, our places and our environment

Our voluntary, community and faith sector has been at forefront of the COVID-19 response providing a range of support including food delivery, information and advice, befriending support and reaching out to vulnerable and hard to reach communities. We will continue to engage, support and work with them to ensure we not only maintain a thriving voluntary, community and faith sector across the city, but also to ensure our communities and neighbourhoods are cohesive and involved in making choices that affect their people, places and environment.

We will work together as a community to support greater integration, helping to build bridges between different parts of the community, tackling social isolation and contributing to making

Peterborough a safe, friendly place.

Priority outcome 3: better jobs, good homes and improved opportunities for all

As Peterborough grows and becomes more sustainable, we will ensure that the availability and choice of housing increases to meet the needs of the city. We will increase the supply of homes which people can afford, continue to improve the conditions of existing housing to support health and wellbeing, and ensure that there is a range of supported and specialist accommodation available.

3. TIMESCALES

Is this a Major Policy Item/Statutory Plan?	YES	If yes, date for Cabinet meeting	15/11/2021
Date for relevant Council meeting if applicable	08/12/2021	Date for submission to Government Dept. <i>(Please specify which Government Dept.)</i>	n/a

4. BACKGROUND AND KEY ISSUES

- 4.1 In November 2020 the Homelessness Review was presented to Adults & Communities Scrutiny to obtain endorsement to develop a new homelessness strategy for the 5 years ahead.

Over the last 10 months, since receiving endorsement, the Housing Needs team have been working with partners from the statutory, voluntary and faith sector to develop a homelessness and rough sleeping strategy that not only informs the work programme of the housing needs service for the next 5 years, but accounts for and builds on all of the relationships that have been formed and strengthened while we as a city have been tackling Covid 19.

It is clear that we couldn't have managed and achieved what we have during the most of challenging times without the support of key organisations across the city.

Homelessness continues to be an ongoing issue in the city, and without a sharp focus on delivering services that meet the needs of the most vulnerable, the negative impacts on families and individuals will be felt for years to come.

- 4.2

Immediately prior to the pandemic the Council achieved zero households in bed and breakfast accommodation after a period of high demand and low supply of suitable temporary accommodation meant that we were left with no option but to place households in B&B, sometimes outside of Peterborough.

No sooner had we achieved this, that the pandemic hit, and the country entered lockdown. With this came the instruction from government that councils should mobilise a response that would mean that all rough sleepers were lifted from the streets and provided with accommodation and support to reduce the risk of contracting Covid 19. We were also advised that our night shelter and crash bed provisions could not remain open because of the shared sleeping space and increased risk of transmission.

Within 24 hours, with significant support from the Light Project Peterborough, we were able to secure the use of a local hotel and over the course of a weekend had over 50 individuals accommodated. The Light Project Peterborough co-ordinated food provision with the help of The Peterborough Soup Kitchen, Three Pillars, Peterborough Homeless helpers and an array of local businesses, residents were provided with 3 meals a day and snacks. Support from other providers

was brought in to support with primary health needs, drug and alcohol issues and volunteers and staff from a mix of the housing needs team, Light Project Peterborough staff and volunteers as well as redeployed council staff from across Peterborough and Cambridgeshire provided 24 hours staff cover providing support and reassurance to some of our most vulnerable chaotic guests.

4.3 Over the months following we saw increasing numbers of people falling into homelessness due to relationship breakdown, prison releases and hospital discharges who would have normally been able to rely on family and friends to provide accommodation unable to do so as they were wary of introducing covid to their home. This resulted in the numbers accommodated soon increasing and at its peak we were accommodating over 150 individuals across 3 hotels in the city. Between the start of lockdown and now we have seen what we can achieve when all agencies come together to achieve a common aim.

As the months have gone on and we have continued to provide accommodation to all eligible rough sleepers we have seen people move through the temporary accommodation settings into more permanent accommodation. We have been successful with funding from the MHCLG to bring forward 22 units of supported accommodation for former rough sleepers at Lincoln House. We continue to work with our supported accommodation providers in the city such as, Cross Keys Homes, Longhurst Group, the Supported Housing Fellowship, The YMCA & Hope into Action to ensure that the supported accommodation in the city is best used by housing the people who require support and ensuring that we are able to move on those who no longer need it and are able to live independently.

4.4 We have worked to continually reduce our use of B&B/hotel accommodation while still providing accommodation to any eligible rough sleeper and expect to only be using B&B accommodation in an emergency by the end of March 2022.

This experience over the pandemic has clearly demonstrated that homelessness is every bodies issue and the Council and the city cannot achieve its aspirations without partners working together. The proposed homelessness strategy has been developed with this in mind. A Homelessness Strategy Steering Group has been formed and meets fortnightly to discuss live issues regarding homelessness as well as developing and forming this strategy. Key partners included in this group and the development of this strategy are:

- 4.5
- PCC Housing Needs
 - Cross Keys Homes
 - Longhurst Group
 - The Light Project Peterborough
 - PCC Adult Social Care
 - Counting Every Adult Lead
 - C&P Mental Health Trust
 - Public Health Commissioning
 - The Police
 - PCC Prevention & Enforcement Service
 - P3 Floating Support

This strategy builds on our existing work alongside the knowledge of what we need to do collectively, to make a sustained and long-term change to ensure that those who become homeless are supported into sustainable permanent accommodation.

We are committed as a partnership to taking a person-centred approach. We will work alongside people with lived experience ensuring that they influence and guide the approach taken by services in the delivery of our strategy. We will work in a way which builds on the strengths and assets of each person, taking a trauma informed approach where appropriate.

4.6 Our strategy will be informed by place, recognising the role of communities and neighbours in identifying and addressing problems early. In developing affordable housing options, we will consider the impact of growth and development at a local level.

We will work in partnership and use systems leadership to achieve good outcomes for those in greatest housing need, making the most of our data to understand individual and community need, and deliver the best individual and community solutions possible.

The overarching aim of the strategy is: **Acting as One City to End Homelessness**

Our understanding of needs in the city, and from what those with lived experience have told us, shows that we have five priorities for the next 5 years:

1. A systems wide relentless focus on preventing and relieving homelessness
2. Aspire to create a positive experience for all clients on their homelessness journey and work to ensure that homelessness is a one-off event
3. Ensure suitable homes are made available, that clients support needs are met, and they feel part of their community
4. Empower rough sleepers and those at risk of rough sleeping to make positive choices to move on to suitable homes
5. Strengthening our partnership & multi agency work through transformation to achieve a whole city approach to tackling homelessness

Our strategy will apply to all, but we recognise that some people are affected by different factors in their lives which may make them more vulnerable to becoming homeless, or who may struggle to find a pathway out of homelessness if it happens to them.

4.7

The test of our strategy will be on how well we have made an impact with households who are:

- on a low income, or living in poverty have been the victim of domestic abuse
- affected by poor mental health
- people with an addiction or dependency on substances such as drugs or alcohol
- in hospital without homes to go to
- prison leavers
- young people – those who are leaving care or who have other vulnerabilities

The strategy, priorities and objectives detailed in the strategy capture the forecast pressures as we move out of the Covid pandemic and with a clear understanding of what may be on the horizon we are best able to handle any surges in demand that have been pent up.

We are expecting that there will be an increase in the number of people that are evicted from their private rented accommodation when the required notice periods for section 21 notices return to the pre pandemic conditions. This in turn may mean landlords who had held off taking action against their tenants may do so. Last year during the pandemic the number of households evicted from rented accommodation and presenting as homeless as result was around 300 less than the year prior. We are predicting that a proportion of those households will present later in this financial year.

With the end of the Furlough Scheme in October we are expecting that this may impact further on households seeking assistance as homeless. As well as households losing rented accommodation there may be home owners also affected. The team are receiving additional training to deal with these cases.

5. CONSULTATION

5.1 While the Homelessness Strategy and Action Plan is a council strategy, the strategy and action plan has been developed jointly with partners organisations who have a key role to play in tackling homelessness in the city.

6. ANTICIPATED OUTCOMES OR IMPACT

- 6.1 *It is anticipated that the report be endorsed and the strategy and action plan be taken forward for approval at Cabinet and Full Council.*

7. REASON FOR THE RECOMMENDATION

- 7.1 It is recommended that committee approve progressing the report through Cabinet and Full Council approval in order for the council to fulfil its statutory duty in relation to homelessness and to provide the Housing Needs service its service direction for the coming years in tackling homelessness in the city.

8. ALTERNATIVE OPTIONS CONSIDERED

- 8.1 No alternative options have been considered. It is a statutory requirement to develop a homelessness and rough sleeping strategy.

9. IMPLICATIONS

Financial Implications

- 9.1 It is not expected that the implementation of the strategy will have any additional implications on the Councils Finances that have not already been budgeted for.

Legal Implications

- 9.2 It is not anticipated that the introduction of a new homelessness strategy or achieving any of the objectives detailed will have any legal implications.

Equalities Implications

- 9.3 It is not anticipated that there will be any equalities implications from the introduction of strategy or any of achieving any of the objectives.

Rural Implications

- 9.4 *N/A*

Carbon Impact Assessment

- 9.5 There is not expected to be any Impact with the introduction of this strategy.

10. BACKGROUND DOCUMENTS

Used to prepare this report, in accordance with the Local Government (Access to Information) Act 1985

- 10.1 *This report and strategy has been developed in accordance with the guidance in the Homelessness Code of Guidance 2018.*

www.gov.uk/guidance/homelessness-code-of-guidance-for-local-authorities

11. APPENDICES

- 11.1 *Appendix 1 – The Homelessness & Rough Sleeping Strategy 2021 - 2025*

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Homelessness & Rough Sleeping Strategy

2021 - 2026

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Introduction

I am pleased to introduce Peterborough's Homelessness Strategy 2021-2026, which sets out how we intend to prevent and relieve homelessness across the city over the next 5 years.

The strategy has an essential role to play in the delivery of the Council's wider strategic aims and priorities, whilst considering regional and local perspectives of both housing and homelessness. It is key to driving forward our strategic vision and priorities linking to our ambitions for a bigger and better Peterborough.

The challenge in dealing with Covid 19 has been monumental and the way the city has come together in tackling the issues since March 2020 have been astounding. The strengths of our partnerships were truly tested and I'm proud of how the voluntary, statutory, community and faith-based services stood tall in dealing with the task.

It's vital that we continue to build these relationships and not underestimate the role these sectors have to play in supporting us to meet our aims.

Through the partnership approach we supported many households that have found themselves at risk of homelessness over the three years. These outcomes are even more outstanding when set against a backdrop of significant cuts to funds for public services over a number of years.

The Council's new Homelessness and Rough Sleeping Strategy considers the challenges that we will face over the coming years and how we intend to meet them. The Strategy recognises that while the risk of homelessness can affect any household; low wage and welfare reliant households are disproportionately represented. Furthermore, for some of our most vulnerable people, escaping the risk of homelessness has become increasingly more difficult.

Therefore, the new Strategy aims not only to help prevent homelessness but also to provide help and opportunities for people to identify and build on their personal capabilities, to help them into training and employment and to link them with community networks and support agencies. To provide opportunities that help people to achieve more sustainable outcomes and enable them to contribute to the communities in which they live.

Key to our success will be the continued partnership approach we have built across the city over the last few years. The Council is committed in its approach to prevent households from becoming homeless with our partners and through the support of all our communities.



Cllr Steve Allen

Portfolio Holder for Housing, Culture and Communities

PETERBOROUGH CITY STRATEGY TO TACKLE HOMELESSNESS AND ROUGH SLEEPING 2021 - 2026

Tackling homelessness requires a whole network of partner organisations and people with lived experience to join together, share, listen and act. Peterborough has made great progress in recent years in developing our response whilst faced with an unprecedented rise in people becoming homeless, ensuring needs are met and laying solid foundations for the future.

This strategy builds on our existing work alongside the knowledge of what we need to do collectively, to make a sustained and long-term change to ensure that those who become homeless are supported into sustainable permanent accommodation.

The Way We Work

We are committed as a partnership to taking a **person centred approach**. We will work alongside people with lived experience ensuring that they influence and guide the approach taken by services in the delivery of our strategy. We will work in a way which builds on the strengths and assets of each person, taking a trauma informed approach where appropriate.

Our strategy will be informed by **place**, recognising the role of communities and neighbours in identifying and addressing problems early. In developing affordable housing options, we will consider the impact of growth and development at a local level.

We will work in **partnership and use systems leadership** to achieve good outcomes for those in greatest housing need, making the most of our data to understand individual and community need, and deliver the best individual and community solutions possible.

Our Aim and Priorities

Aim: Acting as One City to End Homelessness

Our understanding of needs in the city, and from what those with lived experience have told us, shows that we have five priorities for the next 5 years:

1. A systems wide relentless focus on preventing and relieving homelessness
2. Aspire to create a positive experience for all clients on their homelessness journey and work to ensure that homelessness is a one-off event
3. Ensure suitable homes are made available, that clients support needs are met, and they feel part of their community
4. Empower rough sleepers and those at risk of rough sleeping to make positive choices to move on to suitable homes
5. Strengthening our partnership & multi agency work through transformation to achieve a whole city approach to tackling homelessness

Our strategy will apply to all, but we recognise that some people are affected by different factors in their lives which may make them more vulnerable to becoming homeless, or who may struggle to find a pathway out of homelessness if it happens to them.

The test of our strategy will be on how well we have made an impact with households who are:

- on a low income, or living in poverty
- have been the victim of domestic abuse
- affected by poor mental health
- people with an addiction or dependency on substances such as drugs or alcohol
- in hospital without homes to go to
- prison leavers
- young people – those who are leaving care or who have other vulnerabilities

Our plan for achieving our priorities:

Priority 1 - A systems wide relentless focus on preventing and relieving homelessness

The best way to end homelessness is to prevent it happening in the first place. In recent years, a shift has been made in homeless services to preventing homelessness. It is essential that we continue to build on this progress and secure even greater efforts to prevent homelessness before it happens and to respond effectively when it does happen to prevent the situation worsening and leading to a cycle of repeat homelessness for that person. We wish to foster a culture of early prevention through increasing awareness of homelessness and working with partners to educate all.

Our front-line staff and wider partnership acknowledge that being able to access services on-line is important, and that there is much more multi-agency working taking place now which helps us focus on solving problems together. The pandemic has provided opportunities to improve joint working and take positive steps towards our shared outcomes. This strategy will aim to build on this work and increase the opportunities for both preventing and relieving homelessness.

The Homelessness Reduction Act promotes the principles of those who can help themselves to do so. The Council's website has an essential role in empowering this cohort and we will ensure that it is a factual and user friendly to provide opportunities for self-serve.

To deliver this priority, our key actions for the next 5 years will include:

- Publicity and awareness raising
- Effective online information and advice
- Creation of pre-eviction protocols
- Early identification of those threatened with homelessness

Priority 2 - Aspire to create a positive experience for all clients on their homelessness journey and work to ensure that homelessness is a one-off event

Staff need to be well informed and trained in responding to trauma, addictions and mental and physical health. Providing a customer focused service that considers the health and wellbeing needs alongside their support and accommodation requirements. The service needs to respond and change to person centered approach ensuring that support is provided to maximise the opportunities for long term tenancy sustainment.

To deliver this priority, our key actions for the next 5 years will include:

- co-production - working alongside our clients to ensure that what we do builds on their lived experience and through our partnership with safer off the streets.
- system transformation – developing services that respond to the client's needs
- effective information sharing

- access to advice and assistance at the correct time.
- creating apprenticeships for those with lived experience
- improving knowledge and advice across the partnership
- Domestic Abuse Accreditation
- improved partnership working

Priority 3 - Ensure suitable homes are made available, that clients support needs are met, and they feel part of their community

There is a need to increase the supply of affordable housing in order to maximise opportunities for both preventing and relieving homelessness. The increase will also have an impact on the length of time that households spend in temporary accommodation.

Housing Providers continue to deliver in Peterborough, but the needs of some groups are not and cannot be met. The Council is seeking to reintroduce council housing. This will provide additionality in the city and will go some way to support the needs of a growing cohort of people who cannot be housed by housing associations.

People who we have spoken to tell us that their needs are simple – to have their own home, where they feel safe and secure, and which they can afford. Although much of the temporary accommodation provided in the city is of good quality, people who live there wish to be in a more settled home where they can start to rebuild their lives. Many people who are living in temporary accommodation can get ‘stuck’ because there are not enough affordable rented homes to move into.

People who have experienced homelessness tell us that they need to provide security for their family. For some people, the priority is to have a job which will enable them to improve money coming into the house. Whilst some people find they are getting the right support if they need it, for others, communication and support from agencies could increase their opportunities to thrive. People who we have spoken to say that they would like to wait for less time to get a long term home, and more advice and guidance to be available.

Having a safe affordable home of your own in an area you want to live is an absolute priority for people. To achieve this there needs to be enough affordable accommodation for all. The creation of the Housing Revenue account will work towards this alongside access to safe and secure accommodation in the private rented sector.

Front line staff and partners have said that it’s important to set the right expectations with all residents of the City about how available social housing is because there is not enough social housing in the city to meet demand. We need to work more with landlords to reduce the stigma of people who may be claiming benefits. We also need to work with our residents, and landlords to help people see that the private rented sector is a viable and desirable alternative option to social housing through the further development of our private rented sector team. We need to be proactive with our engagement with private sector landlords and work together to understand the reasons and barriers to access and loss of accommodation.

The support needs of clients are an essential element of resolving their homelessness. Support needs to be both flexible and responsive to the changes in the individual’s circumstances. Supporting them through their journey to preventing or relieving their homelessness alongside recognising and responding to their changing needs whilst empowering them to live independently.

For those who may be living in hostels, or in supported accommodation, there is a need to develop options for appropriate move-on accommodation, which provides the right type of tenancies to meet those with a variety of needs.

Having a stable home enables people to access support services, integrate into the local community and when possible, access training and employment.

To deliver this priority, our key actions for the next 5 years will include:

- Creation of the Housing Revenue Account.
- Working with landlords to improve options in the private rented sector.
- Ensuring that there are the right numbers of affordable homes in the city to meet need – both for temporary accommodation and for long term homes.
- Developing move-on accommodation options for those who need the most support or who most have the challenging circumstances.

Priority 4 - Empower rough sleepers and those at risk of rough sleeping to make positive choices to move on to suitable homes

We continue to experience a flow of people who find themselves rough sleeping. It is unsafe and unacceptable for anyone to be homeless on the streets. With our partners we want to continue our commitment to reducing and working towards eliminating rough sleeping in the city.

People who are, or who have been street homeless, tell us that their hopes for the future are to live a normal life. Many tell us that they want to be free of addictions which may be a barrier to work and obtaining and keeping a tenancy. Some have described the difficulty of getting their own home because they don't have a guarantor or cannot raise the rent deposit needed. Getting a job and having an income are often the things which people want, and which they know can make the difference. However, for many people finding a route from the street to a long term home can be difficult and complex, and the support available to them in the City can be crucial in helping them make this journey.

Some people who engage in street life in the city are not actually homeless, and the impact on other residents of the City of those who may be disruptive or not willing to engage with services can be negative. Support is important for those who want and need it, but we also need to be clear on how we can preserve a good standard of life for everyone using the city centre.

Developing and implementing the processes and procedures to reduce rough sleeping is an ongoing process that needs continual input and co-operation. Across our partnership, a huge amount has been achieved in the last two years. The Safer off the Streets partnership and the establishment of the Garden House provide solid foundations for our ambitions for the next five years. Our work to build and foster our community connections, driven by the Think Communities approach, extends the capacity and reach for identifying need early and ensuring people get the right help at the right time. Our focus is on creating the right conditions for everyone to have a chance of living their full potential.

To deliver this priority, our key actions for the next 5 years will include:

- Creation of Housing First accommodation
- Empowering rough sleepers
- Reconnection services for ineligible rough sleepers
- Improve health and wellbeing of rough sleepers
- Next Steps Accommodation Programme

Priority 5 - Strengthening our partnership & multi agency work through transformation to achieve a whole city approach to tackling homelessness

The reasons for homelessness are complex and require a whole system approach to make an impact. Causes of homelessness are personal, but also driven by policy and wider public sector reform, including legislative changes. To address homelessness in Peterborough requires a partnership response which brings together the resources and capacity across those with lived experience, the voluntary, community, statutory and private sector. Our ambition for the next five years builds on our common goal to reduce the numbers of people becoming homeless and improved outcomes for those who do become homeless.

Collaboration between partners including physical and mental health, housing, addictions alongside people with lived experience of homelessness is essential in both designing and delivering effective services.

To deliver this priority, our key actions for the next 5 years will include:

- Review Duty to Refer processes
- Carry out research to establish reasons for rough sleeping and develop solutions
- Formation of a strategic Choice Based Lettings Group
- Monitor and oversee the Homelessness Strategy through the Steering Group
- Create an online directory of Homelessness Services
- Development of a multi agency homeless hub
- Multi-agency training programme
- System transformation – Implementing new pathways for most vulnerable

Covid 19 and the impact

The months since March 2020 have been extraordinary. The way the city came together to support through the pandemic was simply amazing.

On the 26 March 2020 the MHCLG issued an instruction letter to all local authorities as part of the “everyone in” campaign. The four main principles of this campaign were to focus on those rough sleeping, at risk of rough sleeping, and those accessing accommodation that made following social distancing guidelines difficult.

In Peterborough the impact of this was that we were no longer able to use the crash bed facilities we had secured at Longhurst Homes, or go ahead with the plans to extend the winter night shelter provision or the additional 12 crash bed facilities we had secured funding for in the 2020-21 Rough Sleeper Initiative funding.

The MHCLG instructed local authorities would need to work with the NHS and other partners to provide accommodation that would enable rough sleepers to self-isolate, to prevent the transmission and risk of transmission of COVID symptoms.

The council worked in partnership with Safer off the Streets partners, including Light Project Peterborough, Longhurst Homes, Cross Keys Homes, Peterborough Soup Kitchen, and Aspire CGL to secure accommodation initially at the Holiday Inn Express, Orton Northgate, which was later extended over 3 sites.

At the height of the pandemic, the shelters were accommodating over 150 rough sleepers. Support was offered 24hrs a day with 3 meals being provided by Safer off the Streets Partners, access to health care from the outreach nurse, access to mental health support from a mental health nurse and drug and alcohol support from Aspire CGL.

As part of the resettlement planning, the Private Rented Sector team worked hard to find suitable properties. Registered Social Landlord partners supported with further

accommodation and supported accommodation settings created vacancies. In total 90 rough sleepers were supported into long term accommodation. 75 of these have been resettled directly from the rest centres and 15 from supported accommodation settings into long term accommodation.

This was achieved through support from partners and commitment from staff to make a difference during these challenging times. Opportunities were created to work in a different way, to work holistically and achieve positive outcomes in homelessness, substance misuse and health and wellbeing. Persons who have been unable to leave the streets for years have taken the first step to sustaining long term accommodation alongside accessing the support they need.

The impact of the pandemic is likely to be far reaching in terms of housing and homelessness, making it difficult for some to meet their housing costs. This will become clearer once the furlough scheme has been brought to a close and there is an understanding of the true impact on employment levels and incomes across the city.

Partnership

The work of partners during the pandemic has provided opportunities for partnership working and the Housing Needs service has taken the opportunity to strengthen and grow their working relationships with partners in the statutory, voluntary and faith sectors. The success of the joint working to overcome barriers and to support rough sleepers to access accommodation, support and health services have been amazing. The Housing Needs service are keen to build on this work and further strengthen those working relationships.

Quite simply homelessness is everyone's problem and requires a systems wide approach to tackling it if we are going to achieve the aim of eliminating rough sleeping and homelessness.

Governance

The strategy has been developed in partnership with members of the Homelessness Strategy Steering Group. These key stakeholders include Cross Keys Homes, Longhurst Housing Group, Cambridgeshire Constabulary, Light Project Peterborough, Public Health and Adult Social Care. Together this partnership identified the strategic objectives and priorities for the strategy. The group has worked hard over the last eighteen months to develop a strong partnership working in a flexible and sustainable manner whilst promoting accountability, alongside pragmatism.

The strategy will be monitored through the Homelessness Strategy Steering Group and through the members within this group. The accountability will be through monthly meeting and progress with achieving the actions within the plan. The group will work together to address local issues and deliver specific elements of homelessness strategies. All partners have acknowledged a commitment to attend and continue in the development of the strategy over the next 5 years.

Priority 1 - A systems wide relentless focus on preventing and relieving homelessness

Objective 1.1 - Improve the housing and homelessness pages on Peterborough City Council's website with comprehensive and interactive advice including support agencies.

Action	Target and Date	Outcome	Lead officer/s	Partners
1. Complete review of websites that reflect partnership working alongside homelessness advice.	By 01/06/22 increase the number of people who access and use the website by 25%	Empower customers to make informed choices. Reduction in the number of households making a homeless application.	Sean Evans – Head of Housing Needs Service	Longhurst Housing Association Cross Keys Homes P3 – People, Potential, Possibilities Carezone Mind CPFT Aspire - Peterborough Cambridgeshire Constabulary Light Project Peterborough Citizens Advise Bureau Adult Social Care Mental Health Exemplar
2. Monitor enquiries into the Housing Needs Inbox and via the telephone to establish enquiry type and reflect this within information on the website.	Achieve a 25% reduction in email enquiries from those threatened with homelessness.	Reduces the case work of officers to enable them to provide better services and respond to enquiries more quickly.		
3. Work with partners to Provide their support services and information on our website.	To provide a holistic approach to tackling and preventing homelessness.	Customers have easy access to all information and support services and are signposted to the most appropriate partner. Information on our website is up to date and customers have access to the latest information.		
4. Review on a quarterly basis. Updating as required. Ensure information is relevant and up to date.	Undertake quarterly reviews of the self-service portal from 01/01/22.			

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Objective 1.2 - A systems wide focus to develop and launch a campaign to educate and raise awareness of help available to those threatened with homelessness and encouraging them to seek advice at an early stage.

Action	Target and Date	Outcome	Lead officer/s	Partners
1. Invite Safer off the Streets partners to take an active role in campaign by 01/02/21. 2. Establish working group 01/04/21. 3. Develop actions and targets to deliver by 01/06/22. 4. Campaign and education programme commencing 01/08/22.	A 25% increase in households contacting us prior to becoming homeless by 01/12/23.	Increase public awareness of homelessness services. Ensure those threatened with homelessness are aware of services. Promote homelessness services and increase those contacting at earliest opportunity.	Sarah Scase – Housing Needs Operations Manager	Safer Off the Streets Partners Adult Social Care The Cambridgeshire Hub Citizens Advise Bureau Aspire Recovery Service DA Services Housing Enforcement Services Mental Health Exemplar Emma Rogers – Communications Manager

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Objective 1.3 - Implement measures to support people being asked to leave friends and family to remain in their accommodation when it is safe to them to remain.

Action	Target and Date	Outcomes	Lead officer/s	Partners
1. Consider options for enhanced priority on EHR if applicant does not become homeless in refreshed Allocations Policy.	Achieve a 10% reduction in the number of households making a homeless declaration and those proceeding to accepting a full statutory duty by 01/07/22.	Reduce the number of households requiring homelessness assistance.	Sarah Scase - Housing Needs Operations Manager	

2. Liaise with Benefits and Systems Manager to explore the viability of accessing DHP to enable households to receive incentive to stay in their current accommodation.	Achieve a 10% increase in households receiving an offer whilst in prevention stage through the Peterborough Homes Housing Register by 01/11/22. Establish if DHP can be utilised to prevent homelessness because of friends and family asking persons to leave by 05/01/22.	Maximise opportunities for those at risk of homelessness to be able to receive an offer of alternative accommodation. Maximise opportunities for persons to remain in their current accommodation.	Sarah Hebblethwaite – Housing Needs Operations Manager	Jess Cox - Benefits and Systems Manager
3. Maximise opportunities to make a private rented sector offer to those being asked to leave friends and family at relief stage.	Increase the number of PRS offers made to households being asked to leave at relief stage by 25% by 01/05/22.	Reduce the number of households having to be provided with temporary accommodation.		
4. Implement appropriate measures and review quarterly against number of presentations and acceptances from households being asked to leave by friends or family.	Review prevention measures on a quarterly basis from 01/6/22.	Support households to remain in their accommodation and when not possible support with an alternative offer.		

Objective 1.4 - Formalise a pre- eviction protocol for private sector landlords.

Action	Target and Date	Outcome	Lead Officer/s	Partners
1. To produce a draft pre- eviction protocol with	Reduce the number of homeless declarations from	Improve the working relationship with private rented sector landlords and	Sarah Hebblethwaite –	Private Landlords

<p>Private Sector landlords and agree formal use of DHP as prevention tool for arrears.</p> <p>2. To trial protocol with 2 landlords.</p> <p>3. To make appropriate changes and expand to all landlords who wish to sign up to protocol</p> <p>4. Develop communications plan.</p> <p>5. To review impact and formalise protocol.</p> <p>6. Continue quarterly review using feedback and data from PRS partners.</p>	<p>households with s21 notices by 10% by 01/06/22.</p> <p>Increase the access to private sector accommodation for homeless households by 15% by 01/06/22.</p>	<p>increase access to the private rented sector.</p> <p>Reduce the number of evictions from private rented sector accommodation.</p>	<p>Housing Needs Operations Manager</p>	<p>Prevention and Enforcement Service Jess Cox - Benefits and Systems Manager</p>
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Objective 1.5 - Evaluate pre-eviction protocol and pilot for 6 months with all Registered Social Landlord partners.

Action	Target and Date	Outcome	Lead officer/s	Partners
<p>1. Evaluate impact of pre-eviction protocol with RSL partners by 01/2/22.</p> <p>2. Action appropriate changes and expand to</p>	<p>Evaluation completed and shared with partner RSL's 01/05/22.</p> <p>Reduce the number of households presenting as homeless due to evictions</p>	<p>Reduce the number of households presenting as homeless due to evictions from social housing tenancy.</p>	<p>Sarah Hebblethwaite - Housing Needs Operations Manager</p>	<p>Cross Keys Homes Accent Nene Housing Association Longhurst Housing Association Muir Housing Hyde Housing BPHA Home Group</p>

<p>include all RSL partners 15/01/22.</p> <p>3. To review impact of protocol by total number of households presenting due to loss of social housing tenancy quarterly using jigsaw and HCLIC data from 31/9/21.</p> <p>4. Continue quarterly reviews using data and feedback from RSL partners.</p>	<p>from social housing tenancy by 10% by 01/10/22.</p> <p>Protocol revised and expanded to include all RSL partners 01/7/22.</p>	<p>Work with RSL's to enable those households threatened with homelessness to remain in their accommodation.</p>		<p>Clarion Housing Association Riverside ECHG Housing Needs Team Leader</p>
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Objective 1.6 - Commence work to inform, continually review and improve the service through those people with lived experience.

Action	Target and Date	Outcome	Lead officer/s	Partners
1. Improve service user engagement by involving people with lived experience of homelessness in the redesign of the service	Customer review undertaken by 15/01/2022.	Improved customer experience and continued response to feedback by acting towards service improvements.	Sean Evans - Head of Housing Needs	Aspire Recovery Service MEAM – Cambridgeshire Housing Needs Light Project Peterborough Housing Needs Management Team
2. Contacting those from MEAM, Aspire and Light Project Peterborough with lived experience.	Engage and obtain feedback from those with lived experience by 31/03/22.	Obtain information to improve the service from those with lived experience.		
3. Arranging workshops to inform review and continual improvements.	Conduct workshop and feed in actions to improve services by 31/9/22.			
4. Feed experiences through to management team to action changes.	Customer Service Improvement plan to be drawn up and implemented by 31/12/22.			

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Objective 1.7 - Review the impact of the Homeless Hospital Discharge Support service including number of persons presenting as homeless from Peterborough City Hospital.

Action	Target and Date	Outcome	Lead officer/s	Partners
1. Review the impact of the funding including the number of persons presenting as homeless.	Complete a review of project using data from national project reporting, jigsaw and HCLIC data by 01/01/21. Reduce the number of households presenting	Improved joint working with PCH Discharge teams to reduce number of patients being discharged as homeless.	Sarah Hebblethwaite – Housing Needs Operations Manager Housing Needs Officer – Hospital Discharge	Hospital Discharge Team Adult Social Care Housing Needs Re-enablement services Discharge Planning teams
2. Work with hospital discharge teams to set				

<p>up early identification of those in housing need and a process for supporting them to prevent homelessness via ALERT.</p> <p>3. Established hospital discharge protocol.</p>	<p>as homeless due to hospital discharge by 15%. Increase the numbers of DTR's received from the hospitals by 15% by 01/03/22.</p> <p>Refreshed hospital discharge protocol by 15/12/21.</p>	<p>Ensure early identification of patients with a housing need leads to improve pathway planning.</p>		
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Objective 1.8 - Create a Single Pathway pre- eviction protocol from supported accommodation in Peterborough

Action	Target and Date	Outcome	Lead officer/s	Partners
<p>1. Work with partners at supported housing meeting to agree and produce a pre- eviction protocol in the interest of preventing homelessness.</p>	<p>Reduce the number of evictions from supported accommodation settings by 35% by 01/03/22.</p>	<p>Ensure that those no longer in need of supported accommodation can receive an offer of accommodation facilitated by the supported accommodation move on panel.</p> <p>Established protocol will support early intervention.</p>	<p>Sarah Hebblethwaite – Housing Needs Operations Manager</p>	<p>Fairview Court Peterborough Foyer Cross Keys Homes Longhurst Housing Association Women's Aid Futures YMCA Timestop YMCA Bretton Amicus Housing New Haven Night Shelter Supported Housing Fellowship P3 – People, Potential, Possibilities Light Project Peterborough Hope Into Action Young Parent Project Changemaker House</p>

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Priority 2 - Aspire to create a positive experience for all clients on their homelessness journey and work to ensure that homelessness is a one-off event

Objective 2.1 - *Develop a customer journey, which ensures that clients do not have to make contact with multiple service touchpoints and are able to access the advice and assistance they need from the right person at the right time*

Action	Target and Date	Outcome	Lead officer/s	Partners
1. Review the use of technology solutions to gather information from clients where appropriate.	Review portal referrals and assess based on quality and time taken to contact by 01/01/22.	Improved customer service. Using technology to enable Housing Needs to gather and share data effectively.	Sean Evans – Head of Housing	Commissioned Services Health Partners DA services Safer off the Streets Partners
2. Ensure that customers only have to tell their story once.	50% of applicants will provide their information electronically by 01/04/22.	Reduce the need for Housing Needs staff to be inputting personal data.		
3. Ensure Housing Assessments capture clients' needs and wants, while managing expectations.				
4. Harvest feedback from clients on experiences to inform continuous improvement				
5. Explore alternative service delivery models & locations, which meet the needs of all clients.				
6. Review current processes to ensure	Report findings and customer feedback to			

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efficiency and draw in partners to support where required.	strategy steering group by 01/12/22.			
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Objective 2.2 - Create employment opportunities for those with lived experience within the wider system including apprenticeships.

Action	Target and Date	Outcomes	Lead officer/s	Partners
1. Meet with other partners already offering schemes to establish how these could join up to create citywide opportunities by 01/11/21.	Create 10 apprenticeships Across the partnership by 01/03/22.	Ensure those who have experienced homelessness are given the opportunity to access apprenticeships across the partners within the city.	Sarah Scase – Housing Needs Operations Manager	Cross keys homes Aspire Recovery Service Safer Off the Streets Partners MEAM – Cambridgeshire Longhurst Housing Association Human Resources – Cambridgeshire and Peterborough
2. Consider employing via the kickstart opportunity for 16-24 year old within the Housing Needs Team by 01/12/21.		Enhance the services to homeless households by employing those with lived experience.		

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Objective 2.3 - Expand knowledge within the whole system by staff shadowing Housing Options staff, supported accommodation settings, temporary accommodation, and voluntary sector organisations.

Action	Target and Date	Outcome	Lead officer/s	Partners
1. Facilitate shadowing within Housing Needs service, supported accommodation, temporary accommodation,	Invite partners to join through Safer Off Streets asking them	Break down the barriers to partnership working.	Sarah Hebblethwaite – Housing Needs Operations Manager	Longhurst Housing Association Cambridgeshire Constabulary Safer Off the Streets Partners

and voluntary organisations.	to commit by 01/01/2022.	Maximising opportunities to work with partners and include them in PHP actions and planning to promote a person-centred approach.		Supported Accommodation settings Temporary Accommodation Settings Mental Health Exemplar Peterborough City Hospital Cross Keys Homes
2. Establish schedule for shadowing to begin 01/04/21.	Set up partnership shadowing programme by 01/04/2022.	Improve the customer experience through joined up working.		

Objective 2.4 - Building on the understanding gained during the Covid outbreak of the effectiveness of non-commissioned voluntary services, establish how the sector can be integrated with statutory and commissioned support to enhance value, scope and depth.

Action	Target and Date	Outcome	Lead officer/s	Partners
1. Work with non-commissioned voluntary sector organisation to agree that activities are fully integrated into empowering those who are street homeless or threatened with homelessness to access support.	Joint working protocols and agreements established 01/01/22. Reviewed annually from 01/06/22.	Creating a holistic approach to preventing and relieving homelessness. Establishing joint working protocols to foster and maintain partnership approaches improving the customer experience. Ensuring customer are able to access appropriate support when they require it.	Sean Evans – Head of Housing Needs	Sarah Scase – Housing Needs Operations Manager Sarah Hebblethwaite – Housing Needs Operations Manager Health Partners Mental Health Exemplar Cambridgeshire Constabulary Probation Services, Peterborough Cambridgeshire Fire and Rescue Service Voluntary sector partners
2. Establish joint working protocols and agreements.				
3. Review annually and amend to further enhance delivery.				

Objective 2.5 - Obtain Domestic Abuse Accreditation

Action	Target and Date	Outcome	Lead officer/s	Partners
1. Achieve Domestic Abuse Accreditation	<p>Case reviews completed by 01/01/22.</p> <p>Training Programme established and completed by 01/04/22.</p> <p>Plan developed and implemented by 01/07/22.</p>	<p>Offering the best possible service for those experiencing domestic abuse.</p> <p>Established processes and procedures for dealing with victims and survivors of domestic abuse.</p>	Sarah Hebblethwaite – Housing Needs Operations Manager	DA services

Priority 3 - Ensure suitable homes are made available, that clients support needs are met, and they feel part of their community

Objective 3.1 - Peterborough City Council to Review and implement a new Peterborough Homes Allocations Policy to ensure it maximising opportunities for preventing and relieving homelessness.

Action	Target and Date	Outcome	Lead officer/s	Partners
1. Refresh the Peterborough Homes Allocations Policy	<p>Public consultation commencing 31/08/21.</p> <p>Consultation ending 22/11/21.</p> <p>Final changes implemented.</p>	<p>Allocations Policy has a positive impact on relieving and preventing homelessness.</p> <p>To ensure the effective and fair allocation of social housing.</p>	Sarah Scase – Housing Needs Operations Manager	Registered Social Landlords Occupational Therapists Adult Social Care Supported Accommodation providers

	Report to cabinet and full Council 02/03/2022.			
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Objective 3.2 - Develop and implement a whole supported accommodation pathway for all providers in Peterborough

Action	Target and Date	Outcome	Lead officer/s	Partners
1. Establish agreed pathways prior to ensure that those placed in supported accommodation are able to live independently in the future. 2. Create a generic referral form to be used by all supported housing providers. 3. Provide information sessions to all referring agencies regarding completion of forms and information required. 4. Establish and agree terms of reference for the supported accommodation meeting including measures of success and performance indicators. 5. Review terms of reference annually and amend accordingly.	Form piloted and reviewed by 01/7/22. Terms of reference agreed by 01/9/22. Terms of reference reviewed annually from 01/9/22.	Ensure the customer journey through supported accommodation into independent living is seamless and supports the individual. Ensures that those ready to move on from supported accommodation are able to leave at the right time.	Sarah Hebblethwaite – Housing Needs Operations Manager	Fairview Court Peterborough Foyer Cross Keys Homes Longhurst Housing Association Womens Aid Futures YMCA Timestop YMCA Bretton Amicius Housing New Haven Night Shelter Supported Housing Fellowship P3 – People, Potential, Possibilities Light Project Peterborough Hope Into Action Young Parent Project Changemaker House

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Objective 3.3 - Review the offer to the private rented sector and ensure that this maximises opportunities to both prevent and relieve homelessness

Action	Target and Date	Outcome	Lead officer/s	Partners
1. Work with private landlords to explore establishing a local lettings offer where the council manages the landlords property and guarantees an minimum rental income and repair and maintenance standard. 2. Set up systems to ensure deposits and loans tracked to maximise returns. 3. Create protocol with Housing Benefit to maximise the use of Discretionary Housing Payments.	Complete review of PRS offers and flexible approach by 01/02/22. Establish a protocol and process to maximise the use of DHP to both prevent and relieve homelessness by 01/06/22. Ensure at least 30% of DHP allocations used to prevent and relive homelessness on an annual basis from 01/12/22.	Improved relationships with private sector landlords, better customer journey for tenants and reduce cost to the council.	Sarah Hebblethwaite – Housing Needs Operations Manager	Jess Cox – Benefits and Systems Manager

Priority 4 - Empower rough sleepers and those at risk of rough sleeping to make positive choices to move on to suitable homes

Objective 4.1 - Provide 20 units of Housing First accommodation with support by 31/3/22.

Action	Target and Date	Outcome	Lead officer/s	Partners
1. Establish working group and actions to ensure that 20 units of accommodation can be delivered by 31/3/22. 2. Review success of Housing First on a quarterly basis	20 Housing First accommodation units available by 31/03/22.	Rough sleepers with complex needs will be supported into accommodation with the aim of helping them to independent living.	Sarah Scase – Housing Needs Operations Manager	Housing Needs Cross Keys Homes Longhurst Housing Association Mental Health Exemplar Sarah Scase – Housing Needs Operations Manager Adult Social Care

completing appropriate actions to improve service.				
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Objective 4.2 - A systems wide approach to ensure that ineligible rough sleepers are given appropriate support to help them off the streets

Action	Target and Date	Outcome	Lead officer/s	Partners
1. To support rough sleepers not eligible from 1 July 2021 to return to their country of origin.	Ensure everyone who remains not eligible post 01/07/21 has an offer of reconnection.	Reduced rough sleeping and reduced cost to the public purse.	Sarah Scase - Housing Needs Operations Manager	Safer off the Streets Sean Evans - Head of Housing Needs Cambridgeshire Constabulary

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Objective 4.3 - Develop an agreed assessment framework for single homeless people, which captures health and welfare needs, supported by a Personalised Housing Plan which identifies the most suitable accommodation provision.

Action	Target and Date	Outcome	Lead officer/s	Partners
1. Review current processes for creating personalised housing plan. 2. Implement processes to include welfare and support needs in personalised housing plans.	Agreed assessment framework implemented by 01/05/22.	Maximising the opportunities for using personalised housing plan to improve, health, wellbeing, training opportunities alongside preventing and relieving homelessness. Improved joint working with a personalised approach.	Sean Evans – Head of Housing Needs	Housing Solutions Officers Health Partners Mental Health Exemplar Safer Off the Streets partners Cambridgeshire Constabulary

Objective 4.4 - Develop the role of the rough sleeper outreach officer to enable focus on signposting & support, advocacy and navigating.

Action	Target and Date	Outcome	Lead officer/s	Partners
Ensure rough sleepers health and welfare are captured as part of our housing assessment.	Implemented by 01/01/22.	Ensuring that the health and welfare needs of rough sleepers are an integrated part of the assessment and PHP.	Sean Evans – Head of Housing	Sarah Scase – Housing Needs Operations Manager Rough Sleeper Outreach Team

Priority 5 - Strengthening our partnership & multi agency work through transformation to achieve a whole city approach to tackling homelessness

Objective 5.1 - Evaluate the effectiveness of our 'Duty to Refer' processes, including feedback from the Single Homeless Multiagency Panel.

Action	Target and Date	Outcome	Lead officer/s	Partners
1. Ensure the 'Duty to Refer' arrangements are fit for purpose and that all referrals are responded to by the end of the next working day.	Review of DTR's to establish partners referring and quality of data received by 01/04/22.	Improve the quality of Duty to Refers received to enable prompt responses and maximising opportunities to prevent and relieve homelessness.	Sarah Hebblethwaite – Housing Needs Operations Manager	Strategy Steering Group Members Housing Partners HMP Peterborough Childrens Services Adult Social Care Probation Services DWP Health Partners
2. Arrange partners training to ensure that opportunities for referrals are maximise and information provided.	Training completed with all referring agencies by 01/06/22.			
3. Review flow and content and response times utilising Jigsaw tool and present findings to Strategy Steering Group.	Review DTR's on a quarterly basis and feedback to partners from 01/9/22.			

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Objective 5.2 - Develop clearer understanding to the cycle of chronic and repeat street homelessness and rough sleeping to enable a robust response to prevent this happening.

Action	Target and Date	Outcome	Lead officer/s	Partners
1. Undertake a thorough analysis of the nature and causes of rough sleeping in Peterborough using the 'Flow, Stock, Return' model.	Collate data to establish causes and flow from 15/12/21 on a quarterly basis.	Understanding the reasons for persons experiencing rough sleeping and developing response to them. Understanding the reasons for people returning to the streets and establishing responses to them.	Sarah Scase – Housing Needs Operations Manager - Peterborough City Council	Outside Links Cambridgeshire Constabulary Public Health Rough Sleeper Outreach Officers Safer Off the Streets Partners
2. Review to inform services and further develop a partnership approach.	Utilise this data to enhance partnership approach and develop solutions to reasons for rough sleeping by 01/04/22.	Understanding the reasons for people returning to the not wishing to leave the streets and establishing responses to them.		
3. Present findings and recommendations to Single Homeless Multi Agency Panel.		Continuing the development of a partnership approach to preventing and relieving rough sleeping.		

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Objective 5.3 - Form a new strategic Choice Based Lettings group which addresses performance, evaluates the effectiveness of current processes and works towards a shared goal of increasing access to permanent accommodation.

Action	Target and Date	Outcome	Lead officer/s	Partners
1. Invite key partners.	Established by 01/01/22 and meeting quarterly thereafter.	Enable strategic engagement to facilitate the development and direction of Choice Based Lettings.	Sean Evans - Head of Housing	Anne Keogh – Housing and Strategic Planning Manager Registered Social Landlord Providers
2. Arrange quarterly meetings				
3. Establish and agree terms of reference including	Develop and agree terms by 01/02/22.			

processes for ratification and escalation.				
4. Meet quarterly from 01/03/22.				

Objective 5.4 - Utilise the strategy steering group with key partners to oversee all homeless activities and monitor the progress of the strategy.

Action	Target and Date	Outcome	Lead officer/s	Partners
1. Invite key partners to join the group. 2. Establish and agree terms of reference including processes for ratification and escalation. 3. Meet quarterly to review actions in the strategy and add actions to support emerging concerns.	Established 01/01/22 and meet quarterly thereafter.	Ensure that the strategy is effective and meeting emerging needs within the city.	Sarah Hebblethwaite – Housing Needs Operations Manager	Longhurst Housing Association Cambridgeshire Constabulary Cross Keys Homes Light Project Peterborough Public Health Housing and Strategic Planning

Objective 5.5- Create and produce an online directory of local services for further enhance our holistic partnership approach

Action	Target and Date	Outcome	Lead officer/s	Partners
1. Work with Safer Off the Streets partners to establish the requirements of the directory including ownership and maintaining.	Create draft directory by 01/1/22. Draft agreed and distributed by 15/2/22.	Online Directory to facilitate and empower access to services for households threatened with homelessness and who have become homeless.	Sean Evans – Head of Housing Needs	Safer of the Streets Partners Mental Health Exemplar Health Partners

<p>2. Create visual flow diagrams to show differing pathways and support.</p> <p>3. Collate, validate, approve and publish.</p>	<p>Reviewed and updated on an annual basis from 15/2/23.</p>	<p>Increase access to support services for those who are experiencing homelessness.</p>		<p>Aspire Recovery Services</p>
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Objective 5.6- Develop partnership working to include the development of a multiagency hub

Action	Target and Date	Outcome	Lead officer/s	Partners
<p>1. Work with partners to develop a multiagency hub based around the Garden House to meet the health and welfare needs through a holistic approach to homelessness.</p> <p>2. Feasibility to be explored with partners and suitable locations considered by 01/05/22.</p> <p>3. Multiagency hub to be in place by 01/02/23.</p>	<p>Feasibility study completed by 01/05/22.</p> <p>Multiagency hub opened and accessed by at least 30% of single homeless persons making a homeless declaration by 01/9/23.</p>	<p>A multi-agency hub to meet all the needs of homeless persons.</p> <p>Improved health and wellbeing on those experiencing homelessness.</p>	<p>Sean Evans – Head of Housing Needs</p>	<p>Light Project Peterborough Health partners Mental Health Exemplar Cambridgeshire Constabulary Safer Of the Streets Partners Aspire Recovery Services</p>

Objective 5.7- Work with partners to create a proactive approach to our successes and celebrate the outcomes.

Action	Target and Date	Outcome	Lead officer/s	Partners
<p>1. Work with partners to identify successes and ensure that these are</p>	<p>Utilise media to promote help and support available to</p>	<p>Promoting joint working and partnership approaches.</p>	<p>Sean Evans – Head of Housing Needs</p>	<p>Light Project Peterborough Health partners Mental Health Exemplar</p>

highlighted through social media, radio and television both locally and nationally.	encourage person to make early contact by 15/12/21 and bi-monthly thereafter.	Encouraging those at risk of homelessness to make early contact with the service to maximise prevention opportunities.		Cambridgeshire Constabulary Safer Off the Streets Partners Emma Rogers – Communications Manager
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Objective 5.8 - Develop a systems wide partnership to training by utilising skills within partner organisations and Housing Needs to deliver a robust training programme

Action	Target and Date	Outcome	Lead officer/s	Partners
1. Collate skills and training opportunities within the Safer off the Streets partnership	Improve skills of officers within the wider partnership to provide holistic advice and support to those households threatened with homelessness by 01/06/22.	Sharing skills within the partnership to strength a holistic approach and facilitate homeless prevention early access to services.	Sarah Scase – Housing Needs Operations Manager	Safer off the Streets Cambridgeshire Constabulary Prevention Enforcement Service Adult Social Care Cross Keys Homes Longhurst Housing Association Outside Links HMP Peterborough Opportunity Peterborough Local Colleges Health Partners
2. Develop a training programme enabling staff to receive training by 01/06/22.				
3. Develop a train the trainer programme to facilitate future training 01/09/22.				

COMMUNITIES SCRUTINY COMMITTEE	AGENDA ITEM No. 7
28 SEPTEMBER 2021	PUBLIC REPORT

Report of:	Rob Hill – Assistant Director Community Safety	
Cabinet Member(s) responsible:	Councillor Steve Allen – Cabinet Member for Housing, Culture and Communities	
Contact Officer(s):	Rob Hill – Assistant Director Community Safety / Vickie Crompton DASV Partnership Manager	07815 558081

DOMESTIC ABUSE SAFE ACCOMMODATION STRATEGY

RECOMMENDATIONS	
FROM: Rob Hill – Assistant Director Community Safety	Deadline date: MHCLG expect all Local Authority Safe Accommodation Strategies to be published by 31st October 2021
<p>It is recommended that the Communities Scrutiny Committee:</p> <ol style="list-style-type: none"> 1. Scrutinise and endorse the Peterborough Safe Accommodation Strategy for approval by Cabinet 2. Note the performance of and forward plans for the domestic abuse and sexual violence service, and comment on the strategies in place to manage increased demand. 	

1. ORIGIN OF REPORT

- 1.1 The Ministry of Housing, Communities and Local Government have mandated that all Tier 1 authorities complete a Safe Accommodation strategy as a requirement of the new Domestic Abuse Act 2021. In addition, an update on Domestic Abuse and Sexual Violence levels and challenges has been requested by this Committee and is included in this report.

2. PURPOSE AND REASON FOR REPORT

- 2.1 The purpose of this report is to scrutinise and endorse the Safe Accommodation proposed strategy which is required by Statute as part of the Domestic Abuse Act 2021.
- 2.2 This report is also intended to update Communities Scrutiny Committee on the progress of work over the last 12 months.

This report is for the Communities Scrutiny Committee to consider under its Terms of Reference Part 3, Section 4 - Overview and Scrutiny Functions, paragraph No. 2.1 Functions determined by Council:

2. Neighbourhood and Community Support (including homelessness, housing options and selective licensing)
3. Equalities

And Functions determined by Statute:

To review and scrutinise crime and disorder matters, including acting as the Council's crime and disorder committee in accordance with Sections 19 of the Police and Justice Act 2006;.

2.4 This report links to the following key priorities for Peterborough City Council:

Safeguarding vulnerable children and adults

Keeping all our communities safe, cohesive and healthy

Achieving the best health and wellbeing for the city

2.5 *How does this report link to the Children in care Pledge?*

Domestic Abuse directly affects children. The Safe Accommodation Strategy aim to provide a safe and sustainable home for all persons affected by Domestic Abuse, and the wider work of the DASV service reported here supports the safety and wellbeing of all children affected by Domestic Abuse.

3. **TIMESCALES**

Is this a Major Policy Item/Statutory Plan?	YES	If yes, date for Cabinet meeting	15.11.21
Date for relevant Council meeting if applicable		Date for submission to Government Dept. (<i>Please specify which Government Dept.</i>)	MHCLG 31.10.21

4. **BACKGROUND AND KEY ISSUES**

4.1 The Domestic Abuse Act 2021 sets in statute that Tier One authorities must prepare and publish a local strategy based on a robust needs assessment, the first of which should be published by 31st October 2021 as set out in regulations. Thereafter, Strategies must be reviewed every three years.

Peterborough City Council have been allocated £477,374 for 2021/22 only at this stage to deliver the strategy. Both MHCLG and the Local Government Association have indicated there is likely to be funding for future years, however, the level of funding will not be confirmed until the Autumn Statement 2021.

4.2 To inform the development of the strategy, a full needs assessment was conducted, the key challenges from which are as follows:

- A spectrum of response is required to meet varied needs of clients, dependent on their risk, household structure, occupation, and tenure of property.
- Provision of easily accessible accommodation to those at risk of abuse and their children who are safe to stay within the area (Peterborough & Cambridgeshire) if provided with additional support.
- Provision of therapeutic support to victims and their children who have experienced domestic abuse.
- Ensuring greater support is provided to the housing sector to improve awareness and support to those experiencing domestic abuse.

- Ensuring a consistency of support across both urban and very rural areas, as this rurality provides challenges for this work.

A copy of the Needs Assessment is available at [Welcome to Cambridgeshire DASV Partnership \(cambsdasv.org.uk\)](http://cambsdasv.org.uk)

4.3 As a result of the needs assessment, and in response to the key challenges summarised above, the three key aims of this strategy are:

- Earlier identification and intervention for domestic abuse through access to domestic abuse support, local authority housing advice and social and private landlords
- A reduction in the number of victims of abuse who are made homeless as a result of domestic abuse
- Increased housing sustainment options so that people experiencing domestic abuse can remain safely in their home when it is their choice to do so, or do not lose their tenancy status if they relocate.

4.4 The Strategy will follow the Whole Housing Approach to Domestic Abuse. Alongside Cambridgeshire, Peterborough were one of the key delivery partners in developing and adopting the Whole Housing Approach, with funding from MHCLG from 2018 – 2021. This approach is endorsed by the Domestic Abuse Commissioner, Nicole Jacobs, as well as highlighted as good practice within the Domestic Abuse Act Guidance. This approach has enabled victims of domestic abuse to access safe accommodation regardless of the tenure of property and enables specialist domestic abuse staff to offer a range of flexible options with regards to increasing the safety of those suffering domestic abuse and their children. A whole system approach is needed to effectively address the key issues and barriers experienced by survivors and to ensure they have access to a safe place to call home. The WHA model offers a framework for the domestic abuse and housing sectors to work together to address the immediate and longer-term housing needs of survivors. The model incorporates the experiences of survivors, the expertise of system leaders and established, evidence-based practice

In adopting this approach, we can ensure access to a range of tailored housing options and initiatives to give people experiencing domestic abuse the choice to either relocate or remain in their existing accommodation. The full suite of housing options enables agencies and organisations to work together more collaboratively. Effective coordination efforts consider the long-term safety of the victim/survivor and their children, as well as managing crisis situations.

The elements within this approach are set out within the strategy document. The extent to which these can be delivered, will depend to some extent to the funding made available for 2022-2024.

4.5 Domestic Abuses and Sexual Violence Service Update

In 2021, there was a significant increase in referrals to the service from Peterborough with 862 Cases referred to the Independent Domestic Abuse Advisers (IDVAs) (33.4% increase compared to the previous year). This compares to a 3.45% increase in police incidents with a domestic abuse marker (5,505 incidents).

Approximately 80% of IDVA referrals came from the police, indicating that those suffering domestic abuse appeared to wait until the situation was more severe before asking for police assistance. This is possibly associated with the covid situation, although the same rise in cases was not experienced across Cambridgeshire.

Other referrals came from health providers (10%), followed by a range of different organisations.

Covid impacted on the ability of the service to engage face to face, however, support was maintained through other forms of engagement and we increased promotion of support services to ensure our help offer was made available. As a result the service saw a large increase in referrals. Indications for this year are that there continue to be increasing numbers of those seeking help, but not such a significant increase as last year.

In the last 12 months, we have bid for a number of funding streams, some in partnership with the Office of the Police and Crime Commissioner. This has enabled an increase in staff to support those suffering domestic abuse, including:

- Increased resource for Peterborough Women's Aid for outreach provision, and support for those in the refuge
- Within Social Care in Peterborough there are two dedicated domestic abuse posts working as part of Family Safeguarding, 190 families have been referred to the service and supported since the posts were introduced in January 2020.
- An IDVA working with Eastern European communities, the postholder speaks Lithuanian so will be able to engage more effectively
- A Young People's IDVA working with young people where there is abuse in their own relationships
- Increased awareness for staff in Peterborough Hospital, with a dedicated post recently recruited to be based at the hospital
- Awareness sessions held with members of the Community First charity, to increase awareness amongst a range of communities and organisations
- Working with Peterborough Council for Voluntary Service and the Domestic Abuse Forum
- Increase in provision to support young people who have experienced domestic abuse in their home
- Funding to Cambridgeshire Deaf Association, who support deaf victims of domestic abuse with a dedicated IDVA post

Alongside this, Peterborough City Council has been accredited by the charity White Ribbon, and there are a number of male ambassadors registered within the council. The working group is being led by Cllr John Howard, and we aim to make this more visible over the coming months, especially with a focus in November with White Ribbon Day on the 25th November alongside the International Day for the Elimination of Violence against Women and Girls.

The service is also working closely with CPFT (Mental Health Trust) to roll out their domestic abuse strategy to enable more effective support to patients suffering from domestic abuse.

Finally, the Domestic Abuse and Sexual Violence Champions Network is open to all professionals across Peterborough, and information sessions are held quarterly and accessible online. These have featured a range of topics from a number of organisations, including sessions on suicide, sexual violence, older people, strangulation, economic abuse, male victims, and stalking.

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4.6 Looking ahead, there are a number of new streams of work which will be starting shortly, which include:

- Specific intervention work with those perpetrating abuse – including specific interventions in relation to children using abusive behaviours against their parents, with dedicated support for those parents, interventions to improve the response to stalking, and increased healthy relationship provision for those who come to police attention for using abuse in their relationships
- Additional specialist IDVA roles – for male victims and for Black, Asian and Minority Ethnic (BAME) communities
- Developing work with libraries to make them “safe spaces” for victims of domestic abuse to be able to report abuse or seek help in a safe environment (as has been happening in local pharmacies with “Ask Ani” campaigns
- Working with the city ‘Joint Mosque Group’ to improve understanding and support for domestic abuse within the community
- “Survivors Against Domestic Abuse” have been commissioned to gather independent feedback from both adults and children with regards to their experiences with a range of agencies when they have asked for help and support in relation to domestic abuse
- In relation to the Safe Accommodation funding, there will be a specialist IDVA to work with housing advice teams. This post will support those in temporary accommodation due to domestic abuse and those who are seeking support for their housing where there is Domestic Abuse
- A network of dispersed accommodation will be developed for those suffering domestic abuse

4.7 Full information about the work of the service is available in the Annual Report, attached at appendix 1.

5. CONSULTATION

5.1 A consultation event was held on 10th August 2021 as part of the development of the Safer Accommodation Strategy, attended by local authorities, housing providers, specialist domestic abuse services, police, the Office of the Police and Crime Commissioner, and representatives from health. It was also circulated to the DASV Partnership Board and Operations Groups. Consultation was also undertaken with the Sub Regional Housing Board, and the Safer Peterborough Partnership. It was endorsed by the Domestic Abuse Strategic Board on 8th September 2021.

6. ANTICIPATED OUTCOMES OR IMPACT

- 6.1 This strategy and the associated funding will result in:
- Earlier identification and intervention for domestic abuse through access to domestic abuse support, local authority housing advice and social and private landlords
 - A reduction in the number of victims of abuse who are made homeless as a result of domestic abuse
 - Increased housing sustainment options so that people experiencing domestic abuse can remain safely in their home when it is their choice to do so, or do not lose their tenancy status if they relocate
 - An increase in the number of individuals and their children suffering from domestic abuse able to be advised, supported and able to cope with and recover from the abuse they have suffered

7. REASON FOR THE RECOMMENDATION

7.1 Having a Safe Accommodation Strategy is a Statutory requirement of the Domestic Abuse Act.

8. ALTERNATIVE OPTIONS CONSIDERED

8.1 This is a Statutory Requirement, there are no alternative options.

9. IMPLICATIONS

Financial Implications

9.1 In 2021/22, Peterborough City Council were awarded £477,374 as part of a Section 31 Grant Agreement. The strategy is reliant on funding being available in future years and any services commissioned must go through all legal procurement procedures.

Legal Implications

9.2 This strategy is a Statutory requirement under Section 4 of the Domestic Abuse Act.

Equalities Implications

9.3 This strategy will ensure the needs of all victims with relevant protected characteristics are considered and met, including gender, race, language, religion, sexual orientation, age health and disabilities. The action plan will set out how the barriers faced by victims with relevant protected characteristics and / or multiple complex needs, will be addressed.

Rural Implications

9.4 Those living in rural areas may have increased difficulties in accessible suitable support. This strategy recognises the need to ensure all support services with the strategy are accessible to those who may live in rural areas.

Carbon Impact Assessment

9.5 Publication of this strategy will not impact on carbon emissions in Peterborough

10. BACKGROUND DOCUMENTS

Used to prepare this report, in accordance with the Local Government (Access to Information) Act 1985

10.1 *Safe Accommodation Needs Assessment*
https://www.cambsdasv.org.uk/storage/secure_download/SFdsdTVkSk1BNII5MXI3VDFmUkhPQT09
Domestic Abuse Act 2021 [Domestic Abuse Act 2021 \(legislation.gov.uk\)](https://www.legislation.gov.uk)

11. APPENDICES

11.1 Appendix 1: Draft Safe Accommodation Strategy – Peterborough City Council
Appendix 2: Domestic Abuse and Sexual Violence Partnership Annual Report

DRAFT Safe Accommodation Strategy October 2021 – March 2024

Peterborough City Council

1.0 Context

The Domestic Abuse Act 2021 set in statute that Tier One authorities must prepare and publish a local strategy based on a robust needs assessment that sets out the ways in which provision for accommodation-based domestic abuse support will be developed, commissioned, and delivered, the first of which should be published by 31st October 2021. Thereafter, Strategies must be reviewed every three years.

Accommodation-based domestic abuse support includes provision of support to victims and their children in a range of settings, including:

- refuge accommodation
- specialist safe accommodation
- dispersed accommodation
- sanctuary schemes
- move-on or second stage accommodation

Alongside provision of safe accommodation, the following types of domestic abuse support will be provided:

- Advocacy support – development of personal safety plans, liaison with other services (for example, GPs and social workers, welfare benefit providers)
- Domestic abuse prevention advice – support to assist victims to recognise the signs of abusive relationships, to help them remain safe (including online) and to prevent re-victimisation
- Specialist support for victims with relevant protected characteristics and / or complex needs (for example, interpreters, faith services, mental health advice and support, drug and alcohol advice and support, and immigration advice)
- Children’s support – including play therapy and child advocacy
- Housing-related support – providing housing-related advice and support (for example, securing a permanent home and advice on how to live safely and independently)
- Counselling and therapy for both adults and children

These services are explored in more detail later in this strategy.

Combined, this strategy clearly sets out the overall and holistic approach to deliver a rounded offer of support to victims in safe accommodation.

2.0 Identification of Local Needs

During April – June 2021 agencies provided data to inform our needs assessment, ([Welcome to Cambridgeshire DASV Partnership \(cambsdasv.org.uk\)](https://www.cambsdasv.org.uk)), which found the following:

- A range of responses are required to meet the varied needs of clients, dependent on their risk, household structure, occupation, and tenure of property
- Services need to ensure there is a focus on meeting the needs of some groups, in particular:

- Having staff who can communicate with Lithuanian and Polish women in their native language
- Ensuring services reach older people and provide an accessible service which meets specific needs
- A high proportion of victims identified by the data gathered are living in social housing. This highlights the importance of housing providers and associations working towards Domestic Abuse Housing Alliance (DAHA) accreditation
- Lack of supported safe accommodation for men, women with teenage boys, and for others where shared refuge accommodation would not be appropriate
- Mental health and substance misuse are the most common needs of women in refuge accommodation. They are also a key reason why women are not able to access refuge accommodation. There is a need for specialist support for those women where there are complex needs and shared accommodation with children would not be appropriate, as well as requiring more support from staff
- Over half of those reporting a housing need due to domestic abuse have dependent children
- There is a need for flexible support to ensure victims are able to live in safe accommodation, which may include increasing the safety of their own home, or identifying alternative accommodation. Those suffering domestic abuse must be able to have choice and control over where they live and the ability to maintain social capital (e.g. employment, schools, community support) for them and their children
- There is often a need for emergency/temporary accommodation whilst other accommodation is arranged – this could be for days or months, depending on a range of factors
- Victims with no recourse to public funds and uncertain immigration status can be particular issues, where there can be huge barriers in accessing accommodation, and there is need to ensure victims in this category are supported whilst applying for any relevant concessions
- There is a need to ensure support is made available for those who are in local authority temporary accommodation due to fleeing domestic abuse
- Relevant recommendations from the Shaping Our Lives ‘A Refuge for All’¹ project should be implemented including;
 - refuge spaces that are accessible for a range of disability needs, not just wheelchair access
 - considering personal care needs of women in refuges and how these can be provided safely
 - Ensuring there are suitable accommodation options for older victims (over 60), especially those without care and support needs for whom residential or respite care would not be appropriate

¹ <https://www.shapingourlives.org.uk/wp-content/uploads/2018/02/Shaping-our-Lives -A-Refuge-for-All-findings-report-online.pdf>

Key challenges for the Domestic Abuse system, are currently:

- Provision of easily accessible accommodation to those at risk of abuse and their children, but where it is safe to stay within the county if provided with additional support
- Provision of therapeutic support to victims and their children who have experienced domestic abuse
- Ensuring greater support is provided to the housing sector to improve awareness and support to those experiencing domestic abuse
- Ensuring a consistency of support across both urban and very rural areas,

2.1 Local Need – Peterborough Headline Figures, 2020-21

From April 2020 to March 2021:

Police Incidents with a domestic abuse (Peterborough Only): 5,505- up 3.45% on 2019/20

Cases referred to the Independent Domestic Abuse Adviser (IDVA) Service (Peterborough only): 862, up from 646 in 2019/20 – a 33.4% increase

Domestic Abuse victims supported by the Victim and Witness Hub: 621

Number using the four refuge services (across Cambridgeshire and Peterborough) – 90 adults and 112 children – all but 5 victims came from outside Cambridgeshire and Peterborough, mainly from the East and South East of England – an increase of 17.7% on 2019-20

Number using the local Sanctuary Scheme (Cambridgeshire and Peterborough) to increase the security of their home, in conjunction with domestic abuse support – 331 and 526 children, compared with 293 in 2019/20

Each year there is an increase in referrals to specialist domestic abuse services. It is likely that increases in awareness and of resources contribute to this growth. It is anticipated that there will be continuous growth in those seeking domestic abuse support across the three years of this strategy.

3.0 Whole Housing Approach to Domestic Abuse

Our strategy is based on a Whole Housing Approach model. Cambridgeshire County Council with Peterborough City Council and our partners were one of the key delivery systems in developing and adopting the Whole Housing Approach (WHA), with funding from the Ministry of Housing, Communities and Local Government (MHCLG) from 2018 to 2021. This approach is endorsed by the Domestic Abuse Commissioner, Nicole Jacobs, as well as being highlighted as good practice within the Domestic Abuse Act Guidance. The approach has enabled victims of domestic abuse to access safe accommodation regardless of the tenure of property and enables specialist domestic abuse staff to offer a range of flexible options with regards to increasing the safety of those suffering domestic abuse and their children. A whole system approach is needed to effectively address the key issues and barriers experienced by survivors and to ensure they have

access to a safe place to call home. The WHA model offers a framework for the domestic abuse and housing sectors to work together to address the immediate and longer-term housing needs of survivors. The model incorporates the experiences of survivors, the expertise of system leaders, and established, evidence-based practice.

In adopting this approach, we can ensure access to a range of tailored housing options and initiatives to give people experiencing domestic abuse the choice to either relocate or remain in their existing accommodation. The full suite of housing options enables agencies and organisations to work together more collaboratively. Effective coordination efforts consider the long-term safety of the victim/survivor and their children, as well as managing crisis situations.

This strategy will ensure the needs of all victims with relevant protected characteristics are considered and met, including sex, race, gender, language, religion, sexual orientation, age, state of health and disabilities. The action plan will set out how the barriers faced by victims with relevant protected characteristics and / or multiple complex needs, will be addressed.

Based on the Whole Housing Approach model, and informed by our needs assessment and data, our strategy has three key aims:

- To achieve earlier identification and intervention for domestic abuse through access to domestic abuse support, local authority housing advice, and social and private landlords
- To achieve a reduction in the number of people who are made homeless because of domestic abuse
- To increase housing sustainment options so that people experiencing domestic abuse can remain safely in their home when it is their choice to do so, or do not lose their tenancy status if they relocate.



4.0 How we will address the Needs in Peterborough

The following section describes the services and interventions that we will develop, commission and/or deliver to meet the objectives of this strategy.

4.1 Refuge Support

We will provide the support costs for a refuge, equating to space for 8 women and up to 18 children at any given time. These will be available to those fleeing from out of area, and within area if there is a significant distance and this is deemed to be safe. Within the package, there will be funding for children’s support workers and a flexible fund to enable those who need it to access talking therapies. In addition to this, refuge will have access to “Flexible Funding”, to support those moving on from refuge, who will need resources to support their new home. All refuges will be expected to be as accessible as possible to those with additional support needs, in line with “Refuge for All” principles.

4.2 Dispersed Safe Accommodation

This will increase the options and choice for survivors across Peterborough. The accommodation is primarily for residents in this area who are being abused. It will provide access to safe accommodation for: victims/survivors and their children who are not able to live in a communal facility; people who need a carer; large families; those with disabilities; people with pets; male victims; families with teenage boys (many refuges will not allow boys over the age of 12); people from the LGBT community; and BAME victims whose needs are not met with traditional accommodation and the risk and needs of the victim will be paramount.

Being supported in this accommodation may mean the survivor may not have to give up their job; this is important for those who are homeowners and have a mortgage to pay. Survivors can still access their support network if safe to do so, and they will have regular support provided by the Housing IDVAs who will support them to move back to their own homes with all safety measures in place, for example Occupation Orders, Restraining Orders, and target hardening where this is safe to do so.

Homes will be sought from private landlords for a period of a year, which would be extended on announcement of further funding. The properties will be furnished and available across the county, with the aim of a minimum of two properties per local authority area (12 in total across Cambs and Peterborough) and will build upon this number. The cost of the rent is either collected by Housing Benefit payments if the client is in receipt of Universal Credit or by direct payments if they are working. The clients are responsible for the utilities and they are supported by the officers to set up payments of these. As part of our service we will aim to have a dedicated team that are on call for extended hours, seven days a week as part of a rota system.

4.3 Housing IDVAs

A team of six Housing IDVAs across Cambs and Peterborough will offer a direct service to victims/survivors who attend a housing service, there will be a dedicated role within Peterborough. They will be partially co-located in the housing advice teams and will support victims/survivors, offering advice on safety planning and risk management. They also offer case management support and deliver awareness raising training to staff based in these departments. They will also offer support to those in temporary local authority accommodation who have suffered domestic abuse.

4.4 Housing First

A specialist Domestic Abuse Housing First role will focus on those who have suffered domestic abuse, and who find it difficult to engage with standard support services due to multiple disadvantages and are homeless. This post will link with the IDVA service and would receive specialist training and support.

4.5 Flexible Funding

Flexible funding supports victim/survivors to achieve or maintain safe and secure housing. It is low-barrier and does not require victim/survivors to provide evidence of abuse and is not means tested. Unlike most other funding sources, there is no set list of what will be funded and victims/survivors are encouraged to ask for whatever will make the most difference to their housing situation and their lives, in order that the victim/survivor and their children can stay safe. This will only be offered in conjunction with working with a domestic abuse specialist.

4.6 Additional security

The Bobby Scheme works with domestic abuse specialists to enable households at risk of further domestic abuse to remain in their own homes and reduce repeat victimisation through the provision of enhanced security measures. This is delivered in conjunction with working with a domestic abuse specialist.

4.7 DAHA Accreditation

The Domestic Abuse Housing Alliance's (DAHA) mission is to improve the housing sector's response to domestic abuse through the introduction and adoption of an established set of

standards and an accreditation process. Peterborough housing team and Cross Keys Homes are in the process to be DAHA Accredited by March 2023.

4.8 Managed Reciprocals

This is a mechanism whereby those suffering domestic abuse in a social tenancy are able to relocate to a different area within Cambridgeshire whilst maintaining their security of tenure. This is delivered in conjunction with other resources such as the Bobby Scheme and specialist domestic abuse support.

4.9 Therapeutic Support for children experiencing domestic abuse

To provide specialist trauma informed counselling and therapeutic support for children who are victims of domestic abuse.

4.10 Mobile Advocacy Outreach Support

This is a direct service to victims/survivors, at location of their choosing including a range of community settings where the service can expand their access. Support is offered to victims/survivors to secure stable housing, which includes exploring and pursuing options for remaining in an existing property and relocating if needed for safety reasons. The specialist workers would have access to all elements within this strategy.

4.11 Awareness of Domestic Abuse Amongst Social Landlords

Working with local private landlords and the local Private Rented Sector team in the Local Authorities to increase the awareness of domestic abuse and how this affects their tenants, and awareness of how private landlords can assist where there is domestic abuse.

4.12 Sheltered Accommodation/Supported Accommodation/Hostels

For all commissioned providers to have a domestic abuse policy for staff and residents. Ideally working towards or having DAHA Accreditation, or “Make a Stand²” accreditation from the Chartered Institute of Housing.

4.13 Victims with No Recourse to Public Funds

The Housing IDVAs and Mobile Advocacy Support Workers will work with clients with NRPF status to access the Domestic Violence Concession from the government where possible. Where a client is not eligible for this, they would still be eligible for all the options outlined within the strategy, with the exception of local refuge accommodation (if refuge is required, a placement would be sought elsewhere).

5.0 Delivery

This strategy will be overseen by the Domestic Abuse Partnership Board and Operations Group, in conjunction with the Tier 2 Local Authorities as part of the “Sub-Regional Housing Meeting”. Once published a working action plan will be developed to ensure all elements are working in conjunction with each other and the needs of all victims are being met appropriately, and there will be mechanisms in place to ensure effective oversight.

² <https://www.cih.org/policy/make-a-stand>

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**Cambridgeshire and Peterborough
Domestic Abuse
and Sexual Violence Partnership
Annual Report
2020-21**



**Cambridgeshire
& Peterborough**
Domestic Abuse & Sexual
Violence Partnership

Contents

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Introduction from the Chair

Dear Partners

I am pleased to introduce to you the Cambridgeshire and Peterborough Domestic Abuse and Sexual Violence Partnership Annual Report for 2020/21.

The past 12 months have placed an unprecedented demand on our collective resources across the county with a continued increase in domestic abuse allegations and a rise this year in allegations of serious sexual assault and rape across Cambridgeshire. When set against the challenges of successive Covid-19 lockdown periods, the challenges for all our staff in responding to this increase have been immense – we are grateful to everyone for their patience, perseverance, and continued professionalism.

During 2020/21, and as we focus now on the year ahead, we have been rightly guided and informed by several high-profile events, not least the murder of Sarah Everard. The spotlight shone on peer on peer abuse within schools and the government's 'End to End Rape Review' have both challenged the entire country's perception of, and response our to, Violence Against Women and Girls and sexual violence. More positively, they have served to galvanise the national resolve and determination to do more for the victims of these offences. Within the DASV Partnership, drawing upon our wealth of expertise and experience, this is precisely what we are committed to continue doing. The passing into statute in April of the new Domestic Abuse Act, is another welcome addition to this purpose.

This document is an overview of what has been achieved in addressing the above challenges and the structures and strategies employed to do so. The report articulates how, through the DASV Partnership, we are able to provide preventative, protective engagement with families, give support and care to victims and survivors of abuse and trauma, and provides practical assistance through a network of joined-up partner agencies. Crucially, we have highlighted how innovative and resourceful the partnership has been in maintaining and coordinating a high level of performance and support provision across many different business areas, in response to considerable demand.

To build on the past year's progress, we are: submitting numerous bids for central government funding, specifically aimed at reducing VAWG in public spaces, reducing stalking and adolescent to parent violence and increasing perpetrator programmes; increasing IDVA and ISVA provision; and creation of Vulnerability Focus Desks and Early Intervention Domestic Abuse Desks within the Constabulary.

There are many more initiatives underway and we know that across the partnership all our staff are working tirelessly to reduce instances of domestic and sexual abuse and provide the best possible care and support for victims. Thank you all once again for your support of the DASV Partnership and strategy.

John Massey & Rob Hill

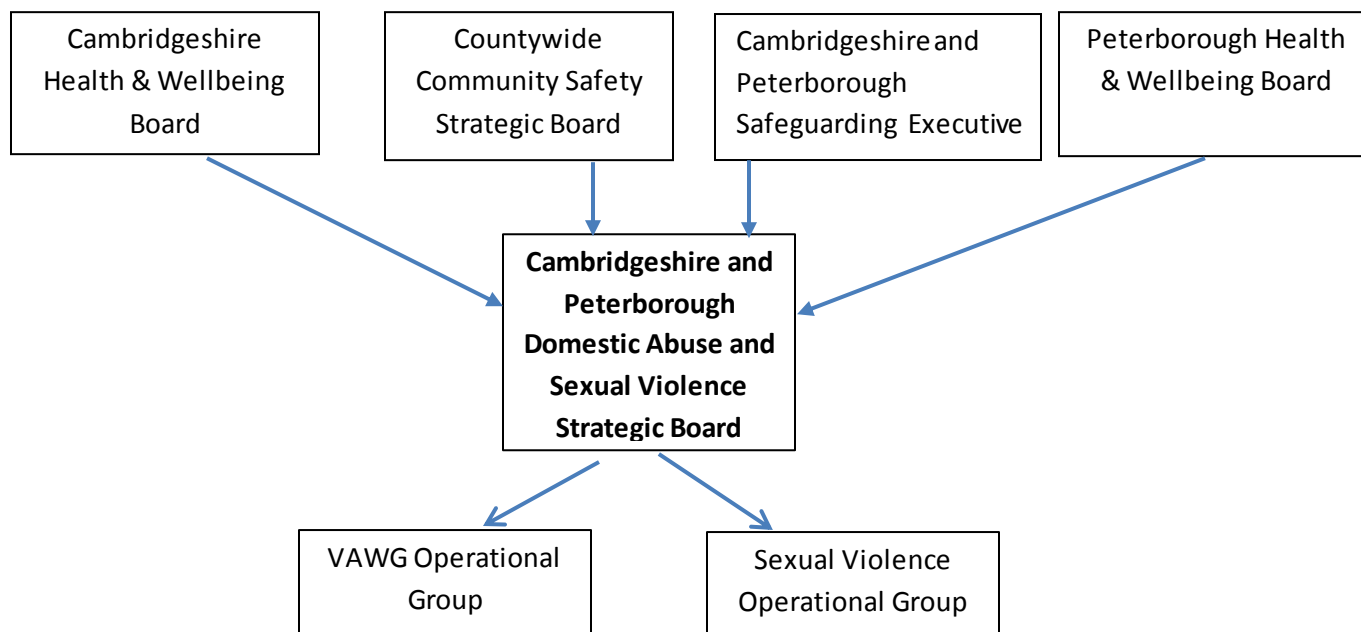
Co-Chairs, Cambridgeshire & Peterborough Domestic Abuse and Sexual Violence Partnership

Key Headlines 2020-21 – Cambridgeshire and Peterborough

- ❖ There were 2,324 referrals to the Independent Domestic Violence Advisor Service for domestic abuse, an increase of 18% on 2019-20
- ❖ A total of 1,176 cases were heard at MARAC - Multi-Agency Risk Assessment Conferences
- ❖ A total of 14,804 domestic abuse incidents were reported to Cambridgeshire Constabulary which is an increase on the previous year.
- ❖ 7,588 victims of violent crime (including domestic abuse and sexual violence) supported by the Victim and Witness Hub.
- ❖ Refuges across the county housed 93 women and 112 children.
- ❖ 2,297 referrals were made to domestic abuse outreach services
- ❖ Cambridge & Peterborough Rape Crisis Partnership supported 1,679 survivors in 2020-21 with support moving from life changing to life saving.
- ❖ The Adult Safeguarding Teams received 601 referrals that involved a domestic abuse element and 249 with a sexual violence element.
- ❖ An additional £600,000 in extraordinary Covid 19 funding and extra ISVA funding was secured by the local authority and Office of the Police and Crime Commissioner

1.0 Our structure

The Domestic Abuse and Sexual Violence Partnership operates across both Cambridgeshire and Peterborough. At a strategic level, work is overseen by the Domestic Abuse and Sexual Violence Delivery Board who ensure the Cambridgeshire and Peterborough Violence Against Women and Girls Strategy, and associated Action Plan are delivered by the Violence Against Women and Girls Operational Group.



2.0 Our Aims

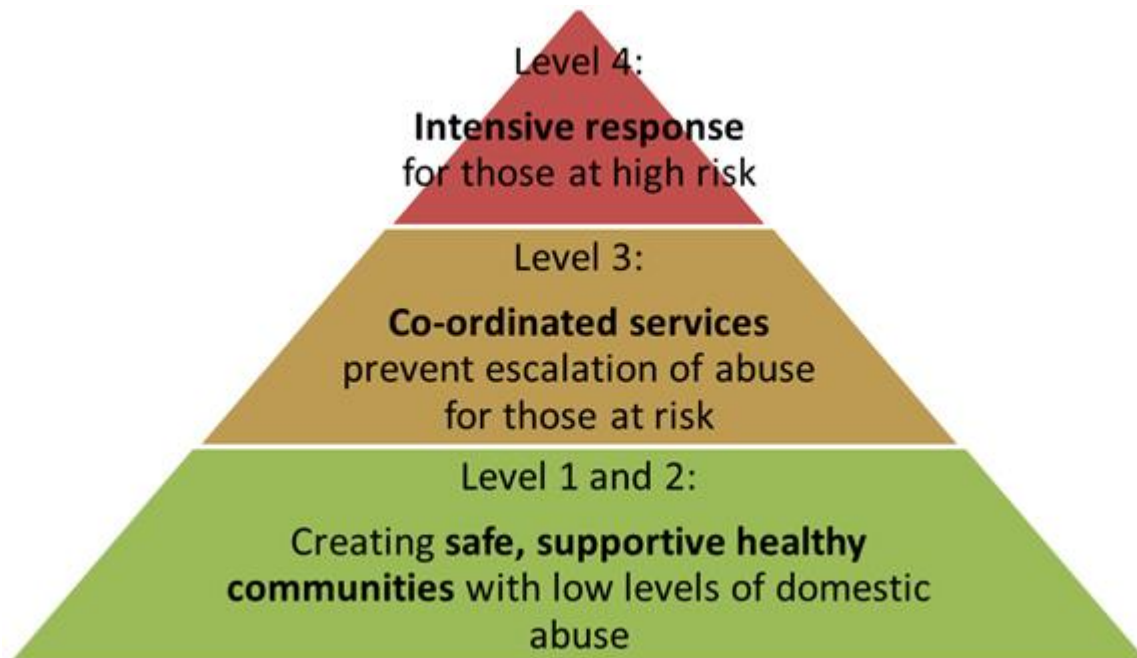
Our vision:

To reduce the harms associated with domestic abuse and sexual violence, and prevent these crimes from occurring across Cambridgeshire and Peterborough.

The current Cambridgeshire and Peterborough Violence Against Women & Girls (VAWG) Strategy is based on Home Office strategy for VAWG services. Our strategic aims are separate for domestic abuse and sexual violence and more information can be found in the relevant sections further in this report.

3.0 Domestic Abuse and Sexual Violence Offer

The domestic abuse and sexual violence 'Offer' is based on the Model of Staged Intervention, setting out services at four levels: the model is a key part of a wider integrated model of support services for victims of crime commissioned by the Police and Crime Commissioner for Cambridgeshire and Peterborough.



4.0 Response to Covid-19 Pandemic

The Covid-19 pandemic and subsequent lockdown periods were unprecedented and required extensive partnership working to ensure a service could be maintained for victims of domestic abuse and sexual violence.

National media outlets quickly reported significant increases in calls to the National Domestic Abuse Helpline and to children's helplines such as Child Line and NSPCC. Several national organisations held online meetings/discussions and webinars to look at how Covid-19 may be impacting on domestic abuse victims and services including focus on specific groups such as children.

Locally, interim strategies were developed to ensure key risks for both domestic abuse and sexual violence victims and services were identified and actions in place to mitigate risks. The DASV Strategic Board held well attended monthly virtual meetings where all agencies were able to discuss their current situation and risks and a document was drawn up to collate this information. The DASV/VAWG Operational Group held bi-monthly meetings where front line and emerging issues were discussed. In addition, the Eastern Region Domestic Abuse Coordinator Forum met virtually monthly to share information and updates from neighbouring counties.

The Independent Domestic Abuse Advisory Service stopped face-to-face meetings with clients when the first lockdown was announced. Instead, virtual meetings have taken place over the telephone. The Young People's IDVA reported clients wanting to communicate via What's App and this was agreed by CCC Information Management Team providing transcripts of conversations were uploaded to the IDVA database (MODUS). The IDVA staff were all able to work remotely from home without any significant disruption to service. Multi-Agency Risk Assessment Conference (MARAC) continued virtually, and agencies dialled into the meeting.

The Home Office launched the 'You Are Not Alone' campaign early in lockdown with a key message that national and local support services for domestic abuse were still available and advising on ways to make safe contact. The DASV Partnership shared these messages via social media and created a poster which was sent out by email and available on the website to print off. We linked in with Cambridgeshire County Council's corporate Communications Team early on to ensure messages about national and local support were shared via social media.

A key message became reassuring victims that they could leave their homes during lockdown to escape domestic abuse without any repercussions from the police. This message was shared extensively by the DASV Partnership and Cambridgeshire Constabulary. The monthly VAWG Newsletter continued to be sent to over 500 professionals a month, as well as being available to download on the Cambs DASV website, and an emphasis was put on sharing news from a range of available services including mental health services and Covid updates.

National charity Hestia launched a partnership with Boots Pharmacies (later joined by Superdrug, Morrison and some independent pharmacies) whereby victims of domestic abuse could use the consulting room as a 'safe space' to ask for support. Towards the end of 2020 the Home Office launched a similar service with independent pharmacies. We ensured local contact information was distributed to all pharmacies in the county.

Local magazine 'The Listing' which is available online and covers villages in South Cambs around the border with Herts, offered space for information about domestic abuse free of charge, which was used to create greater awareness. Heart FM Cambridgeshire offered a reduced rate for a radio advert to run 4 times a day for the month of June, which we accepted and wrote the script for the advert advising that support services are still available and referring to the CambsDASV website for more information.

We provided local NHS services, who were receiving disclosures at Covid-19 testing, with printable coupons they could give to women at the testing points that contained local support service telephone numbers. The CCC Corporate Communications Team and Human Resources Team put out messages to CCC employees and managers about recognising and supporting staff around DA.

Weekly virtual meetings were set up with specialist providers in the domestic abuse sector (refuge and outreach providers), as well as sexual violence services to discuss the current situation and emerging risks.

Some short-term funding opportunities became available and successful bids were made to support DA and SV services with additional expenditure due to Covid. Cambridge Women's Aid, Refuge, Peterborough Women's Aid and Cambridge and Peterborough Rape Crisis Partnership were all successful in bids to the Police and Crime Commissioner.

Clients were able to benefit from flexible funding, part of MCHLG funding, particularly for household goods and security measures for victims. As the Bobby Scheme and charitable organisations had to close, items needed to be purchased online.

The Safeguarding Boards, in partnership with DASV, created short presentations hosted on their website around domestic abuse and sexual violence during Covid and several training presentations were delivered virtually by the DASV Partnership.

Covid related funding

During the year the Government announced a range of additional funding opportunities for domestic abuse and sexual violence support services:

- Covid-19 Extraordinary Ministry of Justice Funding for Domestic Abuse and Sexual Violence Support Services – through which the Office of the Police and Crime Commissioner in partnership with the local authority secured an additional £380k for local services. This was awarded to core and emerging grass roots specialist organisations enabling seldom heard communities to access bespoke services.
- Funding from the Home Office for three additional ISVAs for two years.

As well as successful bids for the funding from Cambridge Women's Aid, Refuge and Cambridge & Peterborough Rape Crisis, the organisations below were all awarded funding through the Ministry of Justice Covid 19 Extraordinary fund.

Cambridgeshire Deaf Association

- Provided support to 26 deaf victims of domestic abuse, including three male victims. 21 victims had additional needs, requiring support: including courts, finances, housing and child protection procedures. Seven clients were supported to move to a safer location. The service continued to support victims face to face where this was essential, and their needs could not be met remotely due to their communication requirements.

Choices

- Adapted their support during the pandemic to offer victims of childhood sexual abuse a short-term stabilisation service consisting of a six-session programme of psychoeducation, stabilisation, and resourcing. They received 85 referrals and were able to offer support to 49 victims.

Hampton Trust

- The funding enabled them to launch the CARA Telephone Intervention scheme, which works with perpetrators of domestic abuse, when the planned face to face project CARA scheme had to be delayed due to the pandemic. As part of this service, 33 victims of these offenders were contacted to ensure that they were safe and had access to further domestic abuse support if required.

NSPCC

- Funding supported 43 young victims of crime, including rape, sexual assault, online grooming, and domestic violence to receive therapy and support to help them recover from their trauma. Funding helped to provide resources so that children could have their own equipment to use during sessions as this could not be accessed from the centre in the usual way during the pandemic.

One Voice 4 Travellers

- 82 victims of domestic abuse within the Gypsy, Romany and Traveller community were supported. Practical and emotional support was delivered using a variety of different methods including phone, WhatsApp, Facebook and Zoom to ensure that victims could still be supported during the pandemic. Victims reported that perpetrators were becoming more stressed as a result of being confined in their home environments and being unable to work during lockdown, with victims who had previously been supported by the charity getting back in touch for reassurance and support.

The Meadows Children and Family Wing

- The Meadows provided support to 201 female victims of domestic abuse, the service adapted the support offered and the Freedom Programme was delivered virtually to 18 women who were supported through phone calls after each session. WhatsApp groups were set up to provide the women with peer support and to help combat loneliness. Over 480 food boxes were provided to families who were struggling financially due to the pandemic.

Embrace – Child Victims of Crime

- 163 young victims of domestic abuse, bullying, hate crime or sexual abuse were supported to access therapeutic support, 53 of these victims were aged 12 years or under. Support was adapted to be provided in online virtual rooms along with phone-based support and occasional ‘walk and talks’ and even using a camper van in a Covid secure way. 20 young people were also provided with tablets to support their home learning.

Family Action

- Specialist workers from Family Action worked with 301 young victims of crime and their families, over half of whom were aged 12 years and under, providing 1-1 support and onward referral and signposting to a wide range of local agencies. 89 per cent of the young people said that they felt more empowered because of the support they had received.

5.0 Strategic Aims – Domestic Abuse

- Working to prevent people becoming offenders of domestic abuse and reducing victimisation by challenging the attitudes and behaviours which foster it.
- Reducing the risk to victims and intervening to prevent it from continuing, recurring or escalating.
- Perpetrators are appropriately pursued and challenged.
- Through a joint commissioning approach, we will ensure all victims have access to appropriate and proportionate outcome-focused support

5.1 Challenging Attitudes and Behaviours

5.1.1 Education and Awareness for Communities

Raising awareness across the general public, and with specific community groups forms a large part of our work and is therefore included on the VAWG Action Plan. Communications were delivered to ensure victims and survivors were able to access support during the pandemic and throughout lockdown periods. Partner organisations assisted with sharing messages via social media platforms and newsletters.

5.1.2 Preventative work with children and young people in schools and other settings

As the pandemic led to school closures, there was a change of focus to ensure contact with vulnerable young people was maintained. Organisations such as Centre 33, Kite Trust and DHIVerse switched to online groups and other virtual support settings. Contact between Education Safeguarding, police and schools was maintained by frequent meetings between the police, Education Safeguarding, Children’s Social Care and Early Help Hub, Adult Safeguarding, IDVA service and Health partners to identify COVID related issues. These meetings were held daily at the high of the pandemic and then moved to twice weekly and now take place weekly.

5.2 Reducing Risk to Victims and Intervening

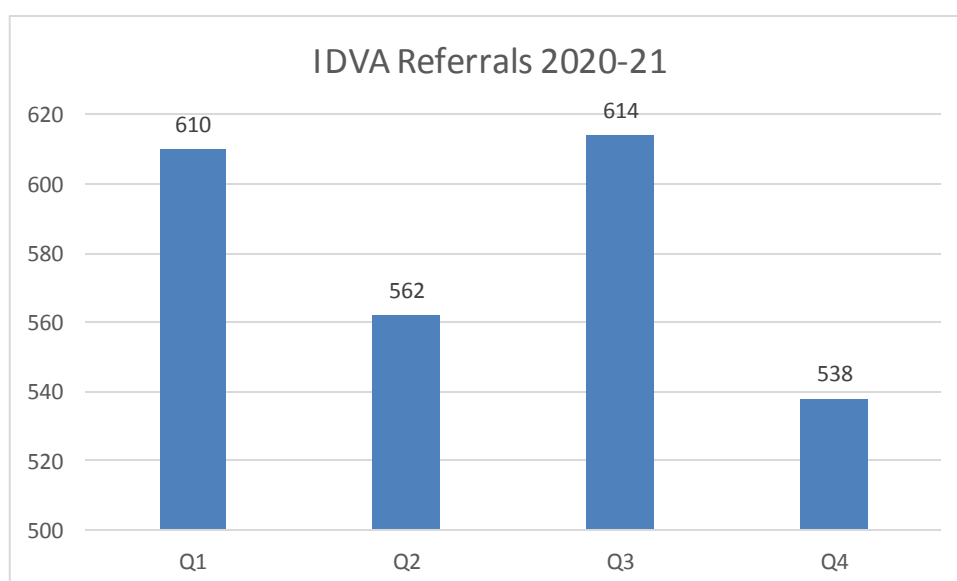
5.2.1 IDVA Service

Cambridgeshire County Council manages the IDVA Service which includes 15.4 FTE Independent Domestic Abuse Advisors (IDVAs), an IDVA Manager, 2.4 MARAC Coordinators and 1 Business Support Assistant. Most of the posts are based at the Multi-Agency Safeguarding Hub (MASH) in Godmanchester with posts covering Peterborough based at Copse Court. The IDVA Service works mainly with victims who are assessed as being at high risk of harm utilising the sector wide ‘DASH (Domestic Abuse, Stalking and Honour-Based Violence) Risk Assessment Checklist but also has four specialist posts that take referrals at all risk levels:

- 2 Young People’s IDVA posts – working with young people aged 13-19 (24 with additional needs) that are experiencing abuse in their own intimate relationships and at all risk levels
- 2 A8 IDVAs – work with victims from Eastern European ‘A8’ countries at all risk levels (an additional post to cover Peterborough was implemented in 2021
- Health IDVA – works with victims referred by all hospital and Midwifery Services at Addenbrooke’s and Hinchingbrooke Hospitals, at all risk levels
- The Stalking & Harassment IDVA was funded until June 2020 so is included in this report year.

Number of referrals to Cambridgeshire & Peterborough IDVA Service

The total number of referrals received for 2020-21 was 2,324 which is an increase of 18% on the previous year. The IDVA Service saw increases in referrals as each ‘lockdown’ period was eased.



Engagement rate

The engagement rate is the percentage of referrals that engage with the IDVA Service. Engagement is on a voluntary basis. Although all efforts are made to engage clients, in some cases it is not possible to safely contact the client or they may not wish to engage. The overall engagement rate for 2020-21 was 76% (target of 75%).

Repeat Rate – Cambridgeshire IDVA Service

The repeat rate refers to cases re-referred to the IDVA Service with the same victim and perpetrator within twelve months of the last referral. The overall repeat rate for 2020-21 was 30%, which is a decrease on the previous year.

Repeat referrals are not always a 'negative' thing; these can be viewed in a positive way, when the client is engaging with the IDVA Service and is reporting further repeat incidents to the Police in accordance with their agreed safety plan.

Multi Agency Risk Assessment Conference (MARAC) data

The threshold for MARAC referrals were increased to 17 in January 2020 for a three month pilot, with the IDVA service receiving risk assessments scoring between 14-16 and these victims offered support. As part of the pilot MARAC meetings were reduced to three per week, excluding bank holidays.

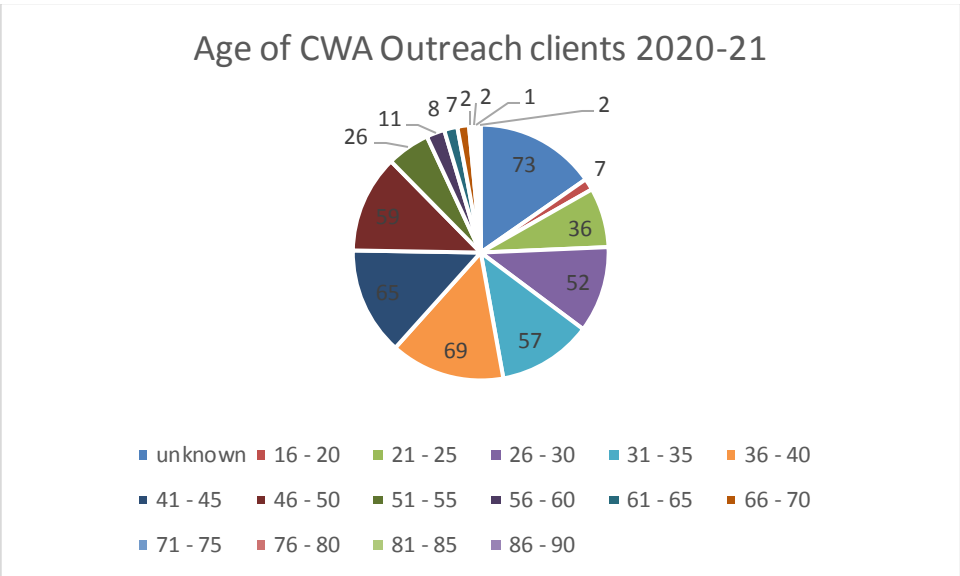
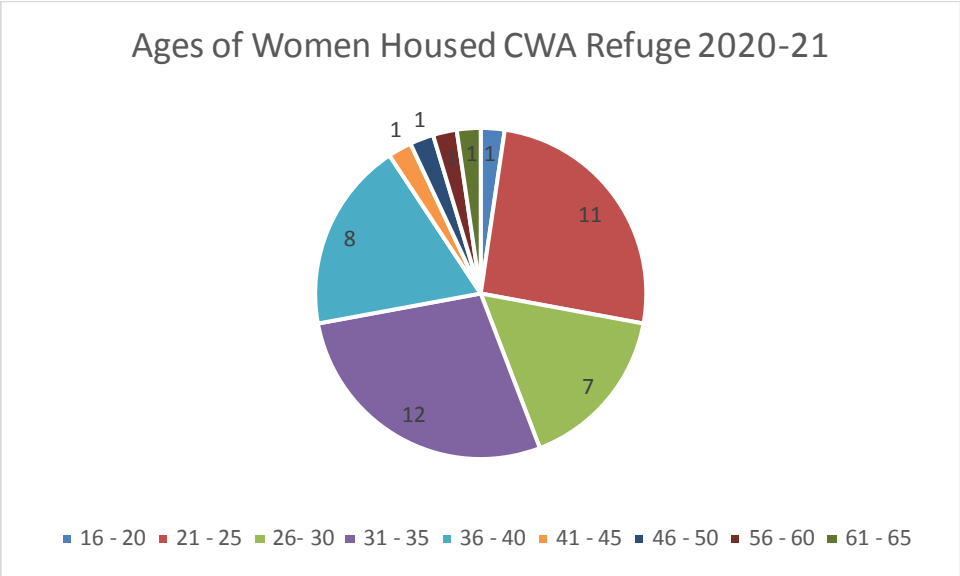
Complex cases which require further investigation or multi agency working escalated to a "MARAC Plus". Evaluation of the pilot proved the change had been successful, so MARAC threshold remains at 17. This led to the anticipated decrease in the number of MARAC cases heard from 1471 in 2019-21 down to 1176 in 2020-21, a 20% decrease. It is important to note that all cases assessed as high risk were offered support from an IDVA.

5.2.2 Specialist Domestic Abuse and Sexual Violence Support Services

The four women's refuges in Cambridgeshire and Peterborough housed a total of 93 women and 112 children during 2020-21. Funding from the Ministry of Housing, Communities and Local Government enabled outreach services to continue and 2,297 referrals were made. Additional funding was provided by OPCC (from emergency DA/SV Ministry of Justice funding) to enable services to adapt delivery through Covid.

Cambridge Women's Aid 2020-21

The Cambridge refuge housed 43 women during 2020-21, 35 of these were new referrals during the period. The outreach service supported 477 women in 2020-21, 220 of these were new referrals.



Refuge 2020-21

The two refuges continue to support women, keeping families safe with 38 women being housed in 2020-21. Child Support Workers are also funded within the refuges, they are critical in supporting families on their recovery journey.

Refuge continues to deliver Outreach Services to male and female clients covering Huntingdon, Fenland and Peterborough. This year has seen a dramatic increase in the number of referrals during the pandemic with 802 referrals. Refuge secured funding from the Cambridge Cultivate and Innovate fund to employ a new Health Outreach Worker. This role will focus on training health professionals and taking referrals from the health sector across Fenland and Huntingdonshire.

Peterborough Women’s Aid 2020-21

Peterborough Women’s Aid accommodated 20 women in the refuge and received 518 referrals for outreach support.

Victim and Witness Hub

The Victim and Witness Hub is funded by the Office of the Police & Crime Commissioner which provides support to anyone in Cambridgeshire or Peterborough who is a victim of crime, whether they wish to report the crime to the police or not, and/or a victim or witness attending court.

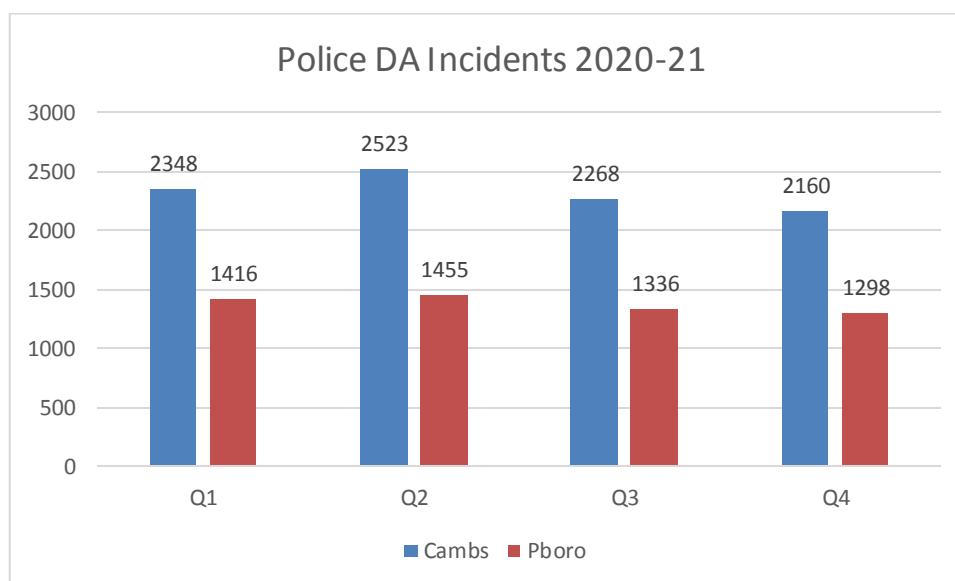
The Hub offers emotional and practical support to victims of crime, including those who have experienced domestic abuse assessed under DASH as being at Standard Risk.

During the year April 2020 to March 2021 Victim and Witness Care Coordinators in the Hub were able to contact and support 647 victims of domestic abuse. This represents 19.1% of the total number of victims supported by the Hub. The Victim and Witness Hub service continued uninterrupted throughout the year during COVID.

5.3 Pursuing Perpetrators

5.3.1 Police Domestic Abuse data 2020-21

The total number of domestic abuse incidents reported to the Cambridgeshire Constabulary (including Peterborough) for 2020-21 was 14,804 which is a slight increase on the 2019-20 figure. Domestic abuse incidents have been increasing consistently for the last five years. The rolling 12-month figure for recorded domestic abuse continues to increase in line with that trend.



5.3.2 Domestic Abuse Perpetrator Panel

The Domestic Abuse Perpetrator Panel is a multi-agency meeting designed to identify and manage the highest risk perpetrators, co-chaired by the Detective Inspector responsible for domestic abuse and the DASV Partnership Manager. The panel brings together police and key partners to work effectively to manage perpetrators of domestic abuse and thereby protect the most vulnerable victims. The panel seeks to reduce the risk of harm caused by those who are identified as posing the highest risk through a coordinated approach using problem solving techniques and a menu of tactical options, which are focussed on the perpetrator.

The panel shares information across agencies to develop a tactical plan to ensure the risk posed by the alleged offender is mitigated and managed. The meeting also reviews progress of live investigations involving the perpetrator, reviews recent intelligence and shares partner agency information. It assesses the risk posed to the victim, develops actions to manage risk, agrees timescales for action and tracks outcome and compliance of actions agreed.

Since September 2020 when the panel was reviewed, there have been multi agency actions on 69 cases. These cases remain “active” until there have been no incidents reported to any of the agencies for 3 months. All but one perpetrator was male and in five of the cases the perpetrator had no fixed abode. Six of the cases involved violence against a parent, 55% involved stalking and in 47% of cases the perpetrator had strangled the victim.

5.4 Outcome Focussed Support

5.4.1 Supporting children and young people to recover

Cambridgeshire County Council, on behalf of the Cambridgeshire and Peterborough Domestic Abuse and Sexual Violence Partnership, was awarded continuation funding from the Home Office Public Protection Unit to support children and young people who had experienced domestic abuse during 2020/21.

This funding has continued to provide the services below.

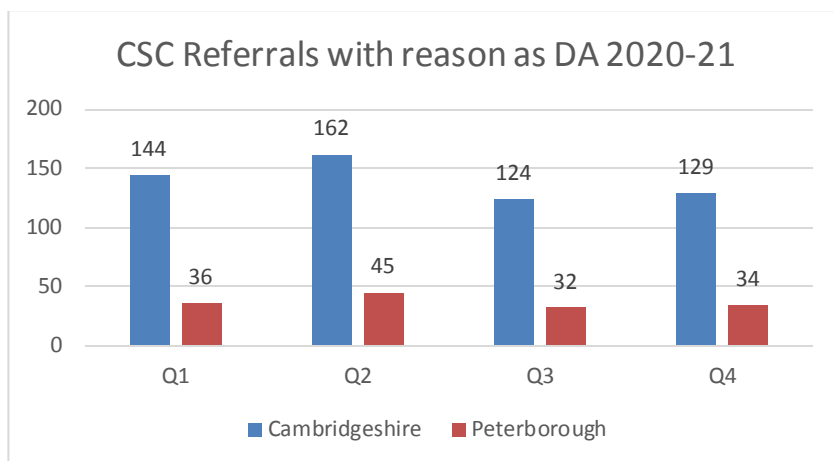
- Cambridgeshire County Council: Young People’s IDVAs x 2
- Cambridge & Peterborough Rape Crisis Partnership: ChISVA x 1
- Refuge: Children’s Refuge Workers x 2
- Cambridge Women’s Aid: Children’s Refuge Worker x 1
- Bobby Scheme: Security devices to enable families with children to remain safely in homes
- Embrace: Support service for children aged 7 – 12 years who are victims of domestic abuse

During 2020/21 the CADA project in Cambridgeshire and Peterborough had a target to support 600 children. Through all the projects described they managed to support 913 individual children. This is a 52% increase from the target, despite disruption to services during the first COVID lockdown and a move to virtual working for many of the services.

5.4.3 Developing a group work offer and supporting children’s social care

Due to the Covid19 pandemic face to face group work was unable to go ahead. However, all services worked hard to ensure victims could access support virtually.

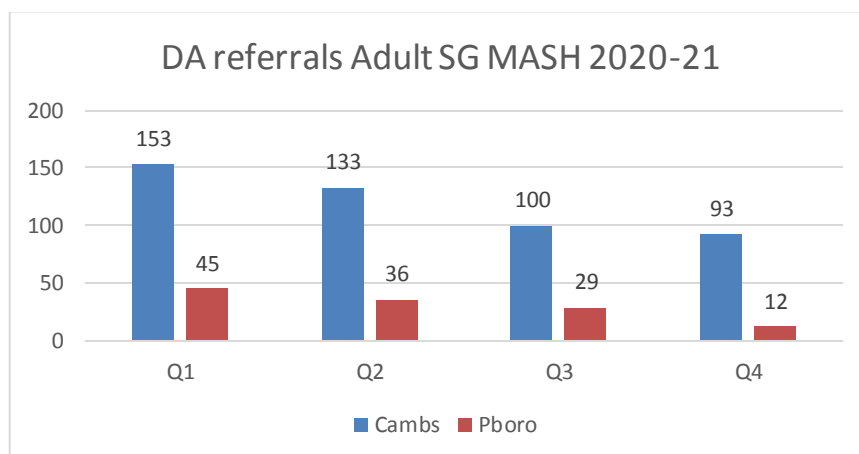
5.4.4 Child Safeguarding Domestic Abuse data



5.4.5 Adult Safeguarding domestic abuse data

The total number of Adult Safeguarding (AS) referrals to the Cambridgeshire MASH with a domestic abuse element in 2020-21 was 479. The total number of AS referrals to the Peterborough MASH with a domestic abuse element in 2020-21 was 202. All these figures are a decrease across both Cambridgeshire and Peterborough as the charts below show. A possible explanation for this decrease is that Covid-19 restrictions likely limited observation by others reporting concerns. In addition, from the end of January 2021, the MASH pre-triage all police 102's, so only those deemed to be safeguarding will be recorded as Adult Safeguarding concerns.

Safeguarding Adults criteria under the Care Act 2014 is not met in the majority of cases involving domestic abuse that are referred to the Adult Safeguarding MASH Team in Cambridgeshire, but most cases do meet the criteria at the Peterborough AS MASH.



5.4.6 Domestic Homicide Reviews

Partners agreed to pool funding and proceed with a centralised coordination process from April 2021. This was agreed to enable a consistent approach to DHRs across the county.

Over the year, there were sadly 7 deaths which met the criteria for a DHR, 4 homicides and 3 suicides. 5 women and 2 men died or were killed due to domestic abuse. One of these cases will be reviewed as a Child Death rather than a domestic homicide.

A countywide group is in place to Domestic Homicides in Cambridgeshire and Peterborough with representatives from Community Safety Partnerships, Safeguarding, Health and Police. An action plan has been drawn up to ensure that learning and associated service improvements from DHR's are shared across the county. This group reports to the Domestic Abuse and Sexual Violence Board. DHR reports published can be found at https://www.cambsdasv.org.uk/website/domestic_homicide_reviews/405477.

There can be delays in the process due to the criminal justice systems and in receiving these from the Home Office to publish. As of April 2021 there were 10 DHRs at various stages. Whilst DHRs require recommendations and an associated action plan, actions are progressed when a need is identified. This included greater focus on substance misuse, suicide, and male victims, with greater awareness, training of specialist staff and sessions for the Domestic Abuse and Sexual Violence Champions.

5.4.7 Whole Housing Approach Project

The Whole Housing Approach (WHA) was first conceptualised in 2018 by the Domestic Abuse Housing Alliance (DAHA) in collaboration with the National Housing and Domestic Abuse Policy and Practice Group. The MHCLG extended the 18-month pilot with funding for an additional year 2020/21 with continued delivery of the project in three areas, including Cambridgeshire. A mix of direct services to survivors were delivered alongside second tier work with professionals and organisations to help improve how they respond to DA and embed within the local Coordinated Community Response to domestic abuse.

The main delivery outputs for activities delivered between April 2020 and March 2021 includes:

- 973 survivors and 868 dependent children were supported by 7 mobile advocates and 2 co-located housing advocates across Cambridgeshire and London sites.
- 104 survivors and 166 dependent children received Flexible Funding to help them maintain or access safe and stable housing. A total of £35,343 was awarded with most funds helping to clear rent arrears and debts accumulated due to financial abuse, pay for deposits and other move on costs and for household items after relocation.
- The Reciprocal Scheme in Cambridgeshire received 6 referrals and facilitated 5 moves, bringing the total to 9 moves over the course of the pilot, which enabled these survivors to maintain their secure tenancy.
- Two additional housing providers in Cambridgeshire signed up for DAHA accreditation and 8 providers working towards accreditation.
- The PRS lead also developed and delivered a 1-hour awareness session for a Cambs district council PRS and Environmental Health teams.

The group produced and published a [WHA toolkit](#) in March 2020 with a [virtual launch event](#) in November 2021 that was attended by 350 participants. It included over 10 speakers, mainly the delivery partners updating on their work and the voice of three survivors sharing the impact the project had on them and their housing circumstances. A [year 1 report](#) was published in November 2021 and was launched as part of this event.

There are three new pieces of legislation that relate to housing with links to WHA explained:

- Secure Tenancies Act, granting secure tenancies in cases of domestic abuse where an original sole or joint secure tenancy was held (Part 7 miscellaneous and general). The Managed Reciprocal scheme will support the secure tenancies act, which is a coordinated, cost-effective mechanism created to prevent survivors from losing their social tenancies. The Whole Housing Programme Managers chaired and spoke at an event in March 2021 hosted by Safer London to promote this scheme with local authority leads, which was attended by 120 participants.
- Amendment to Part 7 of the Housing Act 1996 and omitting the vulnerability category for Priority Need (Part 7 miscellaneous and general). The DAHA accreditation process will help local authorities consider the implementation of this as part of their focus on their overall response to DA.
- Duty on Tier 1 boards / local authorities to deliver 'safe accommodation' (Part 4). This is an exciting new piece of legislation that will see new responsibilities and DA service provision being commissioned. There are three main types of Safe Accommodation defined as refuge services, move on accommodation and sanctuary schemes. Standing Together have endorsed that local authorities go a step beyond and deliver this within a WHA framework. The WHA has been mentioned in the draft statutory guidance for Part 4. And Standing Together have been approached by at least 15 local areas asking for guidance on how they can deliver this within a WHA.

6.0 Strategic Aims – Sexual Violence

- Working to prevent people becoming offenders of sexual violence and reducing victimisation by challenging the attitudes and behaviours which foster it.
- Promoting the safety and protection of victims and survivors.
- Appropriately pursuing and challenging perpetrators.
- Ensuring all victims and survivors have access to appropriate and proportionate outcome-focused jointly commissioned support.

6.1 Challenging Attitudes and Behaviours

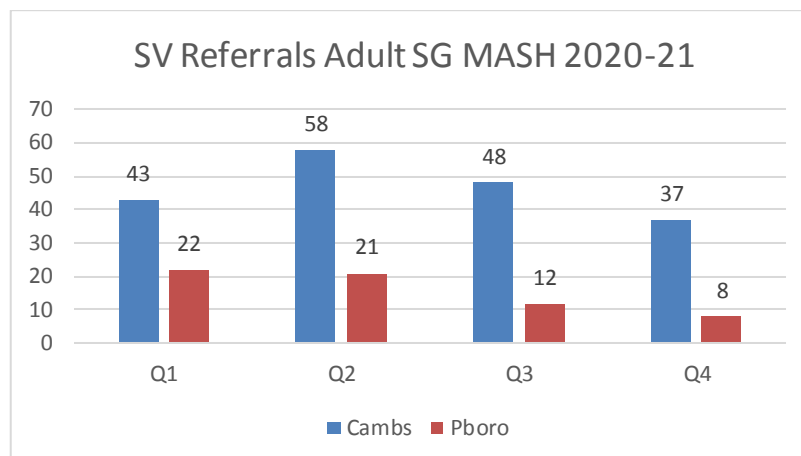
Due to the Covid 19 pandemic, it was not possible to hold any in-person awareness events. However, messages were shared via social media including during and Sexual Violence Awareness Week in February 2021. The message that specialist services were still available- such as local Rape Crisis and the Sexual Assault Referral Centre – were shared with partners via newsletters and on social media.

The beginning of 2021 saw a vast national media focus on sexual violence and VAWG due to the murder of Sarah Everard, it is hoped that the focus will lead to change in public attitudes and awareness of the issues.

6.2 Promoting safety and protection

6.2.1 Adult Safeguarding

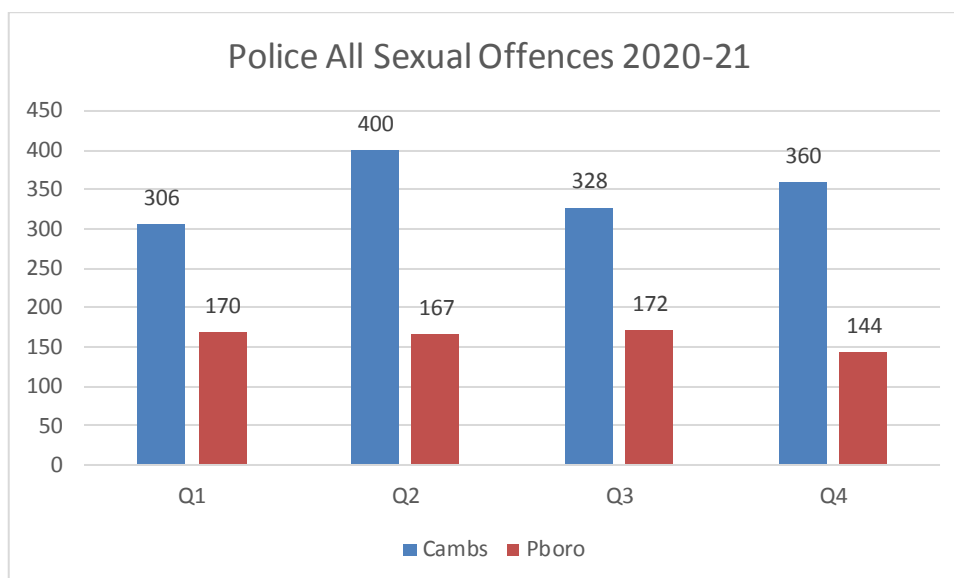
There were 249 referrals relating to sexual violence/assault to the Adult Safeguarding MASH Teams at Cambridgeshire and Peterborough as the chart below shows, which was a decrease of 31 referrals the previous year. As with Adult Safeguarding referrals for domestic abuse, the decrease is likely to be due to Covid 19 restrictions and changes to how referrals are triaged before being passed onto the Adult Safeguarding Team.



6.3 Pursuing Perpetrators

Sexual violence data from Cambridgeshire Constabulary is below. The data from the police performance team supports the national picture that sexual violence offences are on the rise. This was particularly prevalent during the recent COVID restrictions and lockdowns. The number of night-time economy offences significantly reduced, due to those venues being closed. However, the number of offences within the home/domestic settings increased.

There is a gradual rise in reports of both sexual assaults and serious sexual crimes in most quarters. The increase can be looked at in a positive way, as more members of the public are being encouraged to report crimes. The second quarter of 2020-2021 saw a significant increase, particularly for Cambs. This coincides with the beginning/mid lockdown as articulated earlier. This is mainly due to a media campaign that Cambs police did over this period, to encourage reporting.



6.3.1 Sexual Assault Risk Assessment Conference (SARAC)

A SARAC is a meeting where agencies share information about the risk of serious harm to people who have experienced sexual abuse or rape, outside the context of domestic abuse. Multi-agency safety plans are developed to support those in need. The aim is to increase the safety and well-being of the adults and children involved and to reduce the likelihood of repeat victimisation. There have been 11 referrals since the panel was set up in 2018.

6.4 Outcome Focussed Support

6.4.1 Cambridge and Peterborough Rape Crisis Partnership and ISVA Service

- Helpline and email support services continued through remote working models
- ISVA service continued with the offer of support on-line, over the phone and via email
- ChISVA service continued with the offer of support on-line, over the phone and via email
- In-person support continued throughout for 'report to court' clients
- Counselling, Talking Therapies and emotional support provision continued with on-line sessions, phone sessions and check in calls
- Additional support structures were put in place for staff and volunteers
- Remotely recruited and trained a new group of helpline and email volunteers
- Recruited and appointed a new ISVA and two ChISVAs to join our teams
- Developed and piloted a new SENSE model emotional support service
- Expanded our counselling service and delivered a secure on-line service
- Introduced risk assessed in-person support as soon as we could where it was safe to do so
- Piloted Walk and Talk Therapy in the summer of 2020
- Launched a new Live Chat service in response to survivors needs
- Expanded our use of social media channels to post self-care tips and grounding techniques

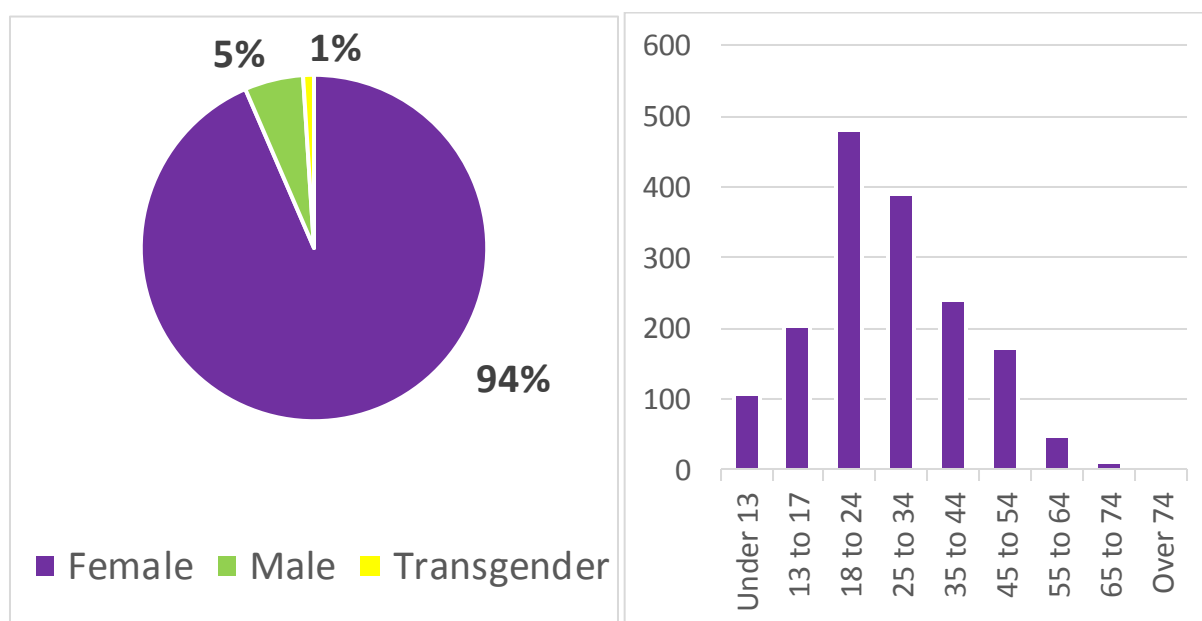
Impact of the pandemic on survivors:

- Stalling of effect justice via the Criminal Justice System
- Breakdown of support structures and systems
- Lack of access to primary health care services
- Impact of acute isolation
- Re-traumatisation from lockdowns and restrictions
- School closures and lack of access to safe or trusted adults
- ‘Perfect storm’ for abusers in the home/family setting
- Increased risk of food poverty, insecure housing, limited economic security, tech poverty

Total number of valid NEW referrals to ISVA service 2020-21	524
ISVA referrals	407
ChISVA referrals	117

Total number of clients supported 2020-21	789
ISVA clients	620
ChISVA clients	169

Cambridge and Peterborough Rape Crisis Partnership – total number of survivors supported 2020-21 was 1,679.



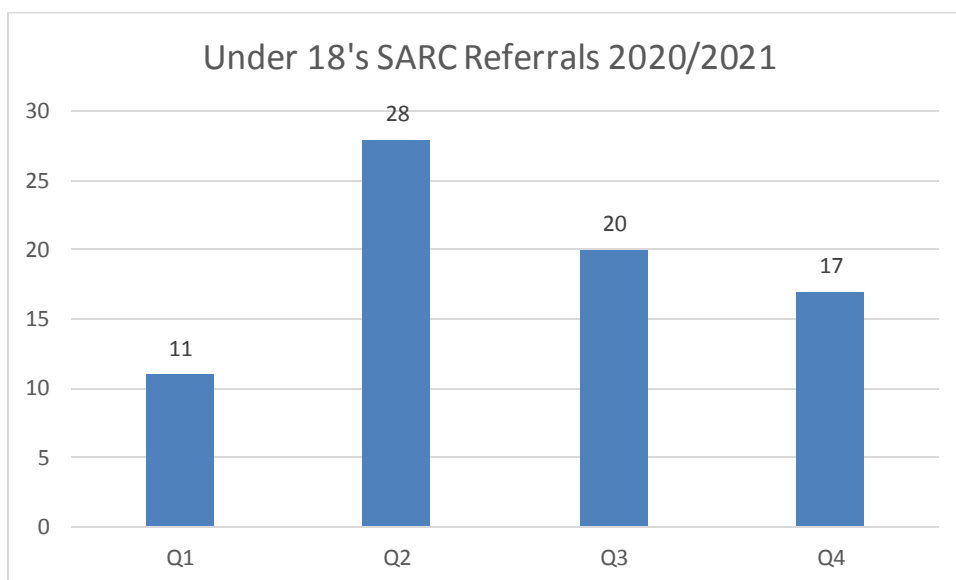
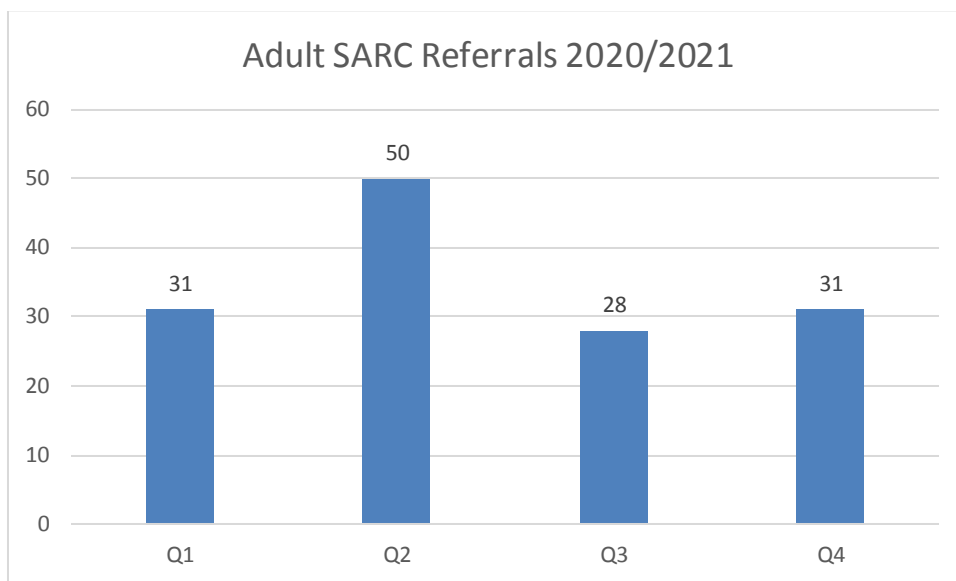
Helpline/Emotional Support Service Client feedback

“I would not have got through the lockdown without your support”

“With your support my self-worth has gone up a lot, I have taken control over my own happiness and wellbeing”

“Thank you for keeping me alive”

6.4.2 The Elms Sexual Assault Referral Centre (SARC)



During 2020/21 the SARC has continued to deliver a 24/7 service in a COVID-secure way. This has included providing remote assessments for our patients where appropriate to reduce the contact time at the SARC for staff and patients, increased PPE for staff and patients and COVID screening for all patients. Staff have continued to work on site safely and there has been very little impact on the service due to staff testing positive for COVID-19 or track and trace.

In March 2021 The Elms was inspected by the CQC and key findings were:

- The provider had robust safeguarding processes and staff knew their responsibilities for safeguarding adults and
- children.
- Care records evidenced a holistic approach to assessing patient needs.
- Staff treated patients with dignity and respect and took care to protect their privacy and personal information.
- There were excellent working relationships with co-located police colleagues.
- There was effective leadership and culture of continuous improvement.

- Staff showed care and passion for their work and felt very well supported in their roles.
- Patient feedback was positive about the support they received from the SARC and there had been no complaints.
- Comprehensive information about local services, referral pathways and the operation of the SARC was readily available to staff.
- The provider had good governance arrangements to support the delivery of services from the SARC.
- The environment was clean, welcoming and included age appropriate rooms and equipment with local school artwork and visual distractions for children.
- The provider had infection control procedures which reflected published guidance and had adapted quickly to COVID-19 guidelines to ensure services remained available to patients throughout the pandemic.

The full report can be found at <https://www.cqc.org.uk/location/1-3151163614/reports>.

7.0 Training

7.1 Due to the pandemic, face-to-face training was suspended during 2020-21. However, several virtual training opportunities were delivered including:

The Safeguarding Boards developed SWAY presentations on domestic abuse and sexual violence during Covid which are hosted on their website.

The DASV Partnership Team delivered training online to:

- Care Network around domestic abuse and people with vulnerabilities
- Cambridge City Council x3
- Peterborough Community awareness x3
- Peterborough Women's Forum
- Fenland Staff Development – coercive control
- Garden House Homelessness charity – Peterborough
- Peterborough City Housing
- Lifeline help line staff and Lifecraft staff
- Samaritans
- Hunts Health and wellbeing network
- CCC and Peterborough city council HR departments
- Kingsgate Church
- CPSL Mind
- CPFT Older People's Team
- GP surgeries
- Change, Grow, Live Substance Misuse Service
- CPFT & CCS 9-19 Team
- Think Communities Team

7.2 LGSS DA Training

Due to the pandemic, all face to face training was suspended during 2020-21.

7.3 Domestic Abuse and Sexual Violence Champions

The Domestic Abuse and Sexual Violence Champions Network switched to online sessions during 2020-21 and these were very well attended. Topics covered included

- Sexual Violence
- Suicide awareness
- Housing Options
- Police and Criminal Justice
- Strangulation

We currently have over 250 DASV Champions signed up including representatives from children's and adult's social care, mental health, NHS, police, voluntary organisations, and community organisations. Between 100-150 attend the sessions each quarter.

8.0 **Priorities for 2021-22**

The introduction of the Domestic Abuse Act places a duty on each tier one local authority in England (county and unitary councils (other than London Boroughs), the Greater London Authority and the Isles of Scilly Council) to:

1. Appoint a multi-agency Domestic Abuse Local Partnership Board which it will consult as it performs certain specified functions.
2. Assess the need for accommodation-based domestic abuse support in their area for all victims or their children, including those who come from outside the area.
3. Develop and publish a strategy for the provision of such support to cover their locality, having regard to the needs assessment.
4. Give effect to the strategy (through commissioning / de-commissioning decisions).
5. Monitor and evaluate the effectiveness of the strategy.
6. Report back to central government.
7. Require tier two councils (district or borough councils, and London Boroughs) to co-operate with the lead local authority, so far as is reasonably practicable.
8. Require the Secretary of State to produce statutory guidance, having consulted the Domestic Abuse Commissioner, local authorities and such as other persons as considered appropriate.
9. Require local authorities to have regard to the statutory guidance in exercising their functions.

The Cambridgeshire and Peterborough Domestic Abuse and Sexual Violence Partnership will be completing the needs assessment from Spring to Summer 2021 and new priorities will be developed.

Contact Details: Email: Dasv@cambridgeshire.gov.uk

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COMMUNITIES SCRUTINY COMMITTEE	AGENDA ITEM No. 8.
28 SEPTEMBER 2021	PUBLIC REPORT

Report of:	Fiona McMillan, Director of Law and Governance	
Contact Officer(s):	David Beauchamp, Democratic Services Officer	Tel. 01733 384628

MONITORING SCRUTINY RECOMMENDATIONS

R E C O M M E N D A T I O N S	
FROM: Director of Governance	Deadline date: N/A
<p>It is recommended that the Communities Scrutiny Committee:</p> <ol style="list-style-type: none"> 1. Considers the responses from Cabinet Members and Officers to recommendations made at previous meetings as attached in Appendix 1 to the report and provides feedback including whether further monitoring of each recommendation is required. 	

1. ORIGIN OF REPORT

1.1 The Adults and Communities Scrutiny Committee agreed at a meeting held on 21 June 2017 that a report be provided at each meeting to note the outcome of any recommendations made at the previous meeting held thereby providing an opportunity for the Committee to request further monitoring of the recommendation should this be required.

2. PURPOSE AND REASON FOR REPORT

2.1 The report enables the Scrutiny Committee to monitor and track progress on recommendations made to the Executive or Officers at previous meetings.

2.2 This report is for the Communities Scrutiny Committee to consider under its Terms of Reference No. *Part 3, Section 4 - Overview and Scrutiny Functions, paragraph 3.3:*

The Scrutiny Committees will:

- (a) *Review and scrutinise the Executive, Committee and officer decisions and performance in connection with the discharge of any of the Council's functions;*
- (b) *Review and scrutinise the Council's performance in meeting the aims of its policies and performance targets and/or particular service areas;*
- (c) *Question Members of the Executive, Committees and senior officers about their decisions and performance of the Council, both generally and in relation to particular decisions or projects;*
- (d) *Make recommendations to the Executive and the Council as a result of the scrutiny process*

3. **TIMESCALES**

Is this a Major Policy Item/Statutory Plan?	NO	If yes, date for Cabinet meeting	N/A
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4. **BACKGROUND**

4.1 Appendix 1 of the report sets out the recommendations made to Cabinet Members or Officers at previous meetings of the Scrutiny Committee. It also contains summaries of any action taken by Cabinet Members or Officers in response to the recommendations.

4.2 The progress status for each recommendation is indicated and if the Scrutiny Committee confirms acceptance of the items marked as completed they will be removed from the list. In cases where action on the recommendation is outstanding or the Committee does not accept the matter has been adequately completed it will be kept on the list and reported back to the next meeting of the Committee. It will remain on the list until such time as the Committee accepts the recommendation as completed.

5. **ANTICIPATED OUTCOMES OR IMPACT**

5.1 Timelier monitoring of recommendations made will assist the Scrutiny Committee in assessing the impact and consequence of the recommendations.

6. **REASON FOR THE RECOMMENDATION**

6.1 To assist the Committee in assessing the impact and consequence of recommendations made at previous meetings.

7. **BACKGROUND DOCUMENTS**

Used to prepare this report, in accordance with the Local Government (Access to Information) Act 1985

7.1 Minutes of the Adults and Communities Scrutiny Committee meetings held on 2 March 2021 and 12 March 2019.

8. **APPENDICES**

8.1 Appendix 1 – Recommendation Monitoring Report

RECOMMENDATIONS MONITORING REPORT 2020-21

Meeting date Recommendations Made	Portfolio Holder / Directorate Responsible	Agenda Item Title	Recommendation Made	Action Taken	Progress Status
2 MARCH 2021	<p>Cllr Mohammed Farooq, Cabinet Member for Digital Services and Transformation</p> <p>Adrian Chapman, Service Director, Communities and Partnerships</p> <p>Ian Phillips – Head of Communities and Partnerships Integration</p>	Interim Recommendations from the Task and Finish Group to Promote Equality and Diversity Among Councillors	<p>RECOMMENDATION:</p> <p>The Adults and Communities Scrutiny Committee</p> <p>RESOLVED:</p> <p>1. To recommend to Full Council the adoption of a Parental Leave Policy for Councils as set out in this report and attached at Appendix 1</p> <p>2.To recommend to the Constitution and Ethics Committee, and on to Full Council, the adoption of the new LGA Model Code of Conduct, including the additions made by the Task and Finish Group as detailed in the report and attached at Appendix 2.</p>	<p>Parental Leave Policy originally due to be adopted by Full Council on 23 June 2021. Policy now deferred to Full Council meeting on 28 July 2021</p> <p>Both Code of Conduct and Parental Leave policy adopted by Full Council on 28 July 2021.</p>	Completed*

2 MARCH 2021	Task and Finish Group to Promote Equality and Diversity Amongst Councillors	Interim Recommendations from the Task and Finish Group to Promote Equality and Diversity Among Councillors	<p>RECOMMENDATION</p> <p>The Adults and Communities Scrutiny Committee RESOLVED to recommend that the Task and Finish Groups considers the adoption of a system of voting buddies for absent Councillors.</p>	Due to be considered at the next meeting of the Task and Finish Group.	Ongoing
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RECOMMENDATIONS MONITORING REPORT 2018-19

ADULTS AND COMMUNITIES SCRUTINY COMMITTEE

Meeting date Recommendations Made	Portfolio Holder / Directorate Responsible	Agenda Item Title	Recommendation Made	Action Taken	Progress Status
12 MARCH 2019	Councillor Walsh, Cabinet Member for Communities	7. Selective Licensing – interim review and outcomes	<p>RECOMMENDATION:</p> <p>The Adults and Communities Scrutiny Committee RESOLVED to recommend that Cabinet should consider extending Selective Licensing across the whole city after the current scheme expires in 2021.</p>	<p>Recommendation sent to Councillor Walsh, Cabinet Member for Communities and Jo Bezant, Manager, Housing Enforcement and Selective Licensing on 18/03/2019.</p> <p>Response received and sent to committee members on 03/04/2019. Please see below:</p> <p>Further update requested at 17</p>	Ongoing.

Meeting date Recommendations Made	Portfolio Holder / Directorate Responsible	Agenda Item Title	Recommendation Made	Action Taken	Progress Status
				<p>November 2020 meeting and sent to Members on 8 January 2021.</p> <p>Report containing a review of existing scheme scheduled for Committee on 5 July 2021</p> <p>Future scheme proposals deferred from 28 September meeting and now scheduled for Committee on 2 November 2021 as part of the consultation.</p>	
<p>Selective Licensing schemes require local councils to demonstrate that certain conditions set by Government are met. In the case of our existing scheme we did this via an extensive analysis of data. To extend the scheme we would need to undertake a similar exercise using the same format as the previous scheme. This data would then identify the areas of the city that meet the government set criteria for a selective licensing scheme to be introduced. Following any decision on proposed areas for a new scheme, a full and comprehensive public consultation of at least 10 weeks would need to take place. In addition, if more than 20% of the city's private rented sector would be affected by any new scheme it would be necessary for approval to be sought from the Ministry for Housing, Communities and Local Government (MHCLG).</p> <p>However, MHCLG is currently undertaking a review of selective licensing across the country. The outcome of the review is expected some time this year. This review could affect any future schemes the council may want to introduce, and we have therefore agreed that it would be prudent to wait for this guidance, given the complexities of developing new schemes described above, before we commence any further work.</p>					

* = Pending Committee's Approval

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COMMUNITIES SCRUTINY COMMITTEE	AGENDA ITEM No. 9
28 SEPTEMBER 2021	PUBLIC REPORT

Report of:	Fiona McMillan, Director of Law and Governance		
Cabinet Member(s) responsible:	Cabinet Member for Resources		
Contact Officer(s):	David Beauchamp, Democratic Services Officer	Tel. 01733 384628	

FORWARD PLAN OF EXECUTIVE DECISIONS

R E C O M M E N D A T I O N S	
FROM: Director of Law and Governance	Deadline date: N/A
<p>It is recommended that the Communities Scrutiny Committee:</p> <ol style="list-style-type: none"> 1. Considers the current Forward Plan of Executive Decisions and identifies any relevant items for inclusion within their work programme or request further information. 	

1. ORIGIN OF REPORT

1.1 The report is presented to the Committee in accordance with the Terms of Reference as set out in section 2.2 of the report.

2. PURPOSE AND REASON FOR REPORT

2.1 This is a regular report to the Adults and Communities Scrutiny Committee outlining the content of the Forward Plan of Executive Decisions.

2.2 This report is for the Communities Scrutiny Committee to consider under its Terms of Reference No. Part 3, Section 4 - Overview and Scrutiny Functions, paragraph 3.3:

The Scrutiny Committees will:

(f) Hold the Executive to account for the discharge of functions in the following ways:

ii) By scrutinising Key Decisions which the Executive is planning to take, as set out in the Forward Plan of Executive Decisions;

3. TIMESCALES

Is this a Major Policy Item/Statutory Plan?	NO	If yes, date for Cabinet meeting	N/A
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4. BACKGROUND AND KEY ISSUES

4.1 The latest version of the Forward Plan of Executive Decisions is attached at Appendix 1. The Forward Plan contains those Executive Decisions which the Leader of the Council believes that the Cabinet or individual Cabinet Member(s) can take and any new key decisions to be taken after 11 October 2021.

4.2 The information in the Forward Plan of Executive Decisions provides the Committee with the opportunity of considering whether it wishes to seek to influence any of these executive decisions, or to request further information.

4.3 If the Committee wished to examine any of the executive decisions, consideration would need to be given as to how this could be accommodated within the work programme.

4.4 As the Forward Plan is published fortnightly any version of the Forward Plan published after dispatch of this agenda will be tabled at the meeting.

5. CONSULTATION

5.1 Details of any consultation on individual decisions are contained within the Forward Plan of Executive Decisions.

6. ANTICIPATED OUTCOMES OR IMPACT

6.1 After consideration of the Forward Plan of Executive Decisions the Committee may request further information on any Executive Decision that falls within the remit of the Committee.

7. REASON FOR THE RECOMMENDATION

7.1 The report presented allows the Committee to fulfil the requirement to scrutinise Key Decisions which the Executive is planning to take, as set out in the Forward Plan of Executive Decisions in accordance with their terms of reference as set out in Part 3, Section 4 - Overview and Scrutiny Functions, paragraph 3.3.

8. ALTERNATIVE OPTIONS CONSIDERED

8.1 N/A

9. IMPLICATIONS

Financial Implications

9.1 N/A

Legal Implications

9.2 N/A

10. BACKGROUND DOCUMENTS

Used to prepare this report, in accordance with the Local Government (Access to Information) Act 1985

10.1 None

11. APPENDICES

11.1 Appendix 1 – Forward Plan of Executive Decisions

PETERBOROUGH CITY COUNCIL'S FORWARD PLAN OF EXECUTIVE DECISIONS

PUBLISHED: 10 SEPTEMBER 2021

FORWARD PLAN

PART 1 – KEY DECISIONS

In the period commencing 28 clear days after the date of publication of this Plan, Peterborough City Council's Executive intends to take 'key decisions' on the issues set out below in **Part 1**. Key decisions relate to those executive decisions which are likely to result in the Council spending or saving money in excess of £500,000 and/or have a significant impact on two or more wards in Peterborough.

If the decision is to be taken by an individual Cabinet Member, the name of the Cabinet Member is shown against the decision, in addition to details of the Councillor's portfolio. If the decision is to be taken by the Cabinet, this too is shown against the decision and its members are as listed below:
Cllr Fitzgerald (Leader of the Council), Cllr Steve Allen (Deputy Leader); Cllr Ayres; Cllr Cereste; Cllr Hiller; Cllr Walsh; Cllr Coles and Cllr Simons.

This Plan should be seen as an outline of the proposed decisions for the forthcoming month and it will be updated on a fortnightly basis to reflect new key-decisions. Each new Plan supersedes the previous Plan and items may be carried over into forthcoming Plans. Any questions on specific issues included on the Plan should be included on the form which appears at the back of the Plan and submitted to philippa.turvey@peterborough.gov.uk, Democratic and Constitutional Services Manager, Legal and Governance Department, Town Hall, Bridge Street, PE1 1HG (fax 08702 388039). Alternatively, you can submit your views via e-mail to or by telephone on 01733 452460. For each decision a public report will be available from the Democratic Services Team one week before the decision is taken.

PART 2 – NOTICE OF INTENTION TO TAKE DECISION IN PRIVATE

Whilst the majority of the Executive's business at the Cabinet meetings listed in this Plan will be open to the public and media organisations to attend, there will be some business to be considered that contains, for example, confidential, commercially sensitive or personal information. In these circumstances the meeting may be held in private, and on the rare occasion this applies, notice will be given within **Part 2** of this document, 'notice of intention to hold meeting in private'. A further formal notice of the intention to hold the meeting, or part of it, in private, will also be given 28 clear days in advance of any private meeting in accordance with The Local Authorities (Executive Arrangements) Meetings and Access to Information) (England) Regulations 2012.

The Council invites members of the public to attend any of the meetings at which these decisions will be discussed (unless a notice of intention to hold the meeting in private has been given).

PART 3 – NOTIFICATION OF NON-KEY DECISIONS

For complete transparency relating to the work of the Executive, this Plan also includes an overview of non-key decisions to be taken by the Cabinet or individual Cabinet Members, these decisions are listed at **Part 3** and will be updated on a weekly basis.

You are entitled to view any documents listed on the Plan, or obtain extracts from any documents listed or subsequently submitted to the decision maker prior to the decision being made, subject to any restrictions on disclosure. There is no charge for viewing the documents, although charges may be made for photocopying or postage. Documents listed on the notice and relevant documents subsequently being submitted can be requested from Philippa Turvey, Democratic and Constitutional Services Manager, Legal and Governance Department, Town Hall, Bridge Street, PE1 1HG (fax 08702 388038), e-mail to philippa.turvey@peterborough.gov.uk or by telephone on 01733 452460.

All decisions will be posted on the Council's website: www.peterborough.gov.uk/executivedecisions. If you wish to make comments or representations regarding the 'key decisions' outlined in this Plan, please submit them to the Democratic and Constitutional Services Manager using the form attached. For your information, the contact details for the Council's various service departments are incorporated within this Plan.

PART 1 – FORWARD PLAN OF KEY DECISIONS

KEY DECISIONS FROM 11 OCTOBER 2021

KEY DECISION REQUIRED	DECISION MAKER	DATE DECISION EXPECTED	RELEVANT SCRUTINY COMMITTEE	WARD	CONSULTATION	CONTACT DETAILS / REPORT AUTHORS	DOCUMENTS RELEVANT TO THE DECISION SUBMITTED TO THE DECISION MAKER INCLUDING EXEMPT APPENDICES AND REASONS FOR EXEMPTION
<p>To approve a delegated Partnership Agreement for procuring Appropriate Adult services and Reparation Services across Cambridgeshire and Peterborough – KEY/11OCT21/01</p> <p>To approve a delegated partnership agreement giving Cambridgeshire County Council authority to procure and award Appropriate Adult (PACE) and Reparation service contracts for Cambridgeshire and Peterborough on Peterborough City Council's behalf.</p>	<p>Councillor Lynne Ayres, Cabinet Member for Children's Services and Education, Skills and University</p>	<p>October 2021</p>	<p>Children and Education Scrutiny Committee</p>	<p>All Wards</p>	<p>Relevant internal and external stakeholders</p>	<p>Helen Andrews, Children's Commissioning Manager helen.andrews@cambridgeshire.gov.uk</p>	<p>It is not anticipated that there will be any documents other than the report and relevant appendices to be published.</p>
<p>Academy conversion of a maintained school – KEY/11OCT21/02</p> <p>Delegation of Authority to negotiate and agree details of the Academy Conversion.</p>	<p>Councillor Lynne Ayres, Cabinet Member for Children's Services and Education, Skills and University</p>	<p>October 2021</p>	<p>Children and Education Scrutiny Committee</p>	<p>Werrington</p>	<p>Not applicable at this stage. As part of the DfE process school will have conducted required consultations.</p>	<p>Clare Buckingham, Strategic Education Place Planning Manager (CCC and PCC), clare.buckingham@cambridgeshire.gov.uk, 01223 699779</p>	<p>It is not anticipated that there will be any documents other than the report and relevant appendices to be published.</p>

KEY DECISION REQUIRED	DECISION MAKER	DATE DECISION EXPECTED	RELEVANT SCRUTINY COMMITTEE	WARD	CONSULTATION	CONTACT DETAILS / REPORT AUTHORS	DOCUMENTS RELEVANT TO THE DECISION SUBMITTED TO THE DECISION MAKER INCLUDING EXEMPT APPENDICES AND REASONS FOR EXEMPTION
<p>Approval to enter into a Section 75 Partnership Agreement with Cambridgeshire and Peterborough NHS Foundation Trust – KEY/11OCT21/03</p> <p>This agreement will ensure the provision of CPFT mental health specialist working with mental health practitioners who are part of multiagency Family Safeguarding teams working as part of children's social care safeguarding teams.</p>	<p>Councillor Lynne Ayres, Cabinet Member for Children's Services and Education, Skills and University</p>	<p>October 2021</p>	<p>Children and Education Scrutiny Committee</p>	<p>All Wards</p>	<p>Relevant internal and external stakeholders</p>	<p>Helen Andrews, Children's Commissioning Manager helen.andrews@cambridgeshire.gov.uk</p>	<p>It is not anticipated that there will be any documents other than the report and relevant appendices to be published.</p>
<p>Disband Peterborough City Market from Laxton Square and relocate to a new location – KEY/11OCT21/04</p> <p>As part of the Northminster development, the current market site is required to be decommissioned and the site vacated in early 2022. The proposal to the Cabinet Member will be to disband the current market, serve all appropriate legal notices to existing traders and authorise officers to develop an alternative market location.</p>	<p>Councillor Steve Allen, Deputy Leader and Cabinet Member for Housing, Culture and Communities</p>	<p>October 2021</p>	<p>Communities Scrutiny Committee</p>	<p>All Wards</p>	<p>Consultation with market traders will take place over the details of the new market location and transition from the existing site,</p>	<p>Ian Phillips - Head of Communities and Partnerships Integration ian.phillips@peterborough.gov.uk</p>	<p>It is not anticipated that there will be any documents other than the report and relevant appendices to be published</p>

KEY DECISION REQUIRED	DECISION MAKER	DATE DECISION EXPECTED	RELEVANT SCRUTINY COMMITTEE	WARD	CONSULTATION	CONTACT DETAILS / REPORT AUTHORS	DOCUMENTS RELEVANT TO THE DECISION SUBMITTED TO THE DECISION MAKER INCLUDING EXEMPT APPENDICES AND REASONS FOR EXEMPTION
<p>Appointment of Multidisciplinary Design Team for the Peterborough Museum Extension Project – KEY/11OCT21/05</p> <p>Confirmation will be required to appoint the Multi-disciplinary Design Team for the Peterborough Museum Extension. The design team will be procured via the Homes England Framework of Suppliers. The procurement process is currently underway with Expression of Interest Issued, overseen by Peterborough City Council Procurement Officer.</p>	<p>Councillor Peter Hiller, Cabinet Member for Strategic Planning and Commercial Strategy and Investments</p>	<p>October 2021</p>	<p>Growth, Environment and Resources Scrutiny Committee</p>	<p>Central</p>	<p>Procurement exercise managed by PCC Procurement team, published notice via Homes England Framework</p>	<p>Rebecca Close, Project Manager, rebecca.close@peterborough.gov.uk, 07813785953</p>	<p>CMDN will be prepared once procurement of project is completed recommending award.</p>

PREVIOUSLY ADVERTISED KEY DECISIONS

KEY DECISION REQUIRED	DECISION MAKER	DATE DECISION EXPECTED	RELEVANT SCRUTINY COMMITTEE	WARD	CONSULTATION	CONTACT DETAILS / REPORT AUTHORS	DOCUMENTS RELEVANT TO THE DECISION SUBMITTED TO THE DECISION MAKER INCLUDING EXEMPT APPENDICES AND REASONS FOR EXEMPTION
<p>1. Disposal of freehold in Centre of the City - KEY/12JUN18/01 To delegate authority to the Corporate Director of Growth and Regeneration to sell the property</p> <p>134</p>	<p>Councillor Coles, Cabinet Member for Finance</p>	<p>September 2021</p>	<p>Growth, Environment and Resources Scrutiny Committee</p>	<p>Central</p>	<p>Relevant internal and external stakeholders</p>	<p>Peter Carpenter, Acting Corporate Director, Resources Tel: 07920160122 Email: Peter.carpenter@pe terborough.gov.uk</p>	<p>It is not anticipated that there will be any documents other than the report and relevant appendices to be published.</p> <p>The decision will include an exempt annexe. By virtue of paragraph 3, information relating to the financial or business affairs of any particular person (including the authority holding that information).</p>

KEY DECISION REQUIRED	DECISION MAKER	DATE DECISION EXPECTED	RELEVANT SCRUTINY COMMITTEE	WARD	CONSULTATION	CONTACT DETAILS / REPORT AUTHORS	DOCUMENTS RELEVANT TO THE DECISION SUBMITTED TO THE DECISION MAKER INCLUDING EXEMPT APPENDICES AND REASONS FOR EXEMPTION
<p>2. Adoption of the “Dynamic Purchasing System” (DPS) procedure for Public Health contracts with Primary Care providers – KEY/10DEC18/01 To seek the approval to adopt the “Dynamic Purchasing System” (DPS) procedure for contracts with Primary Care providers for the duration of up to five years. The proposals have been approved by the Cambridgeshire and Peterborough Joint Commissioning Board.</p>	<p>Councillor Walsh, Cabinet Member for Adult Social Care, Health & Public Health</p>	<p>September 2021</p>	<p>Adults and Health Scrutiny Committee</p>	<p>All Wards</p>	<p>Relevant internal and external stakeholders.</p>	<p>Val Thomas, Consultant in Public Health Val.Thomas@cambridgeshire.gov.uk 01223 703264/ 07884 183374</p>	<p>It is not anticipated that there will be any documents other than the report and relevant appendices to be published.</p>

KEY DECISION REQUIRED		DECISION MAKER	DATE DECISION EXPECTED	RELEVANT SCRUTINY COMMITTEE	WARD	CONSULTATION	CONTACT DETAILS / REPORT AUTHORS	DOCUMENTS RELEVANT TO THE DECISION SUBMITTED TO THE DECISION MAKER
3.	<p>Vehicle removal for Parking contravention – KEY/15APR19/02 To ask the Cabinet Member to approve the policy to implement a scheme to remove vehicles of persistent offenders in breach of parking restrictions in the City and to appoint the Local Authority Trading Company to act as the authorised agent of the policy.</p>	<p>Councillor Steve Allen, Deputy Leader and Cabinet Member for Housing, Culture and Communities</p>	<p>September 2021</p>	<p>Growth, Environment and Resources Scrutiny Committee</p>	<p>All Wards</p>	<p>Details of any consultation to be decided.</p> <p>Relevant internal and external stakeholders.</p>	<p>Adam Payton, PES Senior Officer, Parking Lead, 01733 452314 adam.payton@peterborough.gov.uk</p>	<p>Prevention and Enforcement Service Vehicle Removal For Parking Contraventions Policy and Guidance</p>
14.	<p>Contract for remedial works by PCC to the Stanground Bypass – KEY/2SEP19/02 To approve works to the Stanground bypass and authorise the associated package of work to be issued to Skanska Construction UK Limited under the Council's existing agreement with SKANSKA dated 18th September 2013 (the Highways Services Agreement).</p>	<p>Councillor Peter Hiller, Cabinet Member for Strategic Planning and Commercial Strategy and Investments</p>	<p>September 2021</p>	<p>Growth, Environment and Resources Scrutiny Committee</p>	<p>Stanground South and Hargate and Hempsted</p>	<p>Relevant internal and external stakeholders</p> <p>Standard consultation for highway schemes.</p>	<p>Charlotte Palmer, Group Manager – Transport and Environment, charlotte.palmer@peterborough.gov.uk</p>	<p>To be determined.</p>

KEY DECISION REQUIRED		DECISION MAKER	DATE DECISION EXPECTED	RELEVANT SCRUTINY COMMITTEE	WARD	CONSULTATION	CONTACT DETAILS / REPORT AUTHORS	DOCUMENTS RELEVANT TO THE DECISION SUBMITTED TO THE DECISION MAKER
137	<p>5. Approval of funding for the provision of accommodation to reduce homelessness KEY/14OCT19/01 – Following Cabinet Decision JAN18/CAB/18 this is a new project to increase the supply of housing and address the demand for accommodation resulting from the increase in homelessness.</p>	<p>Councillor Steve Allen, Deputy Leader and Cabinet Member for Housing, Culture and Communities</p>	<p>September 2021</p>	<p>Growth, Environment and Resources Scrutiny Committee</p>	<p>All</p>	<p>Relevant internal and external stakeholders.</p> <p>The issues associated with homelessness in Peterborough have been subject to significant discussion in various forums, including the Council's Adults and Communities Scrutiny, Cabinet and Full Council</p>	<p>Peter Carpenter, Acting Corporate Director of Resources Email: peter.carpenter@peterborough.gov.uk Tel: 01733 452520</p>	<p>It is not anticipated that there will be any documents other than the report and relevant appendices to be published. The decision will include an exempt annexe. By virtue of paragraph 3, information relating to the financial or business affairs of any particular person (including the authority holding that information).</p>
	<p>6. Disposal of land at 7-23 London Road, Peterborough - KEY/06JAN20/01 Approval to dispose of surplus land to a registered provider for redevelopment to social housing The disposal will be conditional on a successful planning consent; the application has yet to be made.</p>	<p>Councillor Peter Hiller, Cabinet Member for Strategic Planning and Commercial Strategy and Investments</p>	<p>September 2021</p>	<p>Growth, Environment and Resources Scrutiny Committee</p>	<p>Central</p>	<p>Relevant internal and external stakeholders.</p>	<p>Tristram Hill, Strategic Asset Manager, Tel: 07849 079787 Email: tristram.hill@peterborough.gov.uk</p>	<p>It is not anticipated that there will be any documents other than the report and relevant appendices to be published.</p> <p>There will be an exempt annex with details of the commercial transaction.</p>

KEY DECISION REQUIRED		DECISION MAKER	DATE DECISION EXPECTED	RELEVANT SCRUTINY COMMITTEE	WARD	CONSULTATION	CONTACT DETAILS / REPORT AUTHORS	DOCUMENTS RELEVANT TO THE DECISION SUBMITTED TO THE DECISION MAKER
7.	<p>The disposal of former playing fields at Angus Court, Westown, Peterborough - KEY/06JAN20/02</p> <p>Approval to dispose of former playing fields and Angus Court</p>	<p>Councillor Peter Hiller, Cabinet Member for Strategic Planning and Commercial Strategy and Investments</p>	<p>September 2021</p>	<p>Growth, Environment and Resources Scrutiny Committee</p>	<p>West</p>	<p>A number of consultation events for local residents have been held for both the proposed disposal of land at Angus Court and the creation of new facilities at Thorpe Lea Meadows. Planning approval was secured for the new facilities at Thorpe Lea Meadows. These works are now completed. Consultation and information events to discuss the Council's plans to dispose of land at Angus Court and the creation of a new public play area, were held at West Town Academy took place on 1 November 2018 and 7 March 2019</p>	<p>Tristram Hill, Strategic Asset Manager, Tel: 07849 079787 Email: tristram.hill@peterborough.gov.uk</p>	<p>It is not anticipated that there will be any documents other than the report and relevant appendices to be published.</p>

KEY DECISION REQUIRED	DECISION MAKER	DATE DECISION EXPECTED	RELEVANT SCRUTINY COMMITTEE	WARD	CONSULTATION	CONTACT DETAILS / REPORT AUTHORS	DOCUMENTS RELEVANT TO THE DECISION SUBMITTED TO THE DECISION MAKER
<p>8. Re-implementation of the Millfield, New England, Eastfield and Embankment Public Space Protection Order – KEY/11MAY20/01 The current PSPO for Millfield, New England, Eastfield and Embankment expires in July 2020. Orders can be extended for a further 3 years provided that they are reviewed and extended prior to the order expiring. This decision request will consider the enforcement levels of the current order carried out in the last 3 years, current crime and anti-social behaviour levels for the order area and the outcomes of the consultation with the public and interested parties.</p>	<p>Councillor Steve Allen, Deputy Leader and Cabinet Member for Housing, Culture and Communities</p>	<p>September 2021</p>	<p>Communities Scrutiny Committee</p>	<p>Central, North, Park and East Wards</p>	<p>Relevant internal and external stakeholders. A consultation will be carried out with the Police & Crime Commissioner, Chief Constable, Ward Councillors, Key Interested Parties directly. A 28 day public consultation will be made available to the public and all other interested parties online on the council's website, with hard copies available on request.</p>	<p>Laura Kelsey, Senior Problem Solving Officer, T: 01733 453563 laura.kelsey@pet-erborough.gov.uk</p>	<p>It is not anticipated that there will be any documents other than the report and relevant appendices to be published.</p>

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9. Acquisition of a freehold commercial property in Peterborough City Centre – KEY/8JUN20/03 - Acquisition of a freehold property for a community hub.	Councillor Peter Hiller, Cabinet Member for Strategic Planning and Commercial Strategy and Investments	September 2021	Growth, Environment and Resources Scrutiny Committee	Central	Relevant internal and external stakeholders.	Tristram Hill, Strategic Asset Manager, Tel: 07849 079787 Email: tristram.hill@peterborough.gov	The decision will include an exempt annexe. By virtue of paragraph 3, information relating to the financial or business affairs of any particular person (including the authority holding that information).
10. 140 Joint Cambridgeshire County Council and Peterborough City Council Transport Services DPS - KEY/7DEC20/01 - Joint Cambridgeshire County Council and Peterborough City Council Transport Services DPS for all Education and social care transport procurement.	Councillor Lynne Ayres, Cabinet Member for Children's Services and Education, Skills and University	September 2021	Children and Education Scrutiny Committee	All Wards	Relevant internal and external stakeholders. Agreed at RIT Board and Joint Commissioning Board	Bryony Wolstenholme - Passenger Transport Operations Tel: 01733 317453 Email: bryony.wolstenholme@peterborough.gov.uk	Joint Commissioning Board decisions 25.08.2020/ RIT Board 19.02.2020

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11.	<p>Variation to the Council's Operational Services Agreement (Peterborough Serco Strategic Partnership Contract): Modification to scope of the PSSP Contract - KEY/7DEC20/02 - Variation to the Council's Operational Services Agreement (Peterborough Serco Strategic Partnership Contract): Modification to scope of the PSSP Contract - Business Transformation & Strategic Improvement Service Support element</p>	<p>Councillor Cereste, Cabinet Member for Digital Services and Transformation</p>	<p>September 2021</p>	<p>Growth, Environment and Resources Scrutiny Committee</p>	<p>N/A</p>	<p>Relevant internal and external stakeholders.</p>	<p>Christ Yates, Finance, 01733 452527, chris.yates@peterborough.gov.uk</p>	<p>It is not anticipated that there will be any documents other than the report and relevant appendices to be published.</p>
12.	<p>Mechanism selected for the supply of agency workers – KEY/21DEC20/02 – Options appraisal being undertaken for the Council's future supply of agency workers beyond expiry of the current contracts. This decision recommends the option that should be taken forward in the long term.</p>	<p>Councillor Cereste, Cabinet Member for Digital Services and Transformation</p>	<p>September 2021</p>	<p>Growth, Environment and Resources Scrutiny Committee</p>	<p>N/A</p>	<p>Legal, procurement, market analysis.</p>	<p>Peter Carpenter, Acting Corporate Director, Resources Tel: 07920160122 Email: Peter.carpenter@peterborough.gov.uk</p>	<p>It is not anticipated that there will be any documents other than the report and relevant appendices to be published.</p>

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<p>13. Procurement of 22 one bedroom flats for the accommodation of people who have previously been rough-sleepers – KEY/04JAN21/01 - The decision is to approve the use of £625K capital grant towards the purchase of 22 one bedroom flats. There is a further decision to approve borrowing of up to £1,675,000 from Public Works Loan Board towards the purchase of the 22 one bedroom flats.</p>	<p>Councillor Steve Allen, Deputy Leader and Cabinet Member for Housing, Culture and Communities</p>	<p>September 2021</p>	<p>Growth, Environment and Resources Scrutiny Committee</p>	<p>All</p>	<p>Consultation with MHCLG and Homes England</p>	<p>Mohamed Hussein Interim Director of Housing: Needs and Supply, Tel:07866 474953, Email: mohamed.hussein@peterborough.gov.uk</p>	<p>It is not anticipated that there will be any documents other than the report and relevant appendices to be published.</p>

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<p>14. Extension of the Delivery of Leisure and Cultural Services – KEY/15MAR21/02 Extension of the delivery of Cultural Services by City Culture Peterborough, and Leisure Services by Peterborough Limited for three years to rationalise and reorganise service delivery in light of the effects of COVID-19. The 3-year extension will give time to properly reorganise, and allow time for the culture and leisure sectors to rebuild in time for future delivery options to be explored from 2024, including direct provision, working with partners, the establishment of a cooperative delivery model, or a public tender exercise..</p>	<p>Councillor Steve Allen, Deputy Leader and Cabinet Member for Housing, Culture and Communities</p>	<p>September 2021</p>	<p>Communities Scrutiny Committee</p>	<p>All Wards</p>	<p>Relevant internal and external stakeholders</p>	<p>Pete Carpenter, Corporate Director Resources, 01733 452520, Peter.Carpenter@Peterborough.Gov.uk</p>	<p>It is not anticipated that there will be any documents other than the report and relevant appendices to be published</p>

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<p>15. Bretton Court Redevelopment Scheme – KEY/15MAR21/04 1. Approve the surrender of the Council’s lease for the ground floor retail units of Bretton Court dated 28th June 2019, subject to the conditions to set out below and to be formalised within the Deed of Surrender</p> <p>2. Approve the Council entering in to an Agreement for Lease for the ground floor retail units of the new development scheme at Bretton Court, subject to the terms set out below</p> <p>3. Subject to the terms of the above Agreement for Lease being satisfied, to approve the Council entering in to a New Lease or the ground floor retail units of the new development scheme at Bretton Court</p>	<p>Councillor Peter Hiller, Cabinet Member for Strategic Planning and Commercial Strategy and Investments</p>	<p>September 2021</p>	<p>Growth, Environment and Resources Scrutiny Committee</p>	<p>Bretton</p>	<p>Relevant internal and external stakeholders</p>	<p>Helen Harris, Senior Estates Surveyor, NPS Peterborough Email: helen.harris@nps.co.uk Tel: 01733 384534 Mobile: 07920 160181</p>	<p>It is not anticipated that there will be any documents other than the report and relevant appendices to be published.</p>

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16.	<p>Approval for application of Government funding for a heat network - KEY/29MAR21/02</p> <p>The Peterborough Integrated Renewables Infrastructure (PIRI) is designing a low carbon heat network for Peterborough. In order to develop the designs an application for Government Grant funding will be required and this decision is to provide approval for that application.</p>	<p>Councillor Simons, Cabinet Member for Waste, Street Scene and Environment</p>	<p>September 2021</p>	<p>Growth, Environment and Resources Scrutiny Committee</p>	<p>All</p>	<p>Consultation have been undertaken with the engaged advisors</p>	<p>Elliot Smith - Commercial Manager; Energy, Infrastructure and Regeneration. Tel: 07506536565 Email; elliott.smith@peterborough.gov.uk</p>	<p>It is not anticipated that there will be any documents other than the report and relevant appendices to be published. The decision will include an exempt annexe. By virtue of paragraph 3, information relating to the financial or business affairs of any particular person (including the authority holding that information).</p>

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17.	<p>PCC Homecare Framework – KEY/12APR21/02</p> <p>The extension of the PCC Homecare Framework for 12 months, plus delegated approval. Contract states three years, plus up to seven years, in 12 months increments. Due to be extended in September 2021, for 12 months.</p>	<p>Councillor Walsh, Cabinet Member for Adult Social Care, Health & Public Health</p>	<p>September 2021</p>	<p>Adults and Health Scrutiny Committee</p>	<p>West</p>	<p>Relevant internal and external stakeholders</p>	<p>Ruth Miller, 07795046754, ruth.miller@camb.ridgeshire.gov.uk</p>	<p>It is not anticipated that there will be any documents other than the report and relevant appendices to be published</p>
18.	<p>64-68 Bridge Street, dilapidation works – KEY/26APR2021/02 –</p> <p>Approval to carry out dilapidations works at 64-68 Bridge Street, Peterborough.</p>	<p>Councillor Peter Hiller, Cabinet Member for Strategic Planning and Commercial Strategy and Investments</p>	<p>September 2021</p>	<p>Growth, Environment and Resources Scrutiny Committee</p>	<p>Central</p>	<p>Relevant internal and external stakeholders</p>	<p>Tristram Hill Strategic Asset Manager Tel: 07849 079787 Email: tristram.hill@nps.co.uk</p>	<p>It is not anticipated that there will be any documents other than the report and relevant appendices to be published.</p> <p>The decision will include an exempt annexe. By virtue of paragraph 3, information relating to the financial or business affairs of any particular person (including the authority holding that information).</p>

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19.	Purchase of Home to School vehicles for Aragon Direct Services - KEY/26APR2021/07 - Purchase of Home to School vehicles for Aragon Direct Services including coaches and minibuses.	Councillor Simons, Cabinet Member for Waste, Street Scene and Environment	September 2021	Growth, Environment and Resources Scrutiny Committee	All Wards	Relevant internal and external stakeholders	James Collingridge, Head of Environmental Partnerships, Tel: 01733864736, Email: james.collingridge@peterborough.gov.uk	It is not anticipated that there will be any documents other than the report and relevant appendices to be published.
20. 147	Fleet Procurement - KEY/26APR2021/08 - Formal tender for various Fleet vehicles for Aragon Direct Services including areas such as Street Cleansing and Property Maintenance	Councillor Simons, Cabinet Member for Waste, Street Scene and Environment	September 2021	Growth, Environment and Resources Scrutiny Committee	All Wards	Relevant internal and external stakeholders	James Collingridge, Head of Environmental Partnerships, Tel: 01733864736, Email: james.collingridge@peterborough.gov.uk	It is not anticipated that there will be any documents other than the report and relevant appendices to be published.

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21.	<p>Peterborough City Council Housing Related Support Procurement / Commissioning - KEY/24MAY21/02 – To Procure / Commission Peterborough City Council Housing Related Support Services. Service redesign and change form annual Grant Agreements to longer term contracts.</p>	<p>Councillor Steve Allen, Deputy Leader and Cabinet Member for Housing, Culture and Communities</p>	<p>September 2021</p>	<p>Communities Scrutiny Committee</p>	<p>All Wards</p>	<p>Soft market testing is underway. A Housing Related Support Commissioning Strategy has been agreed and has received all the relevant approvals.</p>	<p>Sharon Malia, Housing Programmes Manager Sharon Malia - Housing Programmes Manager, 01733 237771, Email: sharon.malia@pe-terborough.gov.uk</p>	<p>To be submitted, Housing Related Support Commissioning Strategy for Cambridgeshire & Peterborough 2020 - 2022. Procurement / Commissioning information.</p>
22. 148	<p>Integrated Community Equipment Service contract award and Section 75 Agreement - KEY/24MAY21/03 - Award of contract following re-procurement of the Integrated Community Equipment Service and approval to enter into new Section 75 Agreement with C&PCCG. Contract start April 2022.</p>	<p>Councillor Walsh, Cabinet Member for Adult Social Care, Health & Public Health</p>	<p>September 2021</p>	<p>Adults and Health Scrutiny Committee</p>	<p>All Wards</p>	<p>Relevant internal and external stakeholders. Attended all Healthwatch Partnership Boards in 2019 prior to preparation of service specification.</p>	<p>Diana Mackay, Commissioner (Adults - Early Intervention & Prevention), Tel: 07879 430819, Email: diana.mackay@cambridgeshire.gov.uk</p>	<p>It is not anticipated that there will be any documents other than the report and relevant appendices to be published.</p>
23.	<p>Approval to commit funding for a bespoke specialist placement for a four year period 2021-2025 – KEY/07JUN21/01 Approval to commit funding for a specialist regulated bespoke placement for a period of four years from 2021-2025.</p>	<p>Councillor Lynne Ayres, Cabinet Member for Children's Services and Education, Skills and University</p>	<p>September 2021</p>	<p>Children and Education Scrutiny Committee</p>	<p>Not yet known as property has yet to be located /decided upon.</p>	<p>Extensive consultation has taken place and is on going amongst all system stakeholders and interested parties.</p>	<p>Helene Carr - Head of Service Children's Commissioning.. Contact: 07904909039: email - helene.carr@pete-terborough.gov.uk</p>	<p>The decision will include an exempt annexe. By virtue of paragraph 2, Information which is likely to reveal the identity of an individual.</p>

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24.	A1139 Safety Barrier - KEY/21JUN21/03 - To replace and upgrade the failing VRS along the central reservation and structures on the A1139.	Councillor Peter Hiller, Cabinet Member for Strategic Planning and Commercial Strategy and Investments	September 2021	Growth, Environment and Resources Scrutiny Committee	Fletton, Stangr ound, Dogsth orpe and Hampt on	Social media and advanced warning signs	Leanne Bevilacqua Senior Engineer Email:leanne.bevilacqua@peterborough.gov.uk Tel: 07920 160 766	Budgets were added to the programme in 2019/20 via paper that went to CRG in December 2018 The Budget added was for 1.4m each year until 2023/24
25. 149	Community Alarm (Lifeline) Services: (i) delegation of function to Cambridgeshire County Council for new service users and; (ii) direct award for legacy service users – KEY/19JUL21/01 Community Alarm (Lifeline) Services: (i) delegation of function to Cambridgeshire County Council for new service users and; (ii) direct award for legacy service users.	Councillor Walsh, Cabinet Member for Adult Social Care, Health & Public Health	November 2021	Adults and Health Scrutiny Committee	All Wards	Procurement, Finance, Legal, Cambridgeshire County Council	Diana Mackay, Commissioner (Early Intervention & Prevention) Adult Services, Tel: 01223 715966, Diana.Mackay@cambridgeshire.gov.uk	It is not anticipated that there will be any documents other than the report and relevant appendices to be published.

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150	<p>26. Additional capital funding for Localised Resurfacing – KEY/19JUL21/02</p> <p>We already have approval for 5 years for £700k per annum of capital funding for localised resurfacing in lieu of revenue budget reductions. As from April 2021 in the MTFS a further £150k reduction to revenue budget was implemented with an additional £150k of capital funding. To synchronise with the previous decision which only has 3 years remaining, this decision will be for an additional £150k of funding for localised resurfacing for 3 years (2021/22 - 2023/24).</p>	<p>Councillor Peter Hiller, Cabinet Member for Strategic Planning and Commercial Strategy and Investments</p>	<p>September 2021</p>	<p>Growth, Environment and Resources Scrutiny Committee</p>	<p>All Wards</p>	<p>None required, part of MTFS</p>	<p>Kevin Ekins , 01733 453448, kevin.ekins@pete.rborough.gov.uk</p>	<p>It is not anticipated that there will be any documents other than the report and relevant appendices to be published.</p>
	<p>27. Culture Strategy - KEY/2AUG21/01 - To adopt the City's Culture Strategy - A culture board, steering group and smaller delivery groups will be set up to represent stakeholders from a variety of culture groups to scrutinise the actions and delivery from the strategy, its recommendations, visions and values and consultation processes.</p>	<p>Councillor Steve Allen, Deputy Leader and Cabinet Member for Housing, Culture and Communities</p>	<p>December 2021</p>	<p>Adults and Communities Scrutiny Committee</p>	<p>All Wards</p>	<p>Consultation has been taking place for the past 6 months within the city, speaking with many cultural groups, faith groups, commercial organisations, culture and leisure operators, disability groups and voluntary groups.</p>	<p>Jamie Fenton - Partnership Manager, Culture, Sport and Leisure, Email: jamie.fenton@pete.rborough.gov.uk – Tel: 07976382756</p>	<p>Currently the documents are the visions and values paper and the emerging recommendations paper the consultant has produced, these will be shared with scrutiny on 05th July for an update to progress</p>

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28.	<p>Active Lifestyle and Sports Strategy – Refresh – KEY/2AUG21/02 - A review of the Active Lifestyles and Sports Strategy following the impact of Covid-19 and services across the city. Since the strategy was adopted in 2018/19 there have been significant developments with the culture and leisure services being delivered by new operators, the demise of certain stakeholders and a stronger importance of working with public health so they are aligned with physical activity for residents health and wellbeing, both physically and mentally.</p>	<p>Councillor Steve Allen, Deputy Leader and Cabinet Member for Housing, Culture and Communities</p>	<p>April 2022</p>	<p>Adults and Communities Scrutiny Committee</p>	<p>All Wards</p>	<p>Currently in early stages of the review, working with Cambridgeshires Active Partnership, Living Sport a outline plan of a steering group and consultation will be delivered. This will also align with Sport England's new 10 year strategy which is being launched in 2021 along with a new funding framework.</p>	<p>Jamie Fenton - Partnership Manager, Culture, Sport and Leisure, Email: jamie.fenton@pet-erborough.gov.uk – Tel: 07976382756</p>	<p>Current Strategy will be used as a good starting point, this will have statistics updated, a new steering group developed and a new way to evidence actions/outcomes by stakeholders</p>

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29.	<p>Capita Revenue & Benefits Academy system migration to cloud – KEY/30AUG21/01 -</p> <p>To approve the award of contract for the procurement of ICT cloud-based services from Capita UK Limited</p> <p>through to a Framework Agreement for the period 1st September 2021 to 31st August 2026 for a value of £630,000</p>	<p>Councillor Marco Cereste, Cabinet Member for Digital Services and Transformation</p>	<p>September 2021</p>	<p>Growth, Environment and Resources Scrutiny Committee</p>	<p>All Wards</p>	<p>Data has been gathered from the existing on premises system and been analysed by Capita to inform their proposal. Capita's proposal has been shared with internal stakeholders and Serco who process on behalf of the council. Feedback has been collated and sent back to Capita to allow them to amend their proposal and draft the contract</p>	<p>Jason Dalby, ICT Project Manager, Tel:07931 176848, Email: jason.dalby@peterborough.gov.uk</p>	<p>Project Brief, Business Case, Specification of Requirements, Capita proposal, data protection and climate impact assessments</p>
30.	<p>Ox-Cam Arc Spatial Framework Consultation - KEY/30AUG21/03 -</p> <p>Peterborough's response to the recent consultations released for Vision for the Arc Spatial Framework and Environmental Principles</p>	<p>Councillor Peter Hiller, Cabinet Member for Strategic Planning and Commercial Strategy and Investments</p>	<p>October 2021</p>	<p>Growth, Environment and Resources Scrutiny Committee</p>	<p>All Wards</p>	<p>Relevant internal and external stakeholders</p>	<p>Richard Kay Head of Sustainable Growth Strategy Tel: 01733 863795 Email:Richard.kay@peterborough.gov.uk</p>	<p>It is not anticipated that there will be any documents other than the report and relevant appendices to be published</p>

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<p>31. Anglia Ruskin University Peterborough - Next Steps-KEY/13SEP21/01 –</p> <p>1) Recommendation to Full Council to repurpose £1.9m PCC contribution to university enabling infrastructure in MTFS</p> <p>2) Enter the CPCA Getting Building Fund Grant agreement to provide a new surface car park supporting regional pool customer parking;</p> <p>3) In the event of LUF bid success, transfer LUF grant funding to PropCo1 and delegate authority to the Strategic Director for Place and Economy and the Corporate Director Resources and SC to complete the transfer on the receipt of funds</p> <p>4) In the event of LUF bid success, revise PCC's PropCo share allocation position up to reflect the Phase 3 LUF funding allocation</p> <p>5) In the event of LUF bid success, nominate the Corporate Director Resources as an additional PCC director to the PropCo Board with amended PCC voting rights</p> <p>6) In the event of LUF bid success, confirm PCC land transfer area for Phase 3 with accompanying independent valuation</p>	Cabinet	15 November 2021	Children and Education Scrutiny Committee	Central	CPCA and ARU have been consulted as university programme partners, otherwise internal stakeholders only	Emma Gee, Assistant Director, Growth & Regeneration, Tel: 07983 345184, Email: emma.gee@pet erborough.gov.u k	It is not anticipated that there will be any documents other than the report and relevant appendices to be published.

PART 2 – NOTICE OF INTENTION TO TAKE DECISIONS IN PRIVATE

KEY DECISIONS TO BE TAKEN IN PRIVATE

<i>KEY DECISION REQUIRED</i>	<i>DECISION MAKER</i>	<i>DATE DECISION EXPECTED</i>	<i>RELEVANT SCRUTINY COMMITTEE</i>	<i>WARD</i>	<i>CONSULTATION</i>	<i>CONTACT DETAILS / REPORT AUTHORS</i>	<i>DOCUMENTS RELEVANT TO THE DECISION SUBMITTED TO THE DECISION MAKER</i>
None.							

PART 3 – NOTIFICATION OF NON-KEY DECISIONS

NON-KEY DECISIONS							
<i>DECISION REQUIRED</i>	<i>DECISION MAKER</i>	<i>DATE DECISION EXPECTED</i>	<i>RELEVANT SCRUTINY COMMITTEE</i>	<i>WARD</i>	<i>CONSULTATION</i>	<i>CONTACT DETAILS / REPORT AUTHORS</i>	<i>DOCUMENTS RELEVANT TO THE DECISION SUBMITTED TO THE DECISION MAKER INCLUDING EXEMPT APPENDICES AND REASONS FOR EXEMPTION</i>
None.							

PREVIOUSLY ADVERTISED DECISIONS

<i>DECISION REQUIRED</i>		<i>DECISION MAKER</i>	<i>DATE DECISION EXPECTED</i>	<i>RELEVANT SCRUTINY COMMITTEE</i>	<i>WARD</i>	<i>CONSULTATION</i>	<i>CONTACT DETAILS / REPORT AUTHORS</i>	<i>DOCUMENTS RELEVANT TO THE DECISION SUBMITTED TO THE DECISION MAKER INCLUDING EXEMPT APPENDICES AND REASONS FOR EXEMPTION</i>
156	<p>1. Disposal of former Barnack Primary School caretaker house - Delegate authority to the Corporate Director of Growth and Regeneration to dispose of the property.</p>	<p>Councillor Coles, Cabinet Member for Finance</p>	<p>September 2021</p>	<p>Growth, Environment & Resources Scrutiny Committee</p>	<p>NA</p>	<p>Relevant internal and external stakeholders.</p>	<p>Stuart Macdonald, Property Manager. Tel: 07715 802 489. Email: stuart.macdonald@peterborough.gov.uk Bill Tilah (Bill.Tilah@nps.co.uk)</p>	<p>It is not anticipated that there will be any documents other than the report and relevant appendices to be published.</p> <p>The decision will include an exempt annexe. By virtue of paragraph 3, information relating to the financial or business affairs of any particular person (including the authority holding that information).</p>

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157	<p>2. Approval of the leasehold disposal of a brownfield site to a care provider – A site has been found for a care home and the Council are currently looking into a leasehold disposal to a care provider who will build a care facility and then contract to provide services to the Council.</p>	<p>Councillor Peter Hiller, Cabinet Member for Strategic Planning and Commercial Strategy and Investments</p>	<p>September 2021</p>	<p>Growth, Environment and Resources Scrutiny Committee</p>	<p>Park Ward</p>	<p>Relevant internal and external stakeholders.</p> <p>A forum has been set up by the Combined Authority involving representatives from finance, legal, property and social care.</p>	<p>Tristram Hill - Strategic Asset Manager, 07849 079787, tristram.hill@nps.co.uk</p>	<p>The decision will include an exempt annexe. By virtue of paragraph 3, information relating to the financial or business affairs of any particular person (including the authority holding that information).</p>
	<p>3. Modern Slavery Statement To review and agree for publication an updated Statement in compliance with the Modern Slavery Act 2015.</p>	<p>Councillor Steve Allen, Deputy Leader and Cabinet Member for Housing, Culture and Communities</p>	<p>September 2021</p>	<p>Communities Scrutiny Committee</p>	<p>All wards</p>	<p>Relevant internal and external stakeholders.</p>	<p>Rob Hill, Assistant Director: Public Protection, rob.hill@peterborough.gov.uk</p> <p>Amy Brown, Senior Lawyer and Deputy Monitoring Officer, Amy.brown@peterborough.gov.uk</p>	<p>It is not anticipated that there will be any documents other than the report and relevant appendices to be published.</p>

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4.	Leisure Facility Options Appraisal - Cabinet Member approval to proceed with the development of a business case to test the viability of a new leisure facility in the city	Councillor Steve Allen, Deputy Leader and Cabinet Member for Housing, Culture and Communities	September 2021	Communities Scrutiny Committee	N/A	None at this stage	Emma Gee Email: emma.gee@peterborough.gov.uk	It is not anticipated that there will be any documents other than the report and relevant appendices to be published.

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<p>5. Variation to the delegation agreement between Peterborough City Council (PCC) and Cambridgeshire County Council (CCC) regarding the delivery of the Healthy Child Programme (HCP) across Peterborough and Cambridgeshire</p> <p>This decision seeks authorisation to vary the Delegation and Partnering agreement to account for the increase in the value of PCC financial contributions to CCC in respect of the Agenda for Change pay increase. Agenda for Change is a nationally agreed UK-wide package of pay, terms and conditions for NHS staff. Under this deal, which came into effect in 2018, was the agreement for all NHS staff employed at the top pay points at bands 2-8c were to receive a 6.5% cumulative pay increase over a 3 year period.</p>	<p>Councillor Walsh, Cabinet Member for Adult Social Care, Health & Public Health</p>	<p>September 2021</p>	<p>Adults and Health Scrutiny Committee</p>	<p>All Wards</p>	<p>Relevant internal and external stakeholders</p>	<p>Amy Hall, Children's Public Health Commissioning Manager, 07583040529</p>	<p>CMDN to authorise delegation of HCP commissioning functions from PCC to CCC - https://democracy.peterborough.gov.uk/mglssueHistoryHome.aspx?lId=22331&PlanId=395&RPID=0</p>

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6.	Selective Licensing of Private Rented Property - Approval to consult on Selective Licensing of Private Rented Property	Councillor Steve Allen, Deputy Leader and Cabinet Member for Housing, Culture and Communities	September 2021	Communities Scrutiny Committee	All Wards	Minimum of 10 week public consultation with persons likely to be affected by the designation and consider any representations made in accordance with the consultation	Kerry Leishman, Head of Operations for Environmental Health & Licensing Tel: 01733 453502 Email: kerry.leishman@peterborough.gov.uk	It is not anticipated that there will be any documents other than the report and relevant appendices to be published.
7.	Joint PCC and CCC IT Service Management System To approve the procurement of a new joint Peterborough City Council [PCC] and Cambridgeshire County Council [CCC] IT Service Management [ITSM] system.	Councillor Cereste, Cabinet Member for Digital Services and Transformation	September 2021	Growth, Environment and Resources Scrutiny Committee	N/A	Relevant internal and external stakeholders. G-Cloud Procurement Process	Damian Roberts, Project Manager. T: 07485 594522 E: damian.roberts@peterborough.gov.uk	CMDN and PID

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161	<p>8. Approval of the Peterborough Sufficiency Strategy Every top tier local authority is required to publish a sufficiency strategy. This must set out how we seek to avoid children coming into care through the provision of family support services, and identify steps that we are taking to ensure that we have sufficient placements for children in care in our area, so that as many children and young people in care can live locally, provided that this is in their best interests.</p>	<p>Councillor Lynne Ayres, Cabinet Member for Children's Services and Education, Skills and University</p>	<p>October 2021</p>	<p>Children and Education Scrutiny Committee</p>	<p>All Wards</p>	<p>There has been widespread consultation including with children and young people in care.</p>	<p>Lou Williams: Director of Children's Services, 07920160141, lou.williams@peterborough.gov.uk</p>	<p>Scrutiny Report</p>

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162	<p>9. Commissioning of refuge accommodation for victims of domestic abuse</p> <p>Approval to commission refuge provision for victims of domestic abuse in Peterborough as part of a joint commissioning process with Cambridgeshire County Council including provision in Cambridgeshire. This is from April 2022.</p>	Cabinet	15 November 2021	Communities Scrutiny Committee	All Wards	A safe accommodation needs assessment is currently taking place as part of the Local Authority's statutory duty to provide safe accommodation for victims of domestic abuse. This has involved partner agencies and services across Peterborough and Cambridgeshire.	Julia Cullum julia.cullum@camb ridgeshire.gov.uk 07789510672	It is not anticipated that there will be any documents other than the report and relevant appendices to be published.
	<p>10. Domestic Abuse Safe Accommodation Strategy</p> <p>As part of the Domestic Abuse Act, Peterborough City Council is required by statute to submit a Safe Accommodation Strategy to MHCLG by 31st October 2021.</p>	Cabinet	15 November 2021	Communities Scrutiny Committee	All Wards	The strategy will be developed with key partners in housing and specialist domestic abuse services.	Vickie Crompton, Domestic Abuse & Sexual Violence Partnership Manager, vickie.crompton@c ambridgeshire.gov. uk	The strategy will be informed by a Needs Assessment which is currently in draft

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11.	Adoption of a Refreshed Statement of Community Involvement - To approve the adoption of a Refreshed Statement of Community Involvement	Cabinet	15 November 2021	Growth, Environment and Resources Scrutiny Committee	All Wards	Relevant internal and external stakeholders.	Emma Naylor, Senior Strategic Planning Officer Tel: 863881 Email: emma.naylor@pet-erborough.gov.uk	It is not anticipated that there will be any documents other than the report and relevant appendices to be published.

PART 4 – NOTIFICATION OF KEY DECISIONS TAKEN UNDER URGENCY PROCEDURES

<i>DECISION TAKEN</i>	<i>DECISION MAKER</i>	<i>DATE DECISION TAKEN</i>	<i>RELEVANT SCRUTINY COMMITTEE</i>	<i>WARD</i>	<i>CONSULTATION</i>	<i>CONTACT DETAILS / REPORT AUTHORS</i>	<i>DOCUMENTS RELEVANT TO THE DECISION SUBMITTED TO THE DECISION MAKER INCLUDING EXEMPT APPENDICES AND REASONS FOR EXEMPTION</i>
None.							

Draft Communities Scrutiny Committee and Crime and Disorder Committee Work Programme 2021/2022

Updated: 20 September 2021

Meeting Date	Item	Indicative Timings	Comments
<p>5 JULY 2021 <i>Draft Report 16 June</i> <i>Final Report 23 June</i></p>	<p>Co-opted Member Report To agree to the appointment of co-opted members to the committee for the municipal year 2021/2022</p> <p>Contact Officer: David Beauchamp, Democratic Services Officer</p>		
	<p>Selective Licensing To scrutinise the progress made in addressing poor quality housing and associated conditions as a result of the Selective Licensing scheme.</p> <p>Contact Officer: Ian Phillips: Head of Communities and Partnerships Integration and Jo Bezant, Prevention and Enforcement Service Manager, Housing</p>		
	<p>Peterborough Cultural Strategy This report provides the latest opportunity for the Committee to help shape the strategy, ahead of it being presented in its full and final draft at the September meeting.</p> <p>Contact Officer: Jamie Fenton, Partnership Manager</p>		
	<p>Taking a Think Communities Approach to mitigate the impact of COVID-19, including on economic, health and wellbeing factors and to reduce inequality To brief Members on the approach to addressing the impacts of the pandemic on our communities, by adopting a</p>		

	<p>Think Communities approach. It is envisaged that Members will be able to identify other areas of concern that the Think Communities team can help address.</p> <p>Contact Officer: Matt Oliver, Head of Think Communities</p>		
	<p>Review Of 2020/2021 And Work Programme For 2021/2022</p> <p>To review the work undertaken during 2020/21 and to consider the work programme of the Committee for 2021/2022</p> <p>Contact Officer: David Beauchamp, Democratic Services Officer</p>		
	<p>Forward Plan of Executive Decisions</p> <p>That the Committee identifies any relevant items for inclusion within their work programme which are relevant to the remit of this Committee.</p> <p>Contact Officer: David Beauchamp, Democratic Services Officer</p>		
<p>28 SEPTEMBER 2021 <i>Draft Report 9 August</i> <i>Final Report 16 September</i></p>	<p>Peterborough Cultural Strategy 2021 to 2030</p> <p>This report is presented at the request of the Committee, following a long process of consultation and research commissioned in 2019, and the presentation of two previous reports to this Committee.</p> <p>Contact Officer: Jamie Fenton</p>		
	<p>Homelessness and Rough Sleeping Strategy</p> <p>The Homelessness strategy is a key document the Council has a statutory duty to produce every five years, which lays</p>		

	<p>out how it will tackle homelessness and rough sleeping over the period.</p> <p>Contact Officer: Sarah Hebblethwaite and Sean Evans</p>		
	<p>Domestic Abuse Safe Accommodation Strategy The purpose of this report is to scrutinise and endorse the Safe Accommodation proposed strategy which is required by Statute as part of the Domestic Abuse Act 2021.</p> <p>Contact Officer: Rob Hill</p>		
	<p>Monitoring Scrutiny Recommendations To monitor progress made on recommendations made at the previous meeting.</p> <p>Contact Officer: David Beauchamp, Democratic Services Officer</p>		
	<p>Forward Plan of Executive Decisions That the Committee identifies any relevant items for inclusion within their work programme which are relevant to the remit of this Committee.</p> <p>Contact Officer: David Beauchamp, Democratic Services Officer</p>		
	<p>Work Programme 2021/2022 To consider the Work Programme for 2021/2022</p> <p>Contact Officer: David Beauchamp, Democratic Services Officer</p>		
<p>2 NOVEMBER 2021 <i>Draft Report 14 October</i></p>	<p>Changing Futures Programme or alternative depending on success of bid</p>		

Final Report 21 October

Contact Officer: Rob Hill / Tom Tallon

Community Safety update, Domestic Abuse and Sexual Violence Update Report and Knife Crime update

Contact Officer: Rob Hill / Julia Cullum

Social Mobility Strategy

Contact Officer: Matt Oliver

City College Performance / annual report

Contact Officer: Pat Carrington

Temporary Accommodation Strategy

Contact Officer: Sean Evans

**Selective Licensing Report (Future Proposals) –
Deferred from 28 September meeting**

Contact Officer: Ian Phillips / Jo Bezant

**PENDING - Housing Register Allocations Policy
Changes – Pre-decision Scrutiny**

Contact Officer: Sarah Scase

PENDING – Task and Finish Group Reports

**Contact Officer: David Beauchamp / Paulina Ford / Ian
Phillips**

Monitoring Scrutiny Recommendations

To monitor progress made on recommendations made at

	<p>the previous meeting.</p> <p>Contact Officer: David Beauchamp, Democratic Services Officer</p>		
	<p>Forward Plan of Executive Decisions</p> <p>That the Committee identifies any relevant items for inclusion within their work programme which are relevant to the remit of this Committee.</p> <p>Contact Officer: David Beauchamp, Democratic Services Officer</p>		
	<p>Work Programme 2021/2022</p> <p>To consider the Work Programme for 2021/2022</p> <p>Contact Officer: David Beauchamp, Democratic Services Officer</p>		
<p>17 NOVEMBER 2021 Joint Scrutiny of the Budget Meeting</p>	<p>Medium Term Financial Strategy 2022/23 to 2023/24</p> <p>Contact Officer: Peter Carpenter</p>		
<p>4 JANUARY 2022 <i>Draft Report 8 December</i> <i>Final Report 15 December</i></p>	<p>Active Lifestyles Strategy</p> <p>Contact Officer: Jamie Fenton</p>		
	<p>Portfolio Progress Report – Deputy Leader and Cabinet Member for Housing, Culture and Communities</p> <p>Contact Officer: Adrian Chapman</p>		

	<p>City Culture and Peterborough Limited Annual Reports</p> <p>Contact Officer: Pat Carrington / Kitran Eastman</p>		
	<p>Monitoring Scrutiny Recommendations</p> <p>To monitor progress made on recommendations made at the previous meeting.</p> <p>Contact Officer: David Beauchamp, Democratic Services Officer</p>		
	<p>Forward Plan of Executive Decisions</p> <p>That the Committee identifies any relevant items for inclusion within their work programme which are relevant to the remit of this Committee.</p> <p>Contact Officer: David Beauchamp, Democratic Services Officer</p>		
	<p>Work Programme 2021/2022</p> <p>To consider the Work Programme for 2021/2022</p> <p>Contact Officer: David Beauchamp, Democratic Services Officer</p>		
<p>9 FEBRUARY 2022 Joint Scrutiny of the Budget Meeting</p>	<p>Medium Term Financial Strategy 2022/23 to 2023/24</p> <p>Contact Officer: Peter Carpenter</p>		
<p>8 MARCH 2022 <i>Draft Report 10 February</i></p>	<p>Safer Peterborough Partnership (SPP) Annual Report</p>		

<i>Final Report 17 February</i>	Contact Officer: Rob Hill		
	Housing and Homelessness: End of year update on the impact of COVID-19 Contact Officer: Sean Evans		
	Monitoring Scrutiny Recommendations To monitor progress made on recommendations made at the previous meeting. Contact Officer: Paulina Ford, Senior Democratic Services Officer		
	Forward Plan of Executive Decisions That the Committee identifies any relevant items for inclusion within their work programme which are relevant to the remit of this Committee. Contact Officer: Paulina Ford, Senior Democratic Services Officer		
PENDING FOR 2021/22	PENDING – Task and Finish Group Reports Contact Officer: David Beauchamp / Paulina Ford / Ian Phillips		
	PENDING – Knife Crime Action Plan		

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